



Memorandum

Date: February 12, 2024

To: Honorable Mayor and Councilmembers

From: Zeida C. Sardiñas
City Manager

Department: Eysin Fernandez
Interim Information Technology Director

Subject: **Authorization to use AT&T for telecommunications and related services.**

Introduction

The Information Technology Department respectfully requests that the Mayor and City Council members authorize the City Manager to approve the use of AT&T for all the city's telecommunication needs, including, but not limited to, telephone lines, voice over IP (VOIP), cellular devices, data service plans, and vehicle locator devices. Staff also requests that the competitive bid process be waived per Section 2-323(11) of the City Code of Ordinance.

Background

The city has been using AT&T services since 2004. AT&T is already an approved vendor for the city, which significantly simplifies the contracting process and speeds up the timeline for service provision. Their proven ability to deliver a reliable wireless network to first responders, with enhanced coverage solutions and a dedicated spectrum that does not compete with commercial traffic, makes them the most suitable provider for the city's needs. In addition to telephone lines, data service plans, and a reliable wireless network, AT&T also offers vehicle tracking services that provide a near real-time view of all city fleets.

The City of Doral is confident that AT&T's extensive services, robust customer support, and guaranteed service-level agreements meet both the city's immediate and future needs. Additionally, their local presence in South Florida ensures prompt delivery, maintenance, and troubleshooting.

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Procurement

Section 2-323(11) of the City Code of Ordinances provides that the following services are waived from the competitive bid process: “Utilities, including but not limited to electric, water, natural gas (excluding fuel/diesel purchases), sewage and solid waste collection, and telecommunication services including, but not limited to, cable television, telephone lines, internet connectivity, data and voice circuits, voice over internet protocol ("VOIP"), cellular/wireless phones, wide area network ("WAN") connectivity, pagers, and wireless adapters for cellular data ("air cards").”

Fiscal Impact

The fiscal impact associated with this request will not exceed budgeted funds.

Strategic Plan Alignment

Using AT&T for the city's telecommunications needs aligns with the strategic goal of excellent service and public safety by providing a reliable and secure communication infrastructure. AT&T's advanced fiber network and proven commitment to innovation ensure high-speed, uninterrupted connectivity that supports critical city operations and emergency response systems. Their focus on network redundancy and resilience enhances public safety by minimizing downtime during natural disasters or emergencies. This ensures that first responders and city officials remain connected when it matters most.

Recommendation

The City Manager's Office respectfully requests that the Mayor and City Council Members approve the use of AT&T for all the city's telecommunication needs in an amount not exceeding budgeted funds.