



Miami-Dade Fire Rescue

ANNUAL SERVICE DELIVERY REPORT

City of Doral

Calendar Year 2024



Message from your Fire Chief, Raied S. Jadallah



I am pleased to present the annual report summarizing the services Miami-Dade Fire Rescue (MDFR) provided to your residents and surrounding area in calendar year 2024. MDFR's overall complement of fire-rescue response vehicles and personnel provide a service level unrivaled in the Southeast United States for the benefit and protection of your community.

The residents and visitors of your municipality can rely on fire-rescue services delivered by a Class 1/1X Department. For the first time in its 90-year history, MDFR achieved this coveted status, the highest rating possible from the Insurance Services Office, Inc. (ISO) Public Protection Classification (PPC®) program. This classification places MDFR in the top 1% of fire agencies in the country; an elite group of less than 500 of over 38,000 fire departments in the nation that have achieved a Class 1 rating.

MDFR joins only eight other metropolitan fire departments in the country to achieve a Class 1 rating and is the first department in the country with a response territory of greater than 1,000 square miles and a population over one million to obtain a Class 1 rating.

The Department is accredited by the Commission on Fire Accreditation International (CFAI) and remains the largest accredited fire-rescue department in the Southeast United States and second largest in the Nation; currently one of only 312 agencies. Moreover, MDFR is one of only 123 fire-rescue agencies to be rated a Class 1 by CFAI. These achievements affirm that MDFR is committed to institutionalizing a process of continuous improvement while employing the most current state-of-the-art practices in emergency response and community risk reduction.

I welcome the opportunity to present the Department's annual service delivery report. Please contact Erika Benitez, Chief of Staff, at 786-331-5112 to schedule the annual presentation or if you require additional information. I am always available to address any questions or concerns that you or your residents may have regarding our services.

Respectfully,

A handwritten signature in blue ink, appearing to read 'Raied S. Jadallah'.

Raied S. Jadallah
Fire Chief



Miami-Dade Fire Rescue

Overview



Miami-Dade Fire Rescue (MDFR) originated as a single-unit fire patrol in 1935. It has since grown into the largest fire-rescue department in the Southeast United States and one of the top ten largest in the nation. MDFR serves a response territory of 1,904 square miles and a resident population of more than 1.9 million, responding to more than 296,000 calls for assistance annually. More than 3,000 employees staff 164 units in service throughout 72 fire-rescue stations and several administrative facilities serving residents, businesses, and visitors 24 hours a day, 7 days a week, 365 days a year.

MDFR's uniform personnel are cross-trained in fire suppression and emergency medical care, capable of providing pre-hospital care to trauma patients, heart-attack patients, and stroke victims. As a full-service emergency response agency, MDFR also has various specialized response capabilities including air rescue transport, maritime fire-rescue, aircraft rescue firefighting, dive rescue, ocean rescue, technical rescue, hazardous materials mitigation, and urban search and rescue, as well as maintains the Florida Antivenin Bank. MDFR also conducts new construction and annual building inspections, provides code enforcement services, and offers life and fire safety education to the community.

MDFR is considered one of the premier fire-rescue departments in the country and is recognized around the world for its exemplary service. In 2024, MDFR achieved a Class 1 Public Protection Classification (PPC®) rating, the highest rating possible from the Insurance Services Office, Inc. (ISO). MDFR is the first department in the country with a response territory of greater than 1,000 square miles and a population of over one million to obtain an ISO Class 1 rating. Moreover, the Department is one of only 123 fire-rescue agencies to be rated a Class 1 and accredited by the Commission on Fire Accreditation International (CFAI). These achievements affirm that MDFR is committed to institutionalizing a process of continuous improvement, while employing the most current state-of-the-art practices in emergency response and community risk reduction.



