

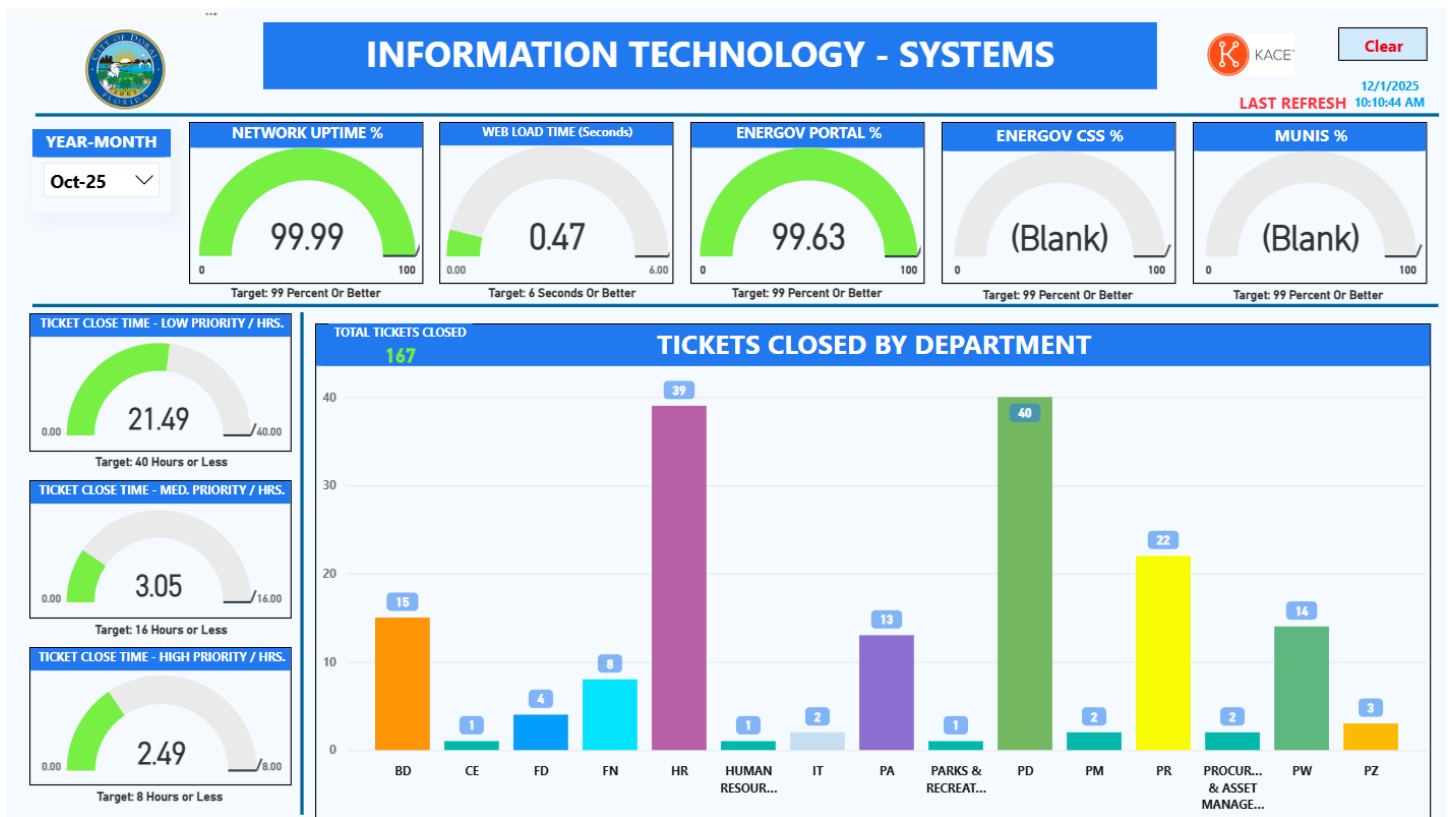


# Monthly Department Report

## INFORMATION TECHNOLOGY

October 2025

### Department Stats/ Key Performance Indicators





# Monthly Department Report

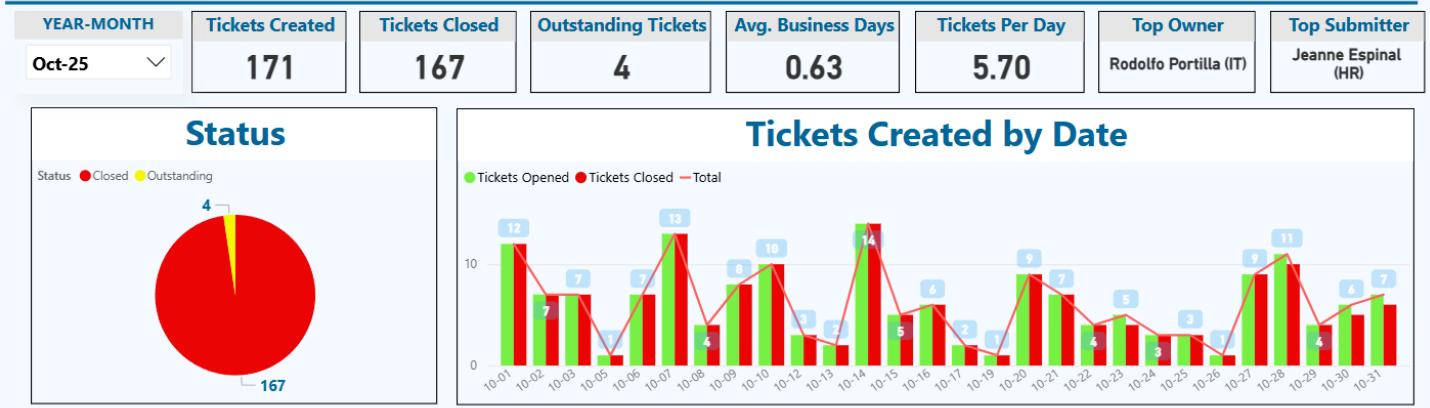
