



Monthly Department Report

BUILDING



March 2026

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY26	Week 23	Week 24	Week 25	Week 26
Performance Indicator	3/6/2026	3/13/2026	3/20/2026	3/27/2026
Customer Service Activity				
Customers Assisted (DoralQ)	101	121	117	121
Average Lobby Wait Time (Goal <10m)	7	6	6	6
Average Service Time with Customer	12	15	18	14
Design Professional Meetings (311) Requested	8	9	10	3
Online Chat Portal Visitors (Velaro)				
Online/Chat Engagements				
Phone calls (Received)	847	487	813	809
Phone calls answered	546	240	520	537
Call Success Rate (Goal >50% Average)	64%	49%	64%	66%
2.0 Permitting Performance Activity				
2a. Applications Received (SWR: Permit Listing)	129	136	146	142
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	553	486	475	681
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	77	73	82	105
Construction Value (\$ millions)	\$ 2.99	\$ 11.70	\$ 7.80	\$ 5.75
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$ 49,424.33	\$ 100,741.70	\$ 131,616.79	\$ 122,655.33
2.0 Inspection Performance				
2c. Inspections Requested (all depts) SWR: Inspection Listing	487	510	433	459
2d. Inspections Completed (Requested - Cancelled)	472	487	421	442
Inspections Completed Rate (%)	97%	95%	97%	96%
2.0 Private Provider Activity				
2e. Inspections by a Private Provider (AdvSearch: Private Provider Inspections Complete (By Type))	5	5	3	6
% of Total Inspections Completed	1%	1%	1%	1%
Plans Reviews by a Private Provider (AdvSeach: Private Provider - Plans Reviews)	3	1	1	3
% of Total Plans Reviews Completed	1%	0%	0%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0
2h. Other Permissible Activities not contemplated above				
2g. Building Department Positions				
Vacancies	4	5	5	5
Percentage Fully Staffed	90%	88%	88%	88%
Permit Completion / Occupancy Data				
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	6	6	3	5
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	0	4	8	1



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Building Department Updates

- EnerGov
 - Internal Stakeholders Meetings ongoing
- CRS Program Update
 - No updates at this time.
- Building Milestone Program
 - Assistant Director continues working with Code Compliance on deficiency notices. Approximately 47 citations issued to non-compliant properties.

Building Projects

- Doral Marketplace
- PGA Cadillac Championship Event
- Wal-Mart Depot Pre-submittal

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements)
 - Posted: Structural Plans Examiner, Building Plans Examiner
 - Internal Posting(s): N/A
 - New Hires: N/A
 - Interviews Completed: Permitting Manager, Solution Center pending start dates
 - Vacancies: Floodplain Manager
 - BCAIB:

Development Services Administration Updates

- DSA participated in Strategic Planning pre-meetings and workshops
- DSA coordinating outreach efforts with Economic Development
- DSA welcomed AA/Budget Coordinator Rosa Morera