Through the efforts of MDRF, Miami-Dade residents also have the highest survival rates in the nation after suffering a blocked coronary artery. Over 15 years ago, MDRF established the Miami-Dade STEMI (ST-Elevation Myocardial Infarction) Network. STEMI typically refers to a blocked coronary artery and is the leading cause of death in the United States. Hospitals within the network are required to restore blood flow to a patient's blocked artery within 90 minutes from the initial patient contact. This timely intervention significantly reduces a patient's chances for permanent damage or death and increases the likelihood for survival. The STEMI network has reduced the time it takes to restore blood flow to a patient from approximately two hours and 15 minutes to 60 minutes. The Department is also part of the Countywide Stroke Network, a coalition consisting of MDRF and five municipal fire-rescue departments and area hospitals within Miami-Dade County. This network is one of the largest for the treatment and transport of stroke victims in the nation.

To further improve patient outcomes, MDRF launched the Health Emergency Life Protection (HELP) Program in 2023. The hands-on training equips participants with the essential knowledge to identify common life-threatening emergencies and offer assistance until more advanced medical help arrives. Participants learn adult and pediatric hands-only CPR, AED operation, early stroke recognition, stop the bleed methods, and blocked airway emergency assistance for adults, children, and infants. The program has been recognized by the Florida Department of Health and the Florida Stroke Registry, who presented MDRF's team with the Outstanding Emergency Medical Services (EMS) Initiative Award in August 2024. Since the program's inception, more than 5,500 residents have received the HELP training.



Miami-Dade Fire Rescue

CY 2024 Highlights

During CY 2024, MDRF's 166 frontline rescue and fire suppression units were dispatched over 440,000 times to more than 296,000 emergencies. Of these, approximately 232,000 were medical emergencies, with MDRF transporting more than 91,000 residents and visitors to South Florida hospitals. MDRF personnel responded to more than 30,000 fire-related incidents and 33,000 other emergencies.

MDRF continuously pursues excellence within the fire-rescue industry. Following rigorous training and preparation, MDRF achieved the coveted ISO Class 1 status in July 2024. This classification places MDRF in the top one percent of fire agencies in the country; an elite group of less than 500 of over 38,000 fire departments in the nation to be a Class 1 fire-rescue department. MDRF undergoes the ISO evaluation every five years, and reaching this milestone showcases MDRF's commitment to improvement throughout all facets of its organization.

MDRF improves upon its response capabilities and coverage each year by adding new stations and units to meet increasing demand through the Fire District. On May 17, 2024, MDRF opened Dolphin Fire-Rescue Station 68, its 72nd station, located at 11091 NW 17 Street. Station 68 houses Engine 68 and stands out as the most environmentally friendly fire station built in the District. It runs on solar power and is equipped with energy-efficient LED lighting, significantly reducing its environmental impact. The new station enhances MDRF's capabilities to provide emergency response services to the City of Sweetwater, the City of Doral and surrounding areas.

MDRF also placed three (3) new units into service during CY 2024. On April 29, 2024, Engine 69 was placed in service at Doral North Fire-Rescue Station 69, located at 1151 NW 74 Street, expanding fire suppression coverage for the City of Doral and surrounding areas. On June 10, 2024, Rescue 63 was placed in service at Highland Oaks Fire-Rescue Station 63, located at 1655 NE 255 Street. Rescue 63 increases MDRF's emergency medical response in the northeast corner of the Fire District, including the Cities of Miami Gardens and Aventura, as well as unincorporated Miami-Dade County. On July 22, 2024, MDRF placed Tanker 71 in service, to provide additional fire suppression and increased water resources in the southernmost part of the County. Tanker 71 is temporarily housed at Cutler Ridge Fire-Rescue Station 34, located at 10850 SW 211 Street until planned Florida City Fire-Rescue Station 71 is constructed.



From June 10-15, 2024, the County faced significant impacts from heavy rainfall and flooding, requiring MDRF to mobilize flood response assessments, including specialized high-water vehicles, to ensure uninterrupted service and assist individuals impacted by flooding in their homes or neighborhoods. These vehicles are especially equipped to navigate flooded areas, ensuring that rescue operations can be conducted safely and effectively. During the event, MDRF responded to more than 330 flood-related incidents.