## INFORMATION TECHNOLOGY



### INFORMATION TECHNOLOGY - HELP DESK TICKETS

[Clear](#)

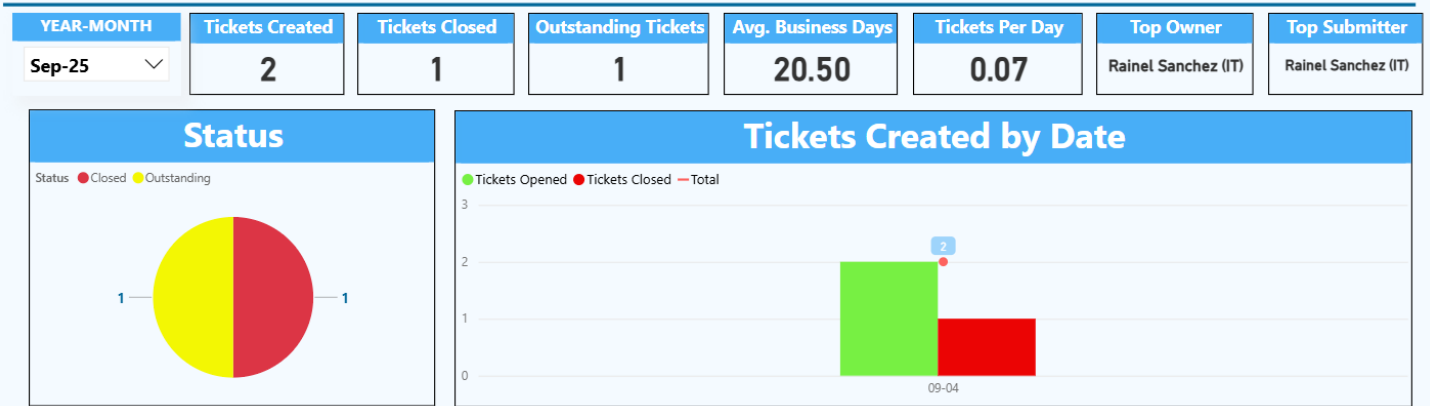
12/1/2025  
LAST REFRESH 10:10:44 AM



### INFORMATION TECHNOLOGY - CHANGE MGMT

[Clear](#)

