



Monthly Department Report

BUILDING



January 2026

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY26	Week 14	Week 15	Week 16	Week 17	Week 18
Performance Indicator	1/2/2026	1/9/2026	1/16/2026	1/23/2026	1/30/2026
Customer Service Activity					
Customers Assisted (DoralQ)	7	89	106	67	124
Average Lobby Wait Time (Goal <10m)	12	11	8	8	6
Average Service Time with Customer	9	16	22	11	11
Design Professional Meetings (311) Requested	6	10	10	8	3
Online Chat Portal Visitors (Velaro)					
Online/Chat Engagements					
Phone calls (Received)	223	585	584	520	579
Phone calls answered	155	424	400	371	387
Call Success Rate (Goal >50% Average)	70%	72%	68%	71%	67%
2.0 Permitting Performance Activity					
2a. Applications Received (SWR: Permit Listing)	33	152	122	140	140
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	464	508	557	389	699
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	45	120	129	89	143
Construction Value (\$ millions)	\$ 2.58	\$ 7.20	\$ 17.10	\$ 5.60	\$ 12.00
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$42,910.46	\$ 133,070.80	\$157,201.99	\$ 63,910.48	\$59,811.07
2.0 Inspection Performance					
2c. Inspections Requested (all depts) SWR: Inspection Listing	146	429	486	435	522
2d. Inspections Completed (Requested - Cancelled)	136	410	444	417	513
Inspections Completed Rate (%)	93%	96%	91%	96%	98%
2.0 Private Provider Activity					
2e. Inspections by a Private Provider (AdvSearch: Private Provider Inspections Complete (By Type))	3	4	2	4	4
% of Total Inspections Completed	2%	1%	0%	1%	1%
Plans Reviews by a Private Provider (AdvSearch: Private Provider - Plans Reviews)	0	2	2	1	2
% of Total Plans Reviews Completed	0%	0%	0%	0%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0	0
2h. Other Permissible Activities not contemplated above					
2g. Building Department Positions					
Vacancies	5	5	5	4	4
Percentage Fully Staffed	88%	88%	88%	90%	90%
Permit Completion / Occupancy Data					
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	1	1	8	4	3
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	0	4	2	2	1



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Building Department Updates

- EnerGov
 - Internal Stakeholders Meetings ongoing now led by Assistant Director and System Analyst (BD)
 - City welcomed the town of Cutler Bay to discuss their ongoing implementation
 - City hosted South Florida EnerGov User Group Meeting
- CRS Program Update
 - No updates at this time.
- Building Milestone Program
 - Assistant Director working with Code Compliance on deficiency notices

Building Projects

- Ongoing Codina, Downtown Doral, La Joya, Sevilla projects
- Possible Contract Driver Pickup Location (AZN) being contemplated for Doral

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements).
 - Posted: Structural Plans Examiner (BD)
 - Internal Posting(s): N/A
 - New Hires: Please welcome Julio Oliva, System Analyst (BD)
 - Interviews Completed: Permitting Manager, Solution Center
 - Promotions: n/a
 - BCAIB: Newest inspectors received preliminary approvals on their applications with the state licensing board

Development Services Administration Updates

- DSA participated in ITN 2025-20 demos for shortlisted vendors
- DSA participated in RFQ and RFP evaluations and presentations for Doral Central Parking Garage project
- DSA welcomed Economic Developer Luis Amor
- CC Field Supervisors provided opportunities to act in AD role
- PZ hosting interviews for Planner, AA/Budget Coordinator, Development Review Coordinator