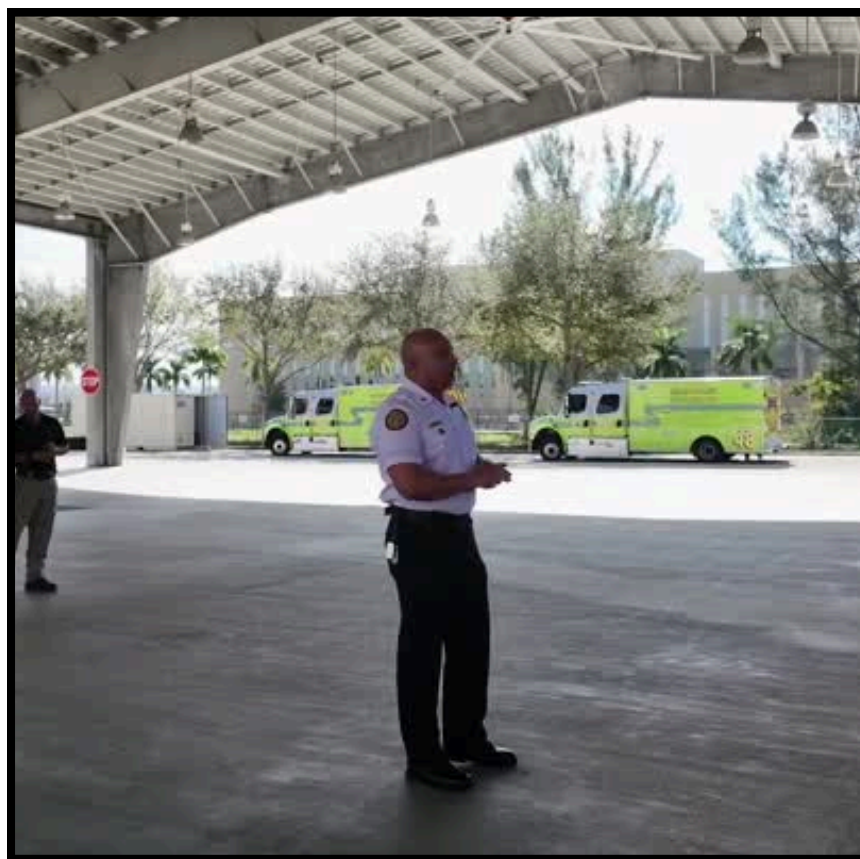


In preparation for Hurricane Debby in early August 2024, 45 members of MDRF's Urban Search and Rescue (US&R) Florida Task Force One (FL-TF1) were deployed to Florida's Big Bend region. This specialized group is equipped with swift/floodwater rescue capabilities to conduct search and rescue operations in flooded areas. FL-TF1's mission is to respond to natural and man-made disasters by providing search and rescue efforts, medical support, communications, damage assessments, and coordination of relief supply distribution.

FL-TF1 was also deployed to Hurricane Helene at the end of September and Hurricane Milton in early October. For Hurricane Helene, the Task Force traveled to Dixie and Taylor counties. They assisted other local and state agencies by allocating resources to ensure all affected areas are searched, especially the more remote and rural areas impacted where they cleared debris, assessed damage, and checked on the well-being of affected residents. In response to Hurricane Milton, FL-TF1 deployed to the Tampa Area, along with their K9 teams. The team was operating across the hardest-hit communities impacted by the disaster, such as Treasure Island, Gulfport and St. Petersburg. A key part of daily missions included deploying teams of firefighter/paramedics, physicians, structural engineers, rescue specialists, and four search canines. The team focused on recovery efforts, checking on residents' wellbeing, conducting search and rescue operations and assessing storm damage.



In May 2024, MDFR was thrilled to be a part of the Formula One Miami Grand Prix action, as well as the July 2024 Copa America Finals hosted in Miami-Dade County. MDFR's presence at these large-scale events helps ensure the safety of all attendees.



In November 2024, MDFR's Blackheart Extrication and Trauma teams were crowned the 2024 World Rescue Challenge Champions at the World Rescue Challenge in Azores, Portugal. This is a remarkable historic achievement, as it is the first time in the event's 25-year history that a team has secured both titles as best overall extrication team and best overall trauma team.



