

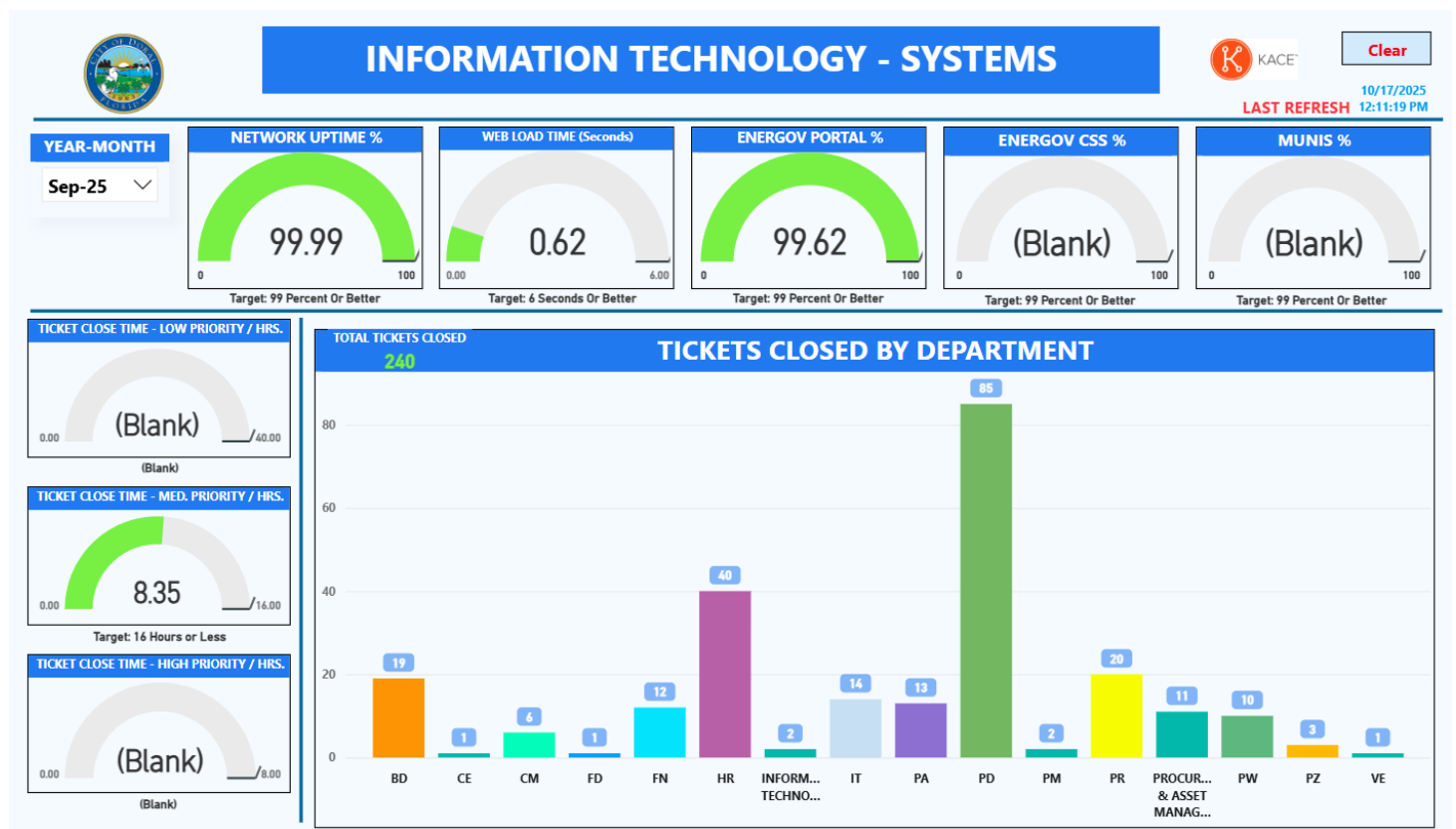


Monthly Department Report

INFORMATION TECHNOLOGY

September 2025

Department Stats/ Key Performance Indicators





Monthly Department Report

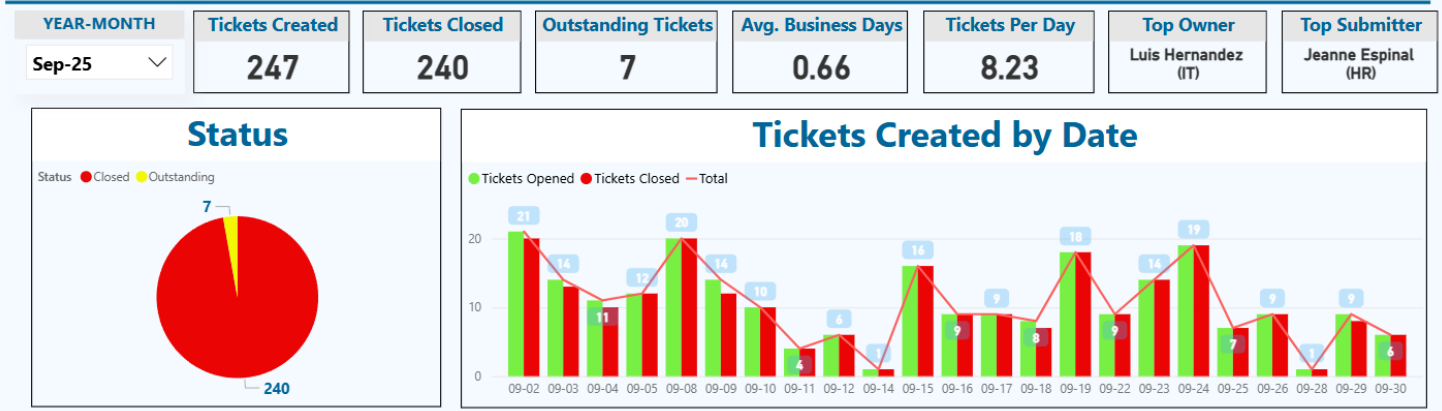
