



SFM Janitorial Services, LLC., Proposal for Doral Central Park Community Center Janitorial Services



Submitted by:

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SFM Janitorial Services, LLC.
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Submitted on Thursday, April 3, 2025

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2. LETTER OF INTEREST



Thursday, April 3, 2025

Erin Sullivan
City of Doral
8401 NW 53rd Terrace
Doral, Florida 33166

Dear Erin,

SFM Janitorial Services, LLC., (“SFM”), is pleased to submit this proposal to the City of Doral for Janitorial services at the Doral Central Park Community Center. SFM is a Miami-Dade County, minority-certified, family-owned business headquartered just 2.5 miles from Medley, FL. This proximity allows SFM to efficiently deploy its resources, which is a significant advantage for the city.

With more than a decade of experience in servicing Doral, SFM is well-positioned to meet the city's janitorial needs. Currently, SFM is responsible for street sweeping throughout the City of Doral.

Currently, SFM cleans over 8 million square feet throughout South Florida. We provide world class janitorial services to ensure a clean and safe environment for government buildings, medical facilities, and commercial businesses, benefiting the local business community, residents, and visitors. Our company has the vast experience, talent, and practices of a large firm, but the service and area knowledge of a local company dedicated to its client needs. Listed below are a few key points from our proposal.

	<p><u>Employee Benefits</u></p> <ul style="list-style-type: none">✚ The minimum budget pay for all janitors in this contract is above the State minimum wage.✚ Life insurance for all FTE's paid for by SFM.✚ All staff will be eligible for performance bonuses.✚ All staff will receive free uniforms.
	<p><u>Public Building Cleaning</u></p> <p>SFM currently has municipal/county janitorial contracts with:</p> <ul style="list-style-type: none">✚ City of Coral Gables✚ City of Miami Beach✚ Miami-Dade County✚ City of Pompano Beach✚ Town of Cutler Bay✚ Village of Palmetto Bay✚ City of Miami Gardens✚ City of Hialeah

	<p><u>Quality Control</u></p> <ul style="list-style-type: none"> + Web-based Quality Control. + Unannounced inspections. + Real-time reporting.
	<p><u>Safety and Training</u></p> <ul style="list-style-type: none"> + Full-time in-house certified trainer. + Unannounced inspections.
	<p><u>Emergency Response</u></p> <ul style="list-style-type: none"> + Equipped for Disaster Recovery. + Rapid High Disinfection Cleaning. + Emergency water extraction.
	<p><u>Green Seal cleaning products</u></p> <ul style="list-style-type: none"> + All cleaning products used company-wide are Green Seal Certified. This is a standard SFM practice.

SFM has the experience, personnel, equipment, and resources to carry out the janitorial services for the Doral Central Park Community Center. Working together, SFM can deliver your objectives. Enclosed, you will find information on our firm that will demonstrate why we are the right choice for the City of Doral. I suggest a discussion after your review of our proposal to explain our operation plan in detail and get your valuable feedback. If there are any questions regarding this proposal, please feel free to call me directly at 305.525.9442 or email me at cinfante@sfmservices.com

Respectfully Submitted,

Christian Infante

Manager & Owner

SFM Janitorial Services, LLC.

3. PRICE PROPOSAL

Location	Description	Estimated Hours Per Month	Classification	Houlrly Rate	Frequency	Monthly Rate	Courtesy Discount	Reduced Monthly Rate
Community Center Night Cleaning	Labor, equipment, cleaning supplies, and supervision to clean 65,000 square feet of interior space. (Does not include basketball gym 15,000 sq ft)	403	Custodian	\$ 26.00	7-Days P/Wk	\$ 10,478.00	\$ 284.01	\$ 10,194.00
	Labor, equipment, cleaning supplies, and supervision to clean 65,000 square feet of interior space. (Does not include basketball gym 15,000 sq ft)	97.5	Shift Supervisor	\$ 29.00	7-Days P/Wk	\$ 2,827.50	\$ 75.50	\$ 2,752.01
Community Center Basketball Gym	Labor, equipment, cleaning supplies, and supervision to clean basketball backboards and seating areas inside basketball gym.	8.7	Custodian	\$ 26.00	1-Day Per Week	\$ 225.33		\$ 225.33
Community Center Day Porter Service	(2) Day porters based on 56 hours per week each porter.	485.33	Custodian	\$ 26.00	7-Days P/Wk	\$ 12,618.67	\$ 783.67	\$ 11,835.00
Aquatic Center Water Park	(2) Day porters 8-hours per day each Sat. & Sun. Only for 6-monhts	138.67	Custodian	\$ 26.00	6-Months	\$ 3,605.33		\$ 3,605.33
Aquatic Center Water Park	(2) Day porters 8-hours per day each 7-days perwk for 3-monhts	485.33	Custodian	\$ 26.00	3-Months	\$ 12,618.67		\$ 12,618.67
Aquatic Center Competition Side	Cleaned nightly.	137.00	Custodian	\$ 26.00	7-Days P/Wk; year round	\$ 3,654.00		\$ 3,654.00
Total Per Month						\$ 46,027.50		\$ 44,884.33

Notes:

Night cleaning staff will be equipped with walk-behind floor scrubbers for nightly common area floor cleaning.
 Night cleaning staff includes 1 lead cleaner.
 Above rates include all cleaning supplies, equipment & account manager.
 Consumable supplies (Toiletly tissue, hand towel, hand soap, trash liners) will be billed back at cost + 10%.
 Nightly cleaning of basketball gym is not included above.