10/17/2025  
LAST REFRESH 12:11:19 PM



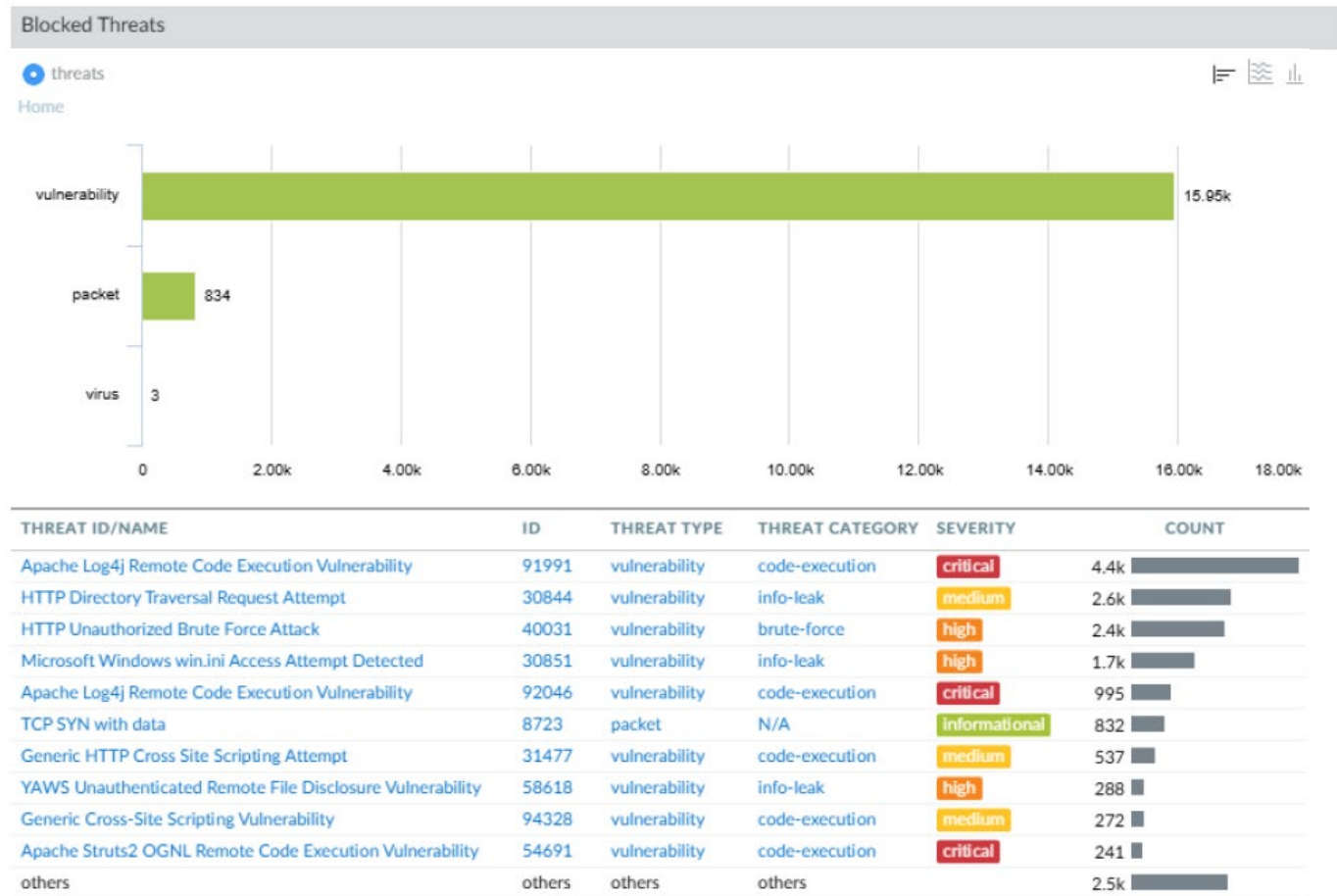


# Monthly Department Report

## INFORMATION TECHNOLOGY

### Security Statistics

#### Blocked Threats - City Hall - October 2025





# Monthly Department Report

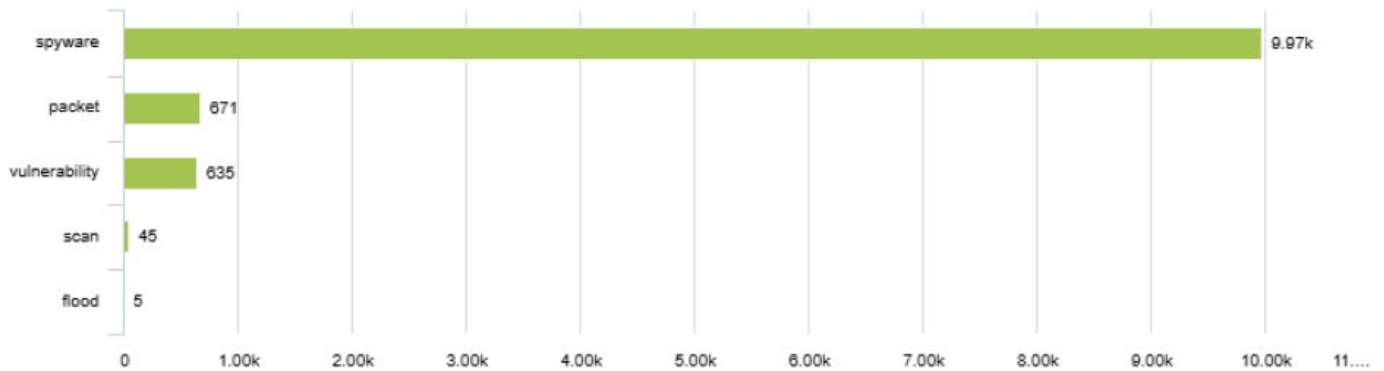
## INFORMATION TECHNOLOGY

### Blocked Threats – Police Department – October 2025

#### Blocked Threats

threats

Home



THREAT ID/NAME	ID	THREAT TYPE	THREAT CATEGOR	SEVERITY	COUNT
<a href="#">Suspicious TLS Evasion Found</a>	14978	spyware	spyware	informati	10.0k
<a href="#">TCP SYN with data</a>	8723	packet	N/A	informati	559
<a href="#">Metasploit VxWorks WDB Agent Scanner Detection</a>	56693	vulnerability	info-leak	medium	451
<a href="#">TCP SYN-ACK with data</a>	8724	packet	N/A	informati	112
<a href="#">Realtek Jungle SDK Remote Code Execution Vulnerability</a>	91535	vulnerability	code-execution	critical	95
<a href="#">SCAN: TCP Port Scan</a>	8001	scan	scan	medium	45
<a href="#">TP-Link Archer Router Command Injection Vulnerability</a>	93749	vulnerability	code-execution	high	16
<a href="#">HTTP Directory Traversal Request Attempt</a>	30844	vulnerability	info-leak	medium	10
<a href="#">PowerDNS Recursive Out-of-Bounds Read Denial-of-Service Vulnerability</a>	40729	vulnerability	dos	high	8
<a href="#">ASUS/Netcore Router Default Credential Remote Code Execution Vulnerability</a>	39438	vulnerability	code-execution	medium	8
others	others	others	others		53



# Monthly Department Report

INFORMATION TECHNOLOGY

## Email Protection Report – City Hall – October 2025

1 Oct. 2025 - 31 Oct. 2025

### City of Doral Threat Protection Report

We have inspected a total of 313835 emails

**558**

Incidents



**517**

Phishing



**34**

Spam



**7**

Safe



**0**

Unclassified

**2755**

Remediated Emails



# Monthly Department Report

INFORMATION TECHNOLOGY

## Email Protection Report – Doral Police Department – October 2025

1 Oct. 2025 - 31 Oct. 2025

### Doral Police Department Threat Protection Report

We have inspected a total of 141438 emails

**395**

Incidents



**383**

Phishing



**8**

Spam



**3**

Safe



**1**

Unclassified

**3382**

Remediated Emails



# Monthly Department Report

## INFORMATION TECHNOLOGY



### Major Project Updates

- Doral Central Park
  - Backend AV programming continues at the recreation center and the aquatics center.