Preparing the Next Generation of MDFR Firefighters

MDFR continues to recruit and develop new firefighters to keep pace with our ever-growing community. During CY 2024, three recruit classes graduated, totaling 97 new firefighters. MDFR held graduation ceremonies for each class at the department's Training Facility in Doral. An additional 46 graduated in February 2025.

In April 2024, 29 recruits were officially inducted into the MDFR Cadet Program. At their Induction Ceremony, Cadets were presented with certificates for completing the program and successfully obtaining their American Heart Association CPR and Emergency Medical Responder certifications. The Cadets were commended for their dedication to the program, with special recognition given to graduating seniors for their unwavering commitment. Attendees of the ceremony were also treated to live demonstrations showcasing some of the skills cadets have learned while being in the program. The MDFR Cadet Program brings together young adults aspiring for a future in the fire service or a medical-related field to use their skills at organizational functions, community events, and to further their training in the fire service.



MDFR Resources in the City of Doral

The City of Doral, located in the northwest central part of Miami-Dade County, spans an area of 15 square miles and is bordered by State Road 826 (Palmetto Expressway) to the east, State Road 836 (Dolphin Expressway) to the south, State Road 821 (Florida Turnpike) to the west, and the Town of Medley to the north. The City incorporated on June 24, 2003, and has been part of the Miami-Dade Fire Rescue Service District since its inception. Based on 2023 U.S. census data, the City has a residential population of 79,359 with 24,922 households.

As depicted in the map [here](#) and corresponding **Table I**, MDFR's resources in the City of Doral and surrounding areas include:



11 Fire-Rescue Stations



8 Rescue/Transport Units



10 Suppression Units



2 Battalion Chiefs



5 Specialty Units



78 Firefighters daily, 44 of whom are Paramedics

These assets allow MDFR to readily assemble the effective response force to meet and exceed the National Fire Protection Association (NFPA) recommended guidelines for responding to fire incidents in both high and medium occupancies.

In the upcoming years, MDFR plans to convert a structure at its Headquarters, located at 9300 NW 41 Street, to new Doral Central Fire-Rescue Station 87. This station will house one ALS Ladder, increasing MDFR's fire suppression capabilities within the City of Doral and nearby communities. Ladder 87 is expected to be placed into service this year.

Table I

MDFR Stations Within 3.25 Miles of City of Doral

Station	Miles to City	Apparatus	Staffing
Station 45 - Doral 9710 NW 58 Street	0.00	ALS Engine - 1 Battalion Chief - 1	2 FF/PARA 2 FF/EMT 1 FF/PARA
Station 48 - Fontainebleau 8825 NW 18 Terrace	0.00	ALS Engine - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 3 FF/PARA
Station 69 - Doral North 11151 NW 74 Street	0.00	ALS Engine - 1 Rescue - 1 Hazardous Material Unit - 1	2 FF/PARA 2 FF/EMT 3 FF/PARA 4 FF/EMT
Planned Station 87 9300 NW 41 Street	0.00	Ladder - 1	2 FF/PARA 2 FF/EMT
Station 17 - Virginia Gardens 7050 NW 36 Street	0.41	ALS Engine 1,000 Gallon (Haz-Mat Supp) - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 3 FF/PARA
Station 68 - Dolphin 11091 NW 17 Street	0.50	ALS Engine - 1 TRT Squad (Heavy Rescue) - 1 Tendered TRT Class D Wrecker - 1	2 FF/PARA 2 FF/EMT 4 FF/EMT
Station 46 - Medley 10200 NW 116 Way	1.03	ALS 78' Ladder (TRT) - 1	2 FF/PARA 2 FF/EMT
Station 29 - Sweetwater 351 SW 107 Avenue	1.18	75' ALS Ladder - 1 Battalion Chief - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 1 FF/PARA 3 FF/PARA
Station 28 - Hialeah Gardens 8790 NW 103 Street	1.33	Haz Tox ALS Rescue - 1	3 FF/PARA
Station 59 - MIA - North 5680 NW 36 Street	2.12	HazMat Support ALS 70' Platform - 1 Airport Rescue FF Vehicle - 1 Quick Response Vehicle - 1	2 FF/PARA 2 FF/EMT 3 FF/EMT 1 LT ~ 1 FF
Station 35 - Miami Springs 201 Westward Drive	2.33	ALS Engine - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 3 FF/PARA
Station 58 - Tamiami 12700 SW 6 Street	3.16	ALS Engine - 1 BLS Transport - 1 Rescue - 1	2 FF/PARA 2 FF/EMT 1 FF/PARA 1 FF/EMT 3 FF/PARA