4. FIRM QUALIFICATIONS & EXPERIENCE

SFM Janitorial Services, LLC., is South Florida's trusted leader in janitorial services, with a distinguished legacy spanning over 50 years. Known for our reliability, expertise, and commitment to excellence, we have built a strong reputation for delivering exceptional cleaning solutions that consistently exceed client expectations.

SFM cleans over 8 million square feet throughout South Florida!

Since 1972, SFM has been the name behind the pristine appearance of some of South Florida's most iconic locations, including the historic Orange Bowl Stadium. For over 40 years, SFM maintained the stadium's manicured lawns and spotless interiors, ensuring it was always ready for Miami's most unforgettable events. While the Orange Bowl closed in 2007, SFM's mission endures—enhancing South Florida's most notable properties with unmatched care and attention to detail.



Miami Orange Bowl Stadium
Years Serviced: 1972 to 2007

Today, SFM is one of the largest and most respected janitorial service providers in South Florida. We proudly serve over 20 municipalities and numerous high-profile commercial properties across Monroe, Miami-Dade, Broward, and Palm Beach counties. Our distinguished client portfolio includes premier venues such as the Ultra Music Festival and the Miami-Dade County Youth Fair, as well as educational institutions, medical facilities, and 24/7 operations. Some of our most notable clients include:

- City of Coral Gables since 1991
- City of Miami Springs since 2002
- City of Miami Beach since 2009
- Town of Miami Lakes since 2003
- Leon Medical Centers since 1998
- Baptist Health since 2008

What sets SFM apart is our unparalleled infrastructure and resources. With a facility spanning 15,000 square feet of office space, 16,000 square feet of warehouse space, and over 3 acres of land, we are equipped to handle projects of any size or complexity. Our fleet of 100+ vehicles and access to cutting-edge cleaning equipment ensure seamless service delivery every time.

As an industry leader, SFM combines the experience, management expertise, and operational scale of a national firm with the personalized service and regional knowledge of a dedicated local company. Unlike impersonal, national competitors, we pride ourselves on accessibility and responsiveness. Our clients benefit from direct access to SFM's Executive Management Team, ensuring immediate attention to their needs at any time of day.

WHY CHOOSE SFM



South Florida Hometown Experience:

SFM is truly a Miami-Dade County “Local” business. Locally headquartered in Miami since 1972, our team is rooted in and has in-depth knowledge of the local Tri-County area. Our local presence gives SFM an advantage over other firms. SFM is located 4 miles away from the Doral Central Park Community Center.



Direct Ownership Support:

Unlike large-national impersonal firms, SFM is a local, minority, family-owned company run by its Founding Officers, Jose and Christian Infante. The City of Doral will have direct access to SFM’s proprietors 24/7/365.



Risk Management:

SFM has a robust Risk Management & Safety Program that contributes to the business continuity and success of our operations. SFM’s Risk Management Team is composed of thorough quality control, training, and employee engagement. This composition allows SFM to quickly identify, assess, and mediate known risks as well as identifying and securing potential unknown events.



Training:

Our Team prides itself in having one of the best combined training programs in South Florida. The quality of service we deliver through extensive training has permitted us to grow exponentially over the last decade. SFM staff receive continuous training in all areas of janitorial protocols to ensure our clients get the most out of their SFM experience. Because SFM has its own in-house training program, our team is not limited to monthly or quarterly trainings.



Recruitment:

We believe that the best way to offer exceptional service to our clients is to recruit the most talented, dedicated people in the industry. SFM’s experienced recruitment team targets local residents for employment opportunities thus fostering community involvement and development. SFM is well known for its local employment opportunities. Currently SFM Services has nearly 1,000 active employees in Miami-Dade and Broward County.



Technology:

SFM has adopted new technology that offers transparency and real-time information. Our web-based management software and scanning systems can now immediately dispatch services as needed instead of routine schedules. This allows SFM staff to anticipate, prevent and respond more effectively.



Industry Knowledge:

Our team is composed of highly motivated, trained, and experienced personnel. The SFM staff has the following credentials: ISSA Certified, BSCAI Members, APWA Members, Certified Floor Technicians, Certified Carpet Care Technicians, Spartan Green Cleaning Certifications, and MOT Certified.