  - Installation of CCTV cameras continues at all phases, 98% completed.
  - Backend servers for CCTV and video analytics have been delivered and installed. Configuration is completed. Testing is in progress.
  - Continued troubleshooting CCTV and network equipment affected by lightning.
  - Amphitheater setup with Ticketmaster completed.
- Commissioning and training for outdoor signage at Doral Legacy Park is in progress.
- New Procurement system acquired, configuration is completed, training is in progress.
- Design for city hall meeting rooms AV upgrade completed.
  - Low-voltage cables have been run.
- LPR project with Police Department
  - Site designs have been completed. Permits have been submitted to the City of Doral and Miami-Dade County.
- Network Automation and Analytics Platform project
  - Kick-off call completed
  - Educational and Technical sessions started
  - Site walkthrough visits completed

### Administration

- Training and Certifications
  - Data and Business Intelligence Manager attended Smart City Expo.
  - IT Director attended Rubrik Data Security Summit 2025 – Virtual.
  - IT Security Manager attended the IACP 2025 Conference.
- New hires / Promotions
  - New employee - IT Specialist
  - Promotion – Data Integration Engineer promoted to Data and Business Intelligence Manager
  - Promotion – Sr Network Architect promoted to IT Security Manager
  - Opened new positions for Business Analyst
- Process improvements or streamlining initiatives
  - Conducted a Microsoft workload security assessment.
  - Security team started implementation of network detection and response platform.
  - IT evaluated a demo for email security solution.
  - IT collaboration with Parks for a replacement of current parks and recreation system.
  - The IT Team continues assessment of the full city security posture.
  - The IT team continues to perform annual updates to technology policies and operational procedures.



# Monthly Department Report

## INFORMATION TECHNOLOGY



- Continue to streamline internal/external dashboards for City Hall and the Police Department.
- Streamlined process for the council meeting agenda items system.
- Upgraded server and storage infrastructure.
- IT teams continue to support the city with all audiovisual event needs.
- Met with various vendors for potential new solutions or enhancements to current solutions to streamline and innovate services.