Notes:

1-For Structure Fires - Based on MDFR's current dispatch protocol for high-hazard structure fires, the department would dispatch 45 firefighters, including five (5) suppression units, three (3) aeriels (platform, ladder or aerial), three (3) rescues, three (3) Battalion Chiefs, and one (1) EMS Captain, surpassing NFPA's recommended response. If MDFR determines that it is a working fire, the department would dispatch an additional Battalion Chief, Safety Officer, Air Truck, Command Van and Fire Investigator. The department also exceeds NFPA's recommended dispatch to a structure fire at a medium-hazard occupancy, to which MDFR would dispatch three (3) suppression units, two (2) aeriels (platform, ladder or aerial), two (2) rescues, and two (2) Battalion Chiefs, totaling 28 firefighters. MDFR would dispatch additional support as noted to a working fire.

2-For Medical Emergencies - NFPA Standard 1710 sets guidelines for service response to Emergency Medical Services (EMS) and fire calls. ALS units should, 90 percent of the time, arrive at an incident within eight (8) minutes from the time an EMS call is received. MDFR has 65 frontline rescue units, each staffed by three (3) State of Florida certified paramedics. MDFR offers patient transportation options. Patients with life-threatening emergencies will be transported to the closest appropriate medical facility within Miami-Dade or Broward County. MDFR will transport patients without life-threatening emergencies to the medical facility of their choice. MDFR also has Emergency Medical Services Captains who act as patient advocates in ensuring the timely transfer of patients to Miami-Dade and Broward County medical facilities.



MDFR Response to the City of Doral

During CY 2024, MDFR responded to **7,849** emergency incidents in the City of Doral:

3,054 Life-Threatening Incidents



1,924 Non-Life Threatening Incidents



1,723 Structure and Other Fire Incidents



1,148 Other Emergencies



Average Response Time to Life-Threatening Incidents - **7:28 minutes**

Average Response Time to Structure Fire Incidents - **6:51 minutes**

Table II
MDFR Stations/Units Responding into the City of Doral

Responses Provided by Station:	CY 2024	
	Incidents	%
Station 48 - Fontainebleau	1,666	21%
Station 69 - Doral North	1,616	21%
Station 45 - Doral	1,570	20%
Station 17 - Virginia Gardens	1,152	15%
Station 68 - Dolphin	541	7%
Other Stations	1,304	16%
Total	7,849	100%

The City of Doral is primarily served by MDFR's Fontainebleau Fire-Rescue Station 48, Doral Fire-Rescue Station 45, Doral North Fire-Rescue Station 69, Virginia Gardens Fire-Rescue Station 17, and Dolphin Fire-Rescue Station 68, which collectively responded to 84% of the incidents in the City during 2024 as depicted in **Table II**.



MDFR responded to **101** structure fire incidents in CY 2024.



383 units responded to mitigate structure fire incidents.



1143 firefighters were called upon to combat the fires.

For example, on May 16, 2024, **12** MDFR units, including **4** Engines, **1** Ladder, **2** Rescues, **2** Battalion Chiefs, **1** Air Truck, **1** EMS Captain, and **1** Relief District Chief, totaling **32** Firefighters, responded to a reported fire at 1790 NW 96th Avenue.

Notes:
1-All response times reported are in minutes and seconds; from the time MDFR receives the call to first unit arrival.
2-For Structure Fires - MDFR excludes False Alarms from response time calculations.



Fire and Life Safety Education in the City of Doral

MDFR personnel are individually committed and collectively exemplify our mission: **Always Ready, Proud to Serve**. Fulfilling our mission goes beyond the life-saving services delivered every day – it also includes providing essential fire prevention and life safety education to the community.