MEMBERSHIPS

SFM is proud to be an active participant in the janitorial industry, maintaining memberships and affiliations with numerous reputable organizations. Our involvement underscores our commitment to upholding the highest standards, staying informed of industry advancements, and fostering collaborative relationships that benefit our clients and communities. Through these partnerships, we continually enhance our expertise and contribute to the growth and innovation of the janitorial profession.



SFM is a member of the Building Service Contractors Association International (BSCAI). This esteemed association is dedicated to advancing the interests of building service contractors and promoting excellence within the industry. By being a member of BSCAI, SFM gains access to valuable resources, networking opportunities, and industry insights that help us stay at the forefront of best practices and innovation.



SFM is a member of the American Public Works Association (APWA). This membership gives us access to the best education and training programs in public works, as well as networking opportunities with more than 31,500 public works professionals.



SFM is a member of the Building Owners and Managers Association (BOMA) of Miami-Dade. BOMA provides SFM with a vast source of information on building management and operations, development, leasing, building operating costs, energy consumption patterns, local and national building codes, legislation, occupancy statistics, technological developments, and other industry trends.



SFM is a member of The Association for the Health Care Environment (AHE). As a member of AHE, SFM is always at the forefront of state, federal and national regulations, industry trends, best practices, and innovations in health care facility management.

SFM recognizes the importance of maintaining high standards in health care facility management, and being a member of AHE reinforces its dedication to excellence. By being a part of AHE, SFM gains access to valuable resources, educational opportunities, and networking events. These benefits enable SFM to enhance its knowledge, skills, and expertise in providing safe and efficient environments for health care delivery.

HIGH DISINFECTION SERVICES

SFM can help mitigate the spread of infection including COVID-19 by providing High Disinfection Cleaning and Electrostatic Disinfection Services. SFM only uses hospital grade and EPA registered products that kill 99.9% of bacteria and viruses including COVID-19. A key advantage to the highly affective electrostatic technology is its ability to cover 100% disinfectant solution to the applied surfaces. SFM is one of few local companies providing “Electrostatic Disinfecting” while most companies are using a less effective method called fogging.



SFM currently offers two different methods of disinfection services:

1. Electrostatic Disinfection. Using only EPA registered disinfectants, Electrostatic Disinfection provides 100% coverage.
2. Manual Disinfecting. Complete High-Disinfection wipe down of all high-touch, vertical and horizontal surfaces. (Tables, desktop equipment, light switches, doors, doorknobs etc.)



One of the first COVID-19 cases in Miami-Dade County was in the Town of Bay Harbor Islands. SFM was contracted to provide high disinfection cleaning. Other clients we have helped with COVID-19 cases include:

- Miami-Dade County Parks -Daily disinfection of 75 parks.
- Miami-Dade County Emergency COVID-19 Clean-Up, Restoration and Decontamination Services to Red Roof & Hampton Inn hotels.
- Miami-Dade County Public Schools (The 1st school disinfected in the County).
- City of Coral Gables Police Department.
- City of Hialeah City Hall & Fire Stations.
- City of Miami Beach City Hall, City fleet, & facilities.
- Town of Bay Harbor Islands and many more.

After our disinfection services, we provide you with a Certificate of Disinfection.

This Promotes a safe & clean environment.



5. PERFORMANCE HISTORY



Proudly Serviced Since 2023

Client Name	Miami-Dade County
Contract name	Janitorial Services for Various ISD Buildings
Contract Term	2023 to present
Contract Size	Approx. 775,278 sq. ft.
Scope of Work	SFM provides janitorial services to interior and exterior building space 7 days a week. Scope includes but not limited to: day and night nightly cleaning of offices, restrooms, elevators, escalators, windows, fountains, hardscapes, kitchens, conference rooms, common areas, food retail and more. Specialized floor care including carpet cleaning, stripping & refinishing floors, high pressure cleaning, and other special cleaning services.
Contact	Daniel O. Borges P: 786.493.1431 E: daniel.borges@miamidade.gov 111 NW 1 St., Miami FL 33128



Proudly Served Since 2020

Client Name	Miami-Dade County Aviation Department
Contract name	FB-01167 Janitorial Services for MIA & General Aviation Airports Zone 4
Contract Term	2020 to present
Contract Size	Approx. 1.5 million sq. ft.
Scope of Work	SFM provides janitorial Services for the Miami-Dade Aviation Department. Services are exclusive to all non-terminal buildings, airport properties, and other outlying buildings at Miami International and General Aviation Airports defined as Zone 4. SFM cleans approximately 27 sites in this contract.
Contact	Ultimo De Oliveira P: 305.876.8447 E: UDeOliveira@miami-airport.com Facilities Management & Engineering Division P.O. Box 025504 Miami, FL 33102-5504



