



Monthly Department Report

BUILDING



February 2026

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY26	Week 19	Week 20	Week 21	Week 22
Performance Indicator	2/6/2026	2/13/2026	2/20/2026	2/27/2026
Customer Service Activity				
Customers Assisted (DoralQ)	116	108	93	153
Average Lobby Wait Time (Goal <10m)	9	7	10	8
Average Service Time with Customer	12	12	11	11
Design Professional Meetings (311) Requested	6	5	10	7
Online Chat Portal Visitors (Velaro)				
Online/Chat Engagements				
Phone calls (Received)	592	504	896	955
Phone calls answered	440	327	589	576
Call Success Rate (Goal >50% Average)	74%	65%	66%	60%
2.0 Permitting Performance Activity				
2a. Applications Received (SWR: Permit Listing)	143	129	118	145
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	578	481	430	539
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	123	108	99	88
Construction Value (\$ millions)	\$ 5.70	\$ 20.10	\$ 5.66	\$ 3.80
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$ 71,132.48	\$102,412.24	\$ 201,552.90	\$94,368.25
2.0 Inspection Performance				
2c. Inspections Requested (all depts) SWR: Inspection Listing	559	577	472	417
2d. Inspections Completed (Requested - Cancelled)	540	542	455	394
Inspections Completed Rate (%)	97%	94%	96%	94%
2.0 Private Provider Activity				
2e. Inspections by a Private Provider (AdvSearch: Private Provider Inspections Complete (By Type))	2	5	2	1
% of Total Inspections Completed	0%	1%	0%	0%
Plans Reviews by a Private Provider (AdvSeach: Private Provider - Plans Reviews)	4	0	2	1
% of Total Plans Reviews Completed	1%	0%	0%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0
2h. Other Permissible Activities not contemplated above				
2g. Building Department Positions				
Vacancies	4	4	4	4
Percentage Fully Staffed	90%	90%	90%	90%
Permit Completion / Occupancy Data				
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	5	5	5	2
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	6	3	2	0



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Building Department Updates

- EnerGov
 - Internal Stakeholders Meetings ongoing
- CRS Program Update
 - No updates at this time.
- Building Milestone Program
 - Assistant Director continues working with Code Compliance on deficiency notices

Building Projects

- Casper House Recertification ongoing
- Whole Foods Revisions
- Collections Suites 2.0 TCO

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements).
 - Posted: Structural Plans Examiner, Building Plans Examiner
 - Internal Posting(s): N/A
 - New Hires: N/A
 - Interviews Completed: Permitting Manager, Solution Center pending start dates
 - Promotions: N/A
 - BCAIB:
- Skills and Training
 - Team attended Behavior Management/Emotional Intelligence workshop

Development Services Administration Updates

- DSA participated in ITN 2025-20 negotiations
- DSA coordinating outreach efforts with Economic Development
- DSA welcomed Planning & Zoning Director Alex Magrisso
- PZ completed interviews for Planner, AA/Budget Coordinator, Development Review Coordinator, pending start dates for all