INFORMATION TECHNOLOGY



INFORMATION TECHNOLOGY - HELP DESK TICKETS

[Clear](#)

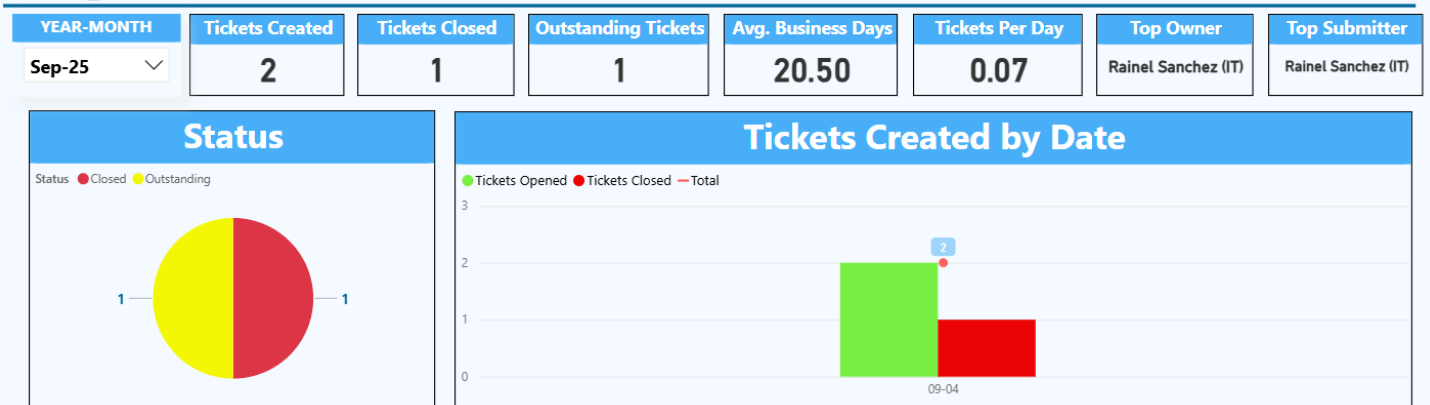
10/17/2025
LAST REFRESH 12:11:19 PM



INFORMATION TECHNOLOGY - CHANGE MGMT

[Clear](#)