Proudly Serviced Since 1991

Client Name	City of Coral Gables
Contract Name	RFP No. 2021-005 - Janitorial Maintenance Services
Contract Term	2016 to present & 1991 to 2006
Contract Size	Approx. 250,000 sq. ft.
Scope of Work	SFM provides janitorial services to all City owned facilities including nightly cleaning of offices, restrooms, common areas. Daily porter services to restrooms and common areas, carpet cleaning, stripping & refinishing floors, high pressure cleaning, electrostatic disinfection services, and other special cleaning services. SFM cleans approximately 12 sites in this contract. SFM also performs Special Event Cleaning.
Client Contact	Ralph Rodriguez P: 305.460.5014 E: RRodriguez1@coralgables.com 2800 SW 72nd Avenue Miami, Florida 33155



Proudly Serviced Since 2019

Client Name	City of Miami Beach
Contract Name	RFP 2017-070-JC Janitorial Services
Contract Term	2019 to present
Contract Size	Approx. 2.4 million sq. ft.
Scope of Work	SFM provides janitorial services are performed throughout the City at all city owned facilities, parking garages, public restrooms, and park restrooms. SFM cleans approximately 63 sites in this contract. SFM also performs Special Event Cleaning.
Client Contact	Elizabeth Miro P: 305.673.7000 x.22925 E: ElizabethMiro@miamibeachfl.gov 1833 Bay Rd., 2nd Floor, Miami Beach, FL 33139



Proudly Serviced Since 2023

Client Name	City of Hialeah
Contract Name	RFP 2022-23-8500-36-039 Citywide Janitorial Services
Contract Term	2023 to present
Contract Size	Approx. 900,000 sq. ft.
Scope of Work	SFM provides janitorial services at City facilities including nightly cleaning of offices, restrooms, and common areas. Porter service during the day to clean the Mayor's suite of offices, restrooms, and common areas. Additional Services such as: carpet cleaning, stripping & refinishing floors, high-pressure cleaning, degreasing of concrete floors, water extraction, graffiti removal, cleaning of canopies/awnings, and other special cleaning services.
Client Contact	Luis Suarez P: 305.883.5988 E: LASuarez@hialeahfl.gov 501 Palm Avenue Hialeah, FL 33010



Proudly Serviced Since 2023

Client Name	Town of Cutler Bay
Contract Name	23-01 Professional Janitorial Maintenance Services
Contract Term	2023 to present
Contract Size	Approx. 24,500 sq. ft.
Scope of Work	SFM provides janitorial services to all City owned facilities including nightly cleaning of offices, restrooms, common areas. Daily porter services to restrooms and common areas, carpet cleaning, stripping & refinishing floors, high pressure cleaning, electrostatic disinfection services, and other special cleaning services.
Client Contact	Jazmin Gonzalez P: 786.573.5504 E: JGonzalez@cutlerbay-fl.gov 10720 Caribbean Blvd., Suite 210 Cutler Bay, Florida 33189



Proudly Serviced Since 2022

Client Name	Village of Palmetto Bay
Contract Name	2022-11-008 Janitorial Services
Contract Term	2022 to present
Contract Size	Approx. 26,000 sq. ft.
Scope of Work	SFM provides janitorial services to Village Hall and Public Service Building including nightly cleaning of offices, restrooms, common areas. Daily porter services to restrooms and common areas, carpet cleaning, stripping & refinishing floors, high pressure cleaning, electrostatic disinfection services, and other special cleaning services.
Client Contact	Karla Morales P: 786.354.5546 E: kmorales@palmettobay-fl.gov 9705 East Hibiscus Street Palmetto Bay, FL 33157



Proudly Serviced Since 2020

Client Name	The Underline				
Contract name	Porter, Pressure Washing, and Grounds Maintenance Services				
Contract Term	2020 to present				
Contract Size	Approx. 10 miles long				
Scope of Work	SFM provides Pressure Washing, Grounds Maintenance and Porter services to the Brickell Backyard. This ½ mile stretch of public space is comprised of a bike trail, pedestrian path, high use program spaces, gardens, and more. Scope includes daily landscape maintenance, litter control, cleaning, disinfecting and deodorization of trash and recycling bins, cleaning of all furniture, and columns, water fountains, equipment, signage, fences, etc., weekly power washing of pedestrian path and bike trail, gum and graffiti removal, and more.				
Contact	Patrice	Gillespie	Smith	P:	786.897.1386
	patrice.gillespiesmith@theunderline.org				
				E:	



Proudly Served Since 1978

Client Name	Miami-Dade County Youth Fair and Exposition
Contract name	Cleaning Services
Contract Term	1978 to present
Contract Size	Approx. 200,000 sq. ft. of building + 80 Acres of Fairgrounds
Scope of Work	SFM provides cleaning services before, during, and after to one of the Nation's largest annual fairs. The Miami-Dade County Youth Fair and Exposition brings in over half a million attendees yearly. The fairground is composed of 80 Acres of Fairgrounds and 5 exhibition buildings that approximate 200,000 sq. ft.
Contact	Rosa M Madruga P: 305.223.7060 E: rmadruga@fairexpo.com 10901 Coral Way Miami, FL 33165

Reference Letters

From: Rodriguez, Ralph <rrodriguez1@coralgables.com>

Sent: Monday, November 6, 2023 1:24 PM

To: Pascale Lopez <plopez@sfmtservices.com>; Christian Infante <CInfante@sfmtservices.com>

Subject: Letter of recommendation and appreciation.

