



City of Doral Special Needs Advisory Board MEMO

Date: Wednesday, August 12, 2026

To: Mayor Fraga and Councilmembers

Cc: Office of the City Clerk

From: Special Needs Advisory Board Meeting

Subject: Expansion of Ridesharing Program for Individuals with Disabilities

The Special Needs Advisory Board respectfully requests:

1. The City Council's consideration to expand the existing ridesharing program currently available to elderly residents to include individuals with disabilities within the City of Doral. This expansion aims to provide reliable transportation options for individuals with disabilities, particularly to support access to employment and medical appointments. This program would support residents who face barriers using existing transportation services and would promote greater independence and community participation.
2. The implementation of this expansion as a pilot program to assess community need, usage, and overall effectiveness. The Board recommends that the city evaluate the program over a defined period of time to determine demand, operational feasibility, and long-term sustainability. The findings from this pilot program can then be presented to the City Council with recommendations for continuation, expansion, or modification.
3. The consideration of this program as a solution to existing transportation gaps within the city. While current services such as the City of Doral Trolley and Miami-Dade County's Special Transportation Services (STS) program provide important resources, both have limitations. The trolley system does not provide full coverage across all residential areas and employment centers, and the STS program has historically experienced reliability challenges. Additionally, both services may not consistently provide front-door pickup and drop-off, which is critical for many individuals with disabilities. This proposed ridesharing expansion would help bridge these gaps by offering more flexible, reliable, and accessible transportation options.