10/17/2025
LAST REFRESH 12:11:19 PM





Monthly Department Report

INFORMATION TECHNOLOGY

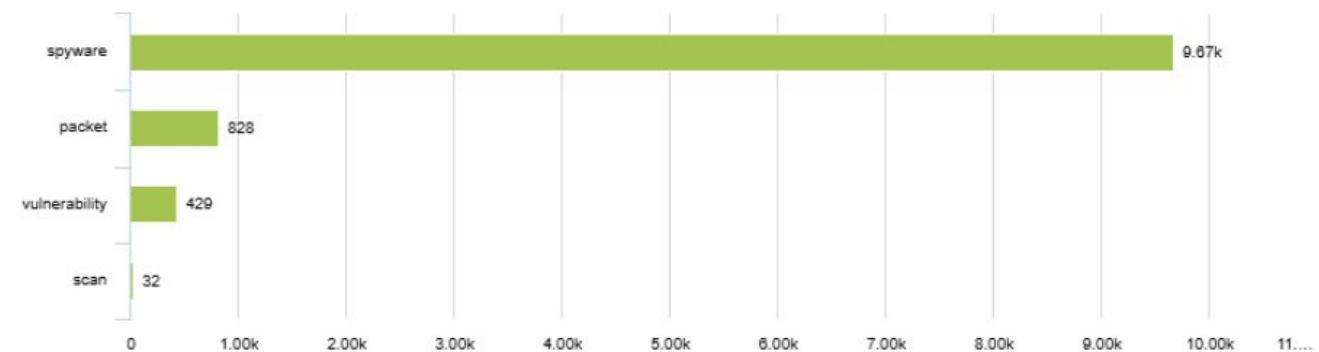
Security Statistics

Blocked Threats - City Hall - September 2025

Blocked Threats

threats

Home



THREAT ID/NAME	ID	THREAT TYPE	THREAT CATEGORY	SEVERITY	COUNT
Suspicious TLS Evasion Found	14978	spyware	spyware	informational	9.7k
TCP SYN with data	8723	packet	N/A	informational	636
Metasploit VxWorks WDB Agent Scanner Detection	56693	vulnerability	info-leak	medium	363
TCP SYN-ACK with data	8724	packet	N/A	informational	192
SCAN: TCP Port Scan	8001	scan	scan	medium	32
Realtek Jungle SDK Remote Code Execution Vulnerability	91535	vulnerability	code-execution	critical	31
TP-Link Archer Router Command Injection Vulnerability	93749	vulnerability	code-execution	high	12
Cisco Smart Install Protocol Vulnerability	56653	vulnerability	code-execution	medium	7
TBK DVR-4104 and DVR-4216 Command Injection Vulnerability	96441	vulnerability	code-execution	medium	7
GPON Home Routers Remote Code Execution Vulnerability	37264	vulnerability	code-execution	critical	6
others	others	others	others		3