Dear Christian:

I just want to thank you and inform you, of how pleased we are with the janitorial services SFM has been providing. Your staff is always well trained and courteous, and a pleasure to work with. SFM is responsible for over 230,00 square feet of facilities, plus handles all our special events. A testament to the service SFM provides is the working relationship you've had with the city for over 20 years. Again thank you.



Ralph Rodriguez; NCIDQ, ENVsp

Chief, General Services Administration Division

City of Coral Gables Public Works Department

2800 SW 72nd Avenue / Miami, Florida 33155

(305) 460-5014 / rrodriguez1@coralgables.com

"simplicity is about subtracting the obvious, and adding the meaningful"

MIAMI BEACH

City of Miami Beach, 1700 Convention Center Drive, Miami Beach, Florida 33139, www.miamibeachfl.gov
PROPERTY MANAGEMENT DEPARTMENT

December 17, 2019

To Whom It May Concern:

Please allow this letter to confirm SFM Services, Inc. is the janitorial service provider for the City of Miami Beach. Their janitorial contract has a complex scope of work and schedules and many of the facilities are serviced 24/7. Janitorial services are performed throughout the City at all city-owned facilities, parking garages, public restrooms, and park restrooms. It is my understanding they currently employ approximately 65 employees to perform this work. The total square footage cleaned by SFM on a daily basis is approximately 2,454,335 square feet.

Sincerely,



Adrian Morales
Director, Property Management



BHE Real Estate & Development Corp.

8500 S.W. 117 Avenue
Suite 101
Miami, FL 33183

March 23, 2018

Christian Infante
SFM Services, Inc.
9700 NW 79th Ave.
Hialeah Gardens, FL 33016

Dear Christian:

This letter is to document how pleased we are with the janitorial services your firm, SFM, has been providing for us at the Baptist Medical Arts Buildings for the past several years. Your team certainly has their work cut out for them with more than 240,000 square feet of medical office space between the two buildings, which also includes "Terminal Cleaning" services provided for our operating rooms in the surgery center.

The high level of quality service that is expected and required at our medical facilities can only be delivered by a highly experienced contractor such as yourself. Having your team trained to work in a specialized medical facility such as ours is greatly appreciated and has not gone unnoticed.

Thank you and your team for all the hard work. Please feel free to list me a reference.

Erica L. Bailey-Agostini

Property Manager



Baptist Health Enterprises

Real Estate & Development

BAPTIST HEALTH SOUTH FLORIDA

8950 N. Kendall Drive, Suite 100W

Miami, FL 33176

Tel: 786.596.7498

Fax: 305.270.6088

Email: EricaSa@baptisthealth.net

"To be a valued business partner, providing healthcare real estate solutions"

SUPPLIERS

Veritiv has been SFM's trusted supplier for over 15 years now. Through this partnership, SFM has gained access to the full range of Veritiv's offerings, including their extensive inventory of janitorial supplies. This allows SFM to meet the diverse needs of their clients and ensure that they have the necessary products to maintain a clean and healthy environment.

Veritiv is one of the nation's largest janitorial supply distributors. With a strong presence in the industry, Veritiv has access to a wide range of suppliers and can source high-quality products at competitive prices.

Veritiv is an industry leader in green cleaning initiatives. They prioritize environmental sustainability and implement practices that promote the use of environmentally friendly cleaning products. By partnering with Veritiv, SFM has access to eco-friendly cleaning solutions that help businesses reduce their carbon footprint and comply with sustainability standards.

Whether it's janitorial power equipment, personal protective equipment, chemicals, or consumables, Veritiv is our reliable source.



CHEMICALS

In an effort to ensure consistency and maintain the highest standards of cleanliness, SFM has standardized its companywide cleaning services by utilizing four (4) basic chemicals. These chemicals have been carefully selected for their effectiveness and are Green Seal Certified. By implementing this standardized approach, SFM ensures all accounts receive a consistent cleaning experience using eco-friendly products as well as a standardized cleaning method that can be replicated across multiple sites.



Neutral Floor
Cleaner



Cleans,
Disinfects,
&
Deodorizes



Glass Cleaner



All Purpose
Cleaner

SAFETY DATA SHEETS “SDS”

Currently, SFM is working with MSDSONline, a web-based centralized management system that will digitize our Safety Data Sheets. SDS binders will be a thing of the past. Not only does this minimize our carbon footprint, but it also ensures that our employees have real-time access to the latest safety data sheets for the chemicals being used while meeting OSHA compliance.

Below are SDS links to the four standard chemicals used to carry out daily cleaning as well as other cleaning products used in healthcare environments.

1. **Clean on the Go Clean by Peroxy No. 15**
<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4820.pdf>
2. **Clean on the Go Biorenewables Glass Cleaner No. 18**
<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4835.pdf>
3. **Clean on the Go NABC Concentrate No. 1**
<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4716.pdf>
4. **Clean on the Go Tribase Multi-Purpose Cleaner No. 17**
<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4830.pdf>
5. **Clorox Healthcare® Spore10 Defense™ Cleaner Disinfectant**
https://www.thecloroxcompany.com/wp-content/uploads/2020/06/Clorox-Healthcare%C2%AE-Spore10-Defense%E2%84%A2-Cleaner-Disinfectant_Multilingual2.pdf
6. **Clorox Healthcare® Fuzion Cleaner Disinfectant**
https://www.thecloroxcompany.com/wp-content/uploads/2020/06/Clorox-Healthcare%C2%AE-Fuzion-Cleaner-Disinfectant_Multilingual2.pdf
7. **Clorox Healthcare® Bleach Germicidal Wipes**
<https://www.thecloroxcompany.com/wp-content/uploads/2019/02/Clorox-Healthcare%C2%AE-Bleach-Germicidal-Wipes.pdf>
8. **Clorox Commercial Solutions® Clorox® Total 360® Disinfectant Cleaner1**
<https://www.thecloroxcompany.com/wp-content/uploads/2019/09/Clorox-Commercial-Solutions%C2%AE-Clorox%C2%AE-Total-360%C2%AE-Disinfectant-Cleaner1.pdf>

MICROFIBER TECHNOLOGY

Microfiber material can hold more than 5 times its weight and has an exceptional ability to absorb grease and oils. It also does not leave any dust or lint behind. These properties reduce the number of bacteria on a surface by 99%.



Wash Mops & Cloths on Site

Small washing machines will be installed in janitor closets. This helps prevent cleaning staff from reusing soiled mops & cloths. Machine measures 29" High x 17" Width. Installation to be done by client.

- ***SFM will install these machines where possible.***



EQUIPMENT LIST

Below is a general equipment list typically utilized for this size contract.

Equipment Kept Onsite	
Floor machine	
Pacesetter 20 TS	
	<ul style="list-style-type: none"> • Max Productivity at 3.5 mph - Per hour: 41,580 sq ft/hr • Weight - 87 lbs • Pad Motor - 1.5 hp DC Rectified • Pad Driver size - 20 in • Pad Driver speed - 180/320 rpm
Pressure Cleaner	
3000 PSI 1.1 GPM Electric Pressure Washer	
	<ul style="list-style-type: none"> • Ryobi 3000 PSI 1.1 GPM • 13 Amp Electric Motor • Gun/Wand Assembly with quick connects • 20' Ultra Flex Hose
Floor Fans	
Advance AM2400D Air Mover	
	<ul style="list-style-type: none"> • Three speed settings • Power outlet for daisy chaining • Circuit breaker • Ergonomic carrying handle • Durable rotomold housing • Powerful motor supplies up to 2,400 CFM airflow
Floor HEPA Vacuum	
CleanMax CMNR-QD	
	<ul style="list-style-type: none"> • HEPA Filter • 107 CFM • Power Cord Length 40 Feet • 40', SJT, 3-wire pigtail power cord

General Equipment Utilized Companywide

Electrostatic Sprayer

Clorox® Total 360® System - Electrostatic Sprayer



- 100% Coverage on all surfaces
- Kills C. diff in 5 minutes and 38 additional bacteria, viruses and fungi in 1 minute
- Inhibits the growth of mold and mildew for up to 7 days
- Low odor, no added fragrance



Litter Toter with storage options



Rubbermaid Maid Cart



Rubbermaid WaveBrake® 35 Qt. Yellow Mop Bucket with Down Press Wringer and Red Dirty Water Bucket

Floor Care Equipment Utilized by Floor Care Team

Pressure Cleaner

Landa mhps 3500 trailer mounted



- Weight - 1,000 lb
- 15" white-rimmed wheels, 1,000 lb
- Axle - Single-axis
- Water tank - 330 gallons

Burnishers

Nilfisk Advance Advolution



- Per speed - 1,500 rpm
- Pad Motor - 1.5 hp
- Cord - 75 ft
- Pad Driver - 20 in pad drive
- Weight - 85 lb

Extractor

Viper wolf carpet spotter



- 30 PSI pump, 85" of water lift
- Comes w/ 8' hose & carpet grooming tool
- 1 gallon solution / 1 gallon recovery
- Weighs - 24 lbs

Wet / Dry Vacuum

Ettore 90007 window cleaners



- Single 1.17 HP vacuum motor
- 18 gallon recovery capacity
- 95 CFM, 110" of water lift
- 9' x 1.5" recovery hose
- Comes with a front mount squeegee & accessory kit

6. QUALITY ASSURANCE PLAN

A major key to our success is the implementation of our web-based quality control program Orange QC. OrangeQC allows us to deliver real-time consistent reports on how well we're serving you. You'll see the inspection scores for your facilities, as well as our response times for your work orders and incident reports. SFM's QC software will guarantee all services are performed to the highest standard as recognized by custom and usage in the industry. Enclosed we describe some of our methods regarding inspection programs that involve first line employees, supervisors, and the management team. All are involved in quality control and all are trained to understand their role in this project. We also have Quality Control Managers that are involved in all SFM's accounts. Our Quality Control Managers will be very active in this account as we move forward. Other than safety, providing the best possible service to our customers is paramount. And that can only be achieved by maintaining excellent quality standards.

We have an in-house programming team that will customize programs that reflect the specific needs and requirements of your facility. We will work with you to develop a report in a format that fits your needs. The frequency of inspections is determined based on fixed or roving assignments which can range from monthly to quarterly. Some of the benefits from this inspection program are detailed within this section.

With these improved controls, our Team can track work performance and highlight opportunities to enhance the overall appearance of your facilities while keeping our team members engaged in the operation. The written word really does the system little justice. It must be experienced to truly be appreciated.

Our quality control program delivers customer satisfaction.

Program Objectives:

- Ensure that all employees have the knowledge and skills needed to perform their job.
- Develop new skills in current employees to enable them to absorb changes in technology.
- Improve the productivity of both individuals and work teams.
- Encourage employee self-development and involvement in programs of lifelong learning.

This software allows the SFM Quality control officers to:

- Perform inspection using a smart phone or tablet.
- Monitors account performance & sends real time alerts based on triggers you set.
- Generate reports for customers.

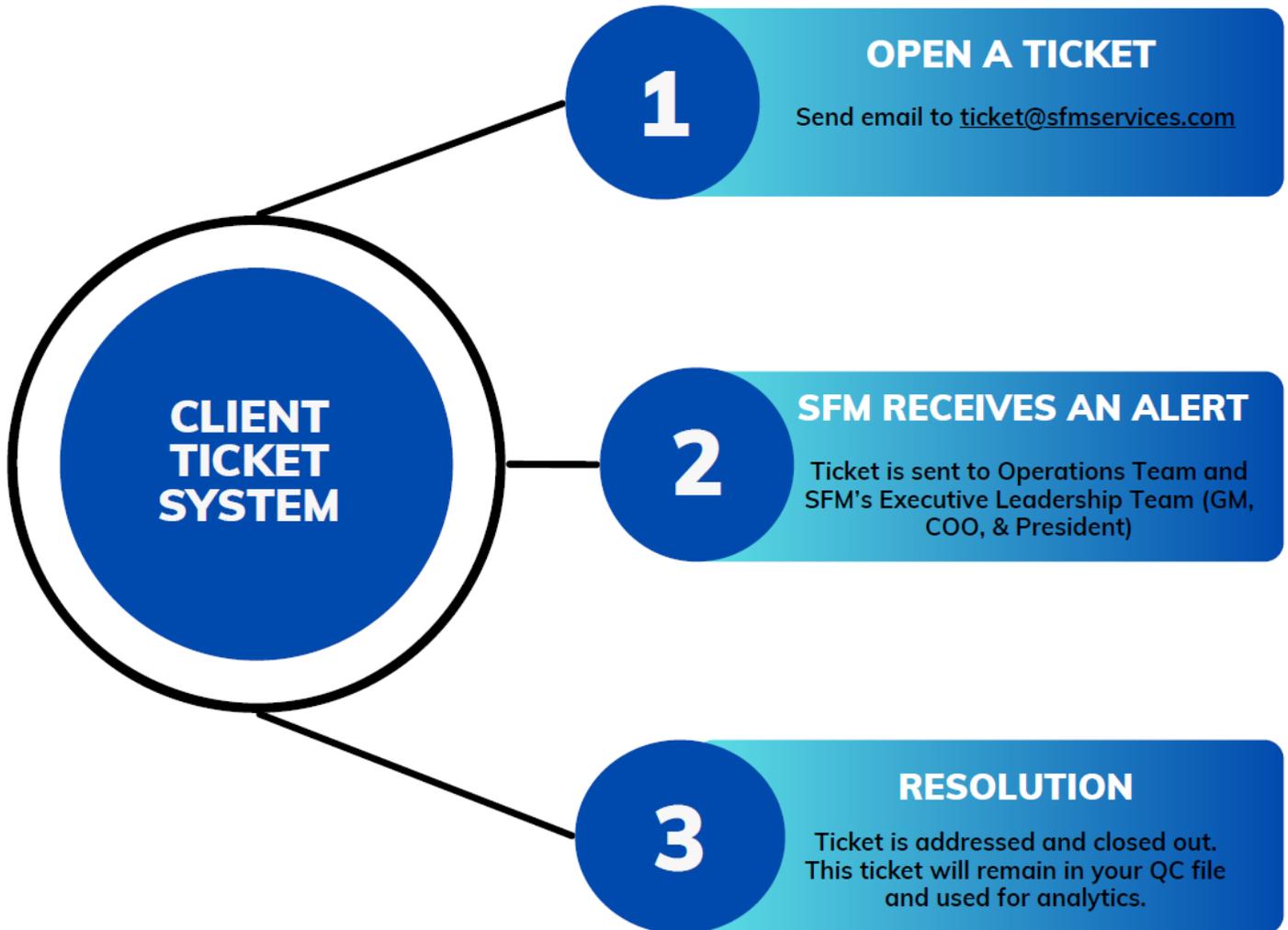
The SFM Quality Control Program consists of two mutually supporting modules:

1. **Quality Control Plan** – establish standards, supporting processes, performance objectives and performance indicators to meet all performance requirements.
2. **Quality Control Monitoring Plan** – implement SFM QC to provide a structured approach to performance monitoring, deficiency avoidance, corrective actions, and reporting.

CLIENT TICKET SYSTEM

Through our Quality Control software, we ask our clients to use the “Ticket System”. This feature helps us document and keep track of the quality of our services.

It's as simple as 1-2-3!



1. TICKET CREATED BY CITY OF MIAMI BEACH

From: Delgado, Steve <SteveDelgado@miamibeachfl.gov>
Sent: Thursday, December 21, 2023 7:10:31 PM
To: Ticket <ticket@sfmservices.com>;
Subject: G-9 (1661 Pennsylvania Ave)

ACTUAL
CLIENT TICKET

Good evening,

At the above location stair# 1 level 6 (SW corner) outside elevator there is feces can we have someone take care of this matter. See attach picture.

Thank you.

Steve Delgado, *Parking Operations Supervisor (Off-street Unit)*



2. TICKET ACKNOWLEDGED BY SFM WITHIN 9 MINUTES

From: Pedro Reus <preus@sfmservices.com>
Sent: Thursday, December 21, 2023 7:19:33 PM
To: Delgado, Steve <SteveDelgado@miamibeachfl.gov>
Subject: Re: G-9 (1661 Pennsylvania Ave)

Good evening Steve,

I'm sending the crew right now.

Regards.

Pedro P. Reus

3. TICKET CLOSED WITHIN THE HOUR

From: Pedro Reus <preus@sfmservices.com>
Date: December 21, 2023 at 8:14:51 PM EST
To: "Delgado, Steve" <SteveDelgado@miamibeachfl.gov>

Subject: Re: G-9 (1661 Pennsylvania Ave) Good evening Steve, All cleaned and done. Homeless man who did it was still here changing clothes.

Regards.

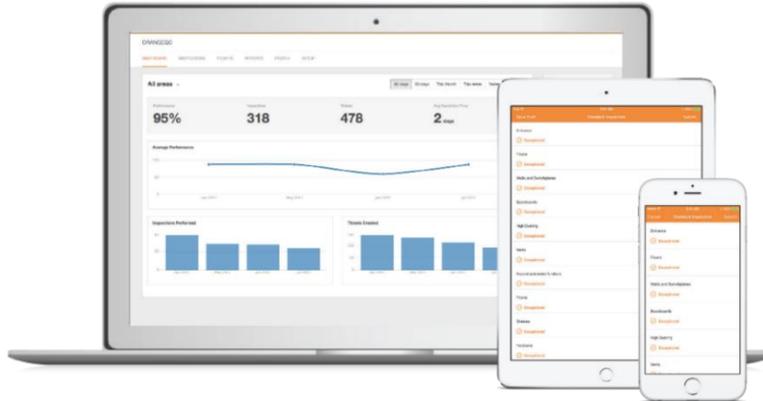
Pedro P. Reus



MEASUREMENT TOOLS

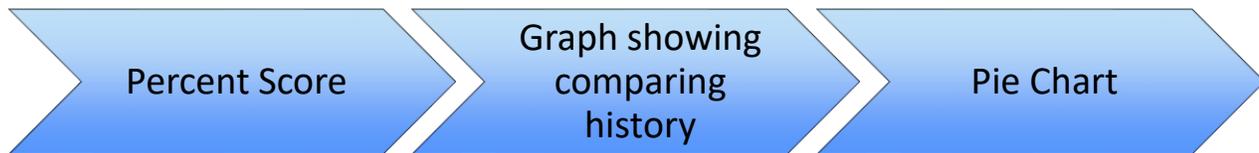
Email notifications are configured to notify SFM managers about the QC performance. The QC officer's iPad automatically synchronizes via a wireless network connection, so QC inspections can be tracked in real-time. Corrective action requests are immediately communicated to the relevant person.

All quality control inspections have precise timestamps to ensure frequency of monitoring and a clear indication of the date, time, area, and results of the monitoring process.



CLIENT ANALYTICS

