



January 2025

Department Stats/ Key Performance Indicators

WEBSITE

Quality Assurance	>	Accessibility	>
100 % O overall compliance achieved and	ssues cts 0 pages 0 documents P 0 III 0	99.74 % Overall compliance achieved 24 🐼	
	Show history		Show history
💝 Heartbeat	>	Statistics	>
99.96 % Curr Uptime last 30 days	kpoint: //www.cityofdoral.com/ nt status : : : : : : : : : : : : : : : : : : :	Total visits in the last 30 days: 47,908 3,000 2,000 1,000 0 Dec 28	Jan 26

SOCIAL MEDIA

Month	Platform	Posts	s % Change	Follower	s % Change	Reac	h [%] Change	Engageme	ent Cł	% hange	Campaigns	
		-	-		-							
	Facebook	83	4.60	16,260	0.04	49,288	43.94	10,584	38.27		Migrante Monument Unveiling, Law	
	Instagram	83	1.22	57,348	0.71	602,008	29.86	64,368	2.97	E	Enforcement Appreciation Day, January	
											Council Meeting, Camping Under the	
											Stars, Doral Vendor & Business Fair,	
January	L										Mayor's Bulletin, Incinerator Updates	
	Twitter									(E	NG + SPA), #PutItDown Campaign, CM's	
										S	wearing-In, Traffic Alerts, Movies at the	
				17,905							Park	
	-	-							-			





- Followers across our social media platforms (Facebook, Instagram) have now reached 91,513 this month. (increase of 586)
- TOP POST FOR THE MONTH: Instagram post counting announcing Camping Under the Stars- Reach 23.2k, 282 interactions, 519 shares

ZENCITY – A platform that aggregates social media discourse surrounding the City to provide sentiment and insight into what the community is saying and what they are interested in. This allows governments to understand citizen concerns, preferences, and priorities in a comprehensive and representative way.

Volume of interaction	ns 🕦	Sentiment analysis (i)	
Total 58K ↑ 387% ♥	Positive 2,906 ↑ 32.9%	Negative 3,776 ↑ 1,441%	Selected Period 5% 7% Previous Period 18% 2%
16,000	Λ		Popular words () :
8,000		1.1° , 12° , 12° , 12° , 12°	company business maureenporrasfl vice party gop republicans Community democrats republican content democrat golf status newspapers





VIDEO PRODUCTION

- Published
 - Published Mayor's JanuaryMessage ENG
 - Published Mayor's January Message SPA
 - Published January Calendar of Events
 - Published Inside Doral: City Manager's Swearing-in
 - > Published December's "Best of the Best" Winner is Cuento Sandwiches
 - > Published InfoDoral How-to: How to Respond to Notice Violation
 - Published Special Bulletin: Waste-to-Energy Facility January 22, 2025
 - Published –Boletín Especial: Planta de Conversión de Residuos en Energía (22 de enero de 2025)
 - > Published Spend Local, Save Local Buns & Bites
 - > Published Paws & Claws Pet of the Week: Alvarez & Raqu
 - Published Paws & Claws Pet of the Week: Ivy & Ocean

Major Project Updates

- Meeting with City Manager Office and Mayor's Office to discuss improvements to policies, per council Resolution 24-5961.
- Doral Central Park visit for marketing content capturing
- Collaborated with Police Department on process and communications to alert public on traffic regarding ongoing dignitary visits.
- Interdepartmental kickoff Meeting with Vendor for public information campaign on school speed cameras program

Events

• Execution and Coverage of City Manager Swearing-in Ceremony





Sponsorships/Grants

• Sponsorship Acquired:

January 15th	Painting on Canvas	\$150	
January 16th	Charcuterie Board Workshop	\$200	
January 23rd	Magic Show	\$200	
January 30th	Latin Jazz	\$350	
January 31st	Movie Night: Kung Fu Panda 4	\$2,300	
J	ANUARY 2025	In-Kind \$3,200	Cash \$0

• Processing of vendor registration and check processing for 2 Councilmmeber sponsorships – Venezuela Awareness & Ocoenos Foundation

Administration

- Produced 53 Certificates as approved.
- Produced 3 Proclamations as approved.
- Disseminated 4 press releases:
 - City of Doral Swears in New City Manager
 - Ciudad de Doral Juramenta a Nueva Gerente MunicipalCeremonia de Juramentación del Concejo y Estado de la Ciudad 2024 Comunicado de Prensa
 - Solution Content Launches New Aggressive Driving Unit Media Alert
 - El Departamento de Policía de Doral lanza una nueva unidad Aviso a los Medios





- Sent 14 email campaigns to City database that consisted of Weekly Digest and special communication.
- Ad and Flyer designs for: Planning & Zoning workshops, Community Conversation, Human Trafficking
- Routine updates to the City website as needed by departments.