Based on structure and unit information provided by the Miami-Dade County Property Appraiser, the City of Doral has:



6,137 single-family and duplex units



25,656 multi-family and condo units



1,689 commercial, industrial and other structures - the majority of these would require a high-hazard structure fire response

MDFR provides fire prevention services aimed at reducing injury, death, and property loss attributed to fire and other life safety issues. This is achieved by proactive enforcement of the Florida Fire Prevention Code. Responsibilities include fire inspections, building plans review, systems engineering review, fire investigations, and code enforcement.

Fire and life safety education is offered by dedicated personnel and first responders within their respective service territories. Community education includes the Health Emergency and Life Protection (HELP) Program, station open houses, truck demonstrations, and presentations to senior citizens and children, as well as local businesses, schools and non-profit organizations, with the goal of preventing medical and fire emergencies from occurring in the first place.

In the City of Doral, during CY 2024, MDFR:



Participated in **56** community events, providing **8,188** residents with life-saving education.



Conducted **629** HELP Courses.



Performed **6,589** fire and life safety inspections.



MDFR had the honor of being recognized, declaring June 12 as Miami-Dade Fire Rescue Day for the City of Doral. We appreciate the recognition given to our first responders for their efforts in promoting the safety and well-being of Doral residents and businesses.



On December 8, 2024, MDFR, local 1403 and camillus house, hosted the Shop, Drop, and Roll with a Firefighter Toy Drive at the Walmart Supercenter in Doral, FL. In the spirit of the holiday season, local firefighters and MDFR cadets came together to shop for holiday gifts for children in our community.



MDFR Customer Feedback

MDFR's commitment to provide the highest quality service fosters an atmosphere of service excellence and constant improvement. Employees routinely "go the extra mile" for our patients. To this end, MDFR has been measuring the quality and effectiveness of our EMS service for the past 15 years. The survey is sent to 20% of MDFR EMS patients monthly, allowing respondents to rate the quality of their experience between one (1) and five (5), with one being strongly dissatisfied and five being strongly satisfied. Unlike other survey instruments, MDFR does not take a "snapshot" of service at any one time, but rather follows-up a month after service is provided, giving the department a continuous vision of the community's opinion of its services. The survey also provides the respondent a section for comments.

During FY 2023-24 (October 2023 through September 2024) 5% of residents surveyed (1,536 respondents) countywide returned completed surveys yielding an overall score of **4.91**. Respondents rated MDFR's services as follows for each question:

Q1: MDFR responded to your needs in a timely manner:

4.90

Q2: MDFR explained your treatment options to you:

4.87

Q3: MDFR treated you in a professional manner:

4.95

Q4: MDFR met your expectations when you requested assistance:

4.93

During the same time period, **21 City of Doral** residents returned completed surveys, rating MDFR an overall average **4.99**, nearly a **100%** satisfaction rate:

Q1: MDFR responded to your needs in a timely manner:

5.0

Q2: MDFR explained your treatment options to you:

4.95

Q3: MDFR treated you in a professional manner:

5.0

Q4: MDFR met your expectations when you requested assistance:

5.0

All I can say is Wow, I have a mom with Dementia and my dad with severe diabetes. I have called various times and the teams are always on point. They are so lovable, patient and nonweldable. Keep up the blessed attitude that provides us with such needed help. - *Doral Resident*

Excellent service, very efficient and they arrived fast. Glad they are bilingual and very professional. - *Doral Resident*



[Individual comments for each survey can be accessed by clicking here.](#) Names and addresses from residents have been redacted in accordance with Florida Statutes Chapter 119.



MDFR Personnel Recognition

MDFR's unwavering dedication to excellence is further demonstrated by various individual and team accomplishments from all areas of the Department.



In 2024, MDFR Fire Chief Raied "Ray" Jadallah was awarded the prestigious 2024 Career Fire Chief of the Year Award by the Florida Fire Chiefs' Association. This award is selected by a body of Florida Chief peers and is the highest honor given to active fire chiefs in the Florida Fire Service.

In January 2024, MDFR Captain Eddy Pacheco visited the State of Goias, Brazil, where he was honored with the prestigious Emperor Dom Pedro II medal—the highest recognition a firefighter can receive in Brazil, representing MDFR's ongoing partnership with State of Goias Military Firefighters.



During the Florida Fire Cadets' Winter Games in February 2024, MDFR Cadet Advisor Vanessa Siatkowski, was awarded the Cadet Advisor of the Year Award, recognizing her dedication to mentoring and guiding fire rescue cadets. At the event, MDFR's Cadets competed in six events, earning top three placements in every category.

MDFR Chief Chris Ibarra-Rivera received the Patriotic Employer Award from the Office of the Secretary of Defense and the Employer Support of the Guard and Reserve in February 2024.



In March 2024, MDFR Captain Manuel Garcia was honored with a Life Saving Award at the Davie Fire Rescue Awards & Recognition Ceremony. Captain Garcia was recognized for his heroic actions on March 9, when he provided essential first aid to a man who had gone into cardiac arrest in Davie. Aided by a Davie police officer and another off-duty firefighter, the victim regained a pulse by the time paramedics arrived and took him to a local area hospital.

In March 2024, MDFR Procurement Division Manager Marianela Betancourt was sworn in as the President of the Greater Miami Chapter of the National Institute of Governmental Purchasing.



Recognized for his exceptional dedication in providing emergency medical services to the community, MDFR Captain Roger Sandino received the "Arturo Alonso EMS Excellence Award" from HCA Florida Kendall Hospital in April 2024.





In April 2024, MDRF Captain William “Bill” Gustin, a 50+ year veteran of the fire service, received the 2024 George D. Post Instructor of the Year Award at the FDIC International Conference, which recognizes individuals for extraordinary accomplishments in fire service training.

In May 2024, MDRF Ocean Rescue lifeguards Austin Arrieta, Zachary Cabrera, and Jose Sanchis were given the Meritorious Acts Award at the Annual Awards Banquet by the United States Lifesaving Association and Florida Beach Patrol Chiefs Association. This award recognizes responses that led to saving lives during Ocean Rescue operations in Florida. The team was recognized for rescuing a windsurfer who was lost for three hours during severe weather conditions. During the banquet, Beach Safety Manager Luis Andrade received special recognition for his 30 years of dedicated service, while Beach Safety Manager Matthew Sparling and Lifeguard Julio Diaz were also honored for their 25 years of commitment.



MDRF Health and Safety Division Chief Willie Williams was honored with the First Responder Health Care Hero award at the 2024 Health Care Heroes event organized by the Greater Miami Chamber of Commerce on May 15, 2024.

In June 2024, MDRF Captain Gerard Forrester received the 2024 Fire Investigator of the Year award from the Florida Fire Marshals and Inspectors Association and the Florida Fire and Explosion Investigators Association at the 36th Annual Florida Association of Fire and Life Safety Educators and the 79th Annual Florida Arson Seminar Joint Conference in Lake Buena Vista, FL.



In August 2024, MDRF was recognized by the Aventura Marketing Council/Chamber of Commerce for their dedication to ensuring the safety of the community. Captain Jonathan Fisikelli, Lieutenant Kristian Garcia, and Firefighter Jorge Anzardo were each presented with a “2024 Above and Beyond” award.

On October 2, 2024, crews from MDRF Ladder 29 and Rescue 48 were presented with a Unit Citation by HCA Florida Kendall Hospital for providing lifesaving care to a patient who was critically injured as a result of a motorcycle accident. Crews quickly treated the motorcyclist on site and transported him to HCA Florida Kendall Hospital's trauma center. During the presentation, the patient and his family expressed their gratitude to MDRF crews and hospital staff members for saving his life.



On November 21, 2024, Lt. Juan Reyes was recognized as the City of Homestead Government's 2024 Firefighter of the Year. This award celebrates the commitment, courage, and exceptional service of MDRF firefighters in the community. Lt. Reyes' dedication to protecting lives and property exemplifies the essence of firefighting. His countless hours spent training, responding to emergencies, and mentoring fellow firefighters highlight his commitment, which has not gone unnoticed.