Monthly Department Report

INFORMATION TECHNOLOGY

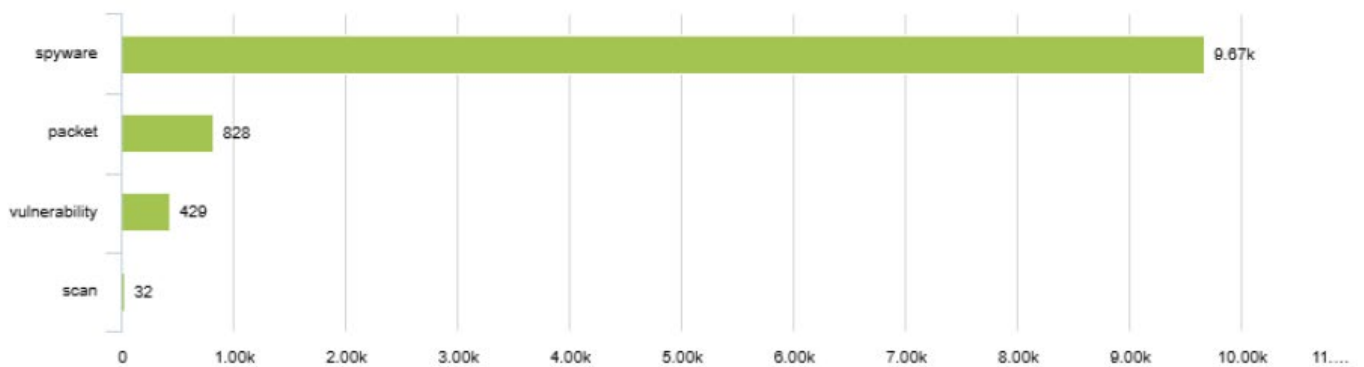
Blocked Threats – Police Department – September 2025

Blocked Threats

threats



Home



THREAT ID/NAME	ID	THREAT TYPE	THREAT CATEGORY	SEVERITY	COUNT
Suspicious TLS Evasion Found	14978	spyware	spyware	informational	9.7k
TCP SYN with data	8723	packet	N/A	informational	636
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Monthly Department Report

INFORMATION TECHNOLOGY



Email Protection Report – City Hall – September 2025

1 Sept. 2025 - 30 Sept. 2025

City of Doral Threat Protection Report

We have inspected a total of 290595 emails

495 Incidents			
 460 Phishing	 34 Spam	 1 Safe	 0 Unclassified

2787 Remediated Emails



Monthly Department Report

INFORMATION TECHNOLOGY



Email Protection Report – Doral Police Department – September 2025

1 Sept. 2025 - 30 Sept. 2025

Doral Police Department Threat Protection Report

We have inspected a total of 139455 emails

395 Incidents			
 381 Phishing	 12 Spam	 2 Safe	 0 Unclassified

3268 Remediated Emails



Monthly Department Report

INFORMATION TECHNOLOGY



Major Project Updates

- Doral Central Park
 - Backend AV programming continues at the recreation center and the aquatics center.
 - Installation of CCTV cameras continues at all phases, 98% completed.
 - Backend servers for CCTV and video analytics have been delivered and installed. Configuration is completed. Testing is in progress.
 - Continued troubleshooting CCTV and network equipment affected by lightning.
 - Amphitheater setup with Ticketmaster continues.
- Commissioning and training for outdoor signage at Doral Legacy Park is in progress.
- New Procurement system acquired, configuration is completed, training is in progress.
- Design for city hall meeting rooms AV upgrade completed.
 - Low-voltage cables have been run.
- LPR project with Police Department
 - Site designs have been completed. Permits have been submitted to the City of Doral and Miami-Dade County.
- Network Automation and Analytics Platform project
 - Kick off call completed

Administration

- Training and Certifications
 - Sr Network Architect and IT Director attended Acordis 2025 Tech Show.
- New hires / Promotions
 - No new hires/promotions
- Process improvements or streamlining initiatives
 - Conducted a Microsoft workload security assessment.
 - IT evaluated a demo for email security solution.
 - IT collaboration with Parks for a replacement of current parks and recreation system.
 - The IT Team continues assessment of the full city security posture.
 - The IT team continues to perform annual updates to technology policies and operational procedures.
 - Continue to streamline internal/external dashboards for City Hall and the Police Department.
 - Streamlined process for the council meeting agenda items system.
 - Upgraded server and storage infrastructure.
 - IT teams continue to support the city with all audiovisual event needs.
 - Met with various vendors for potential new solutions or enhancements to current solutions to streamline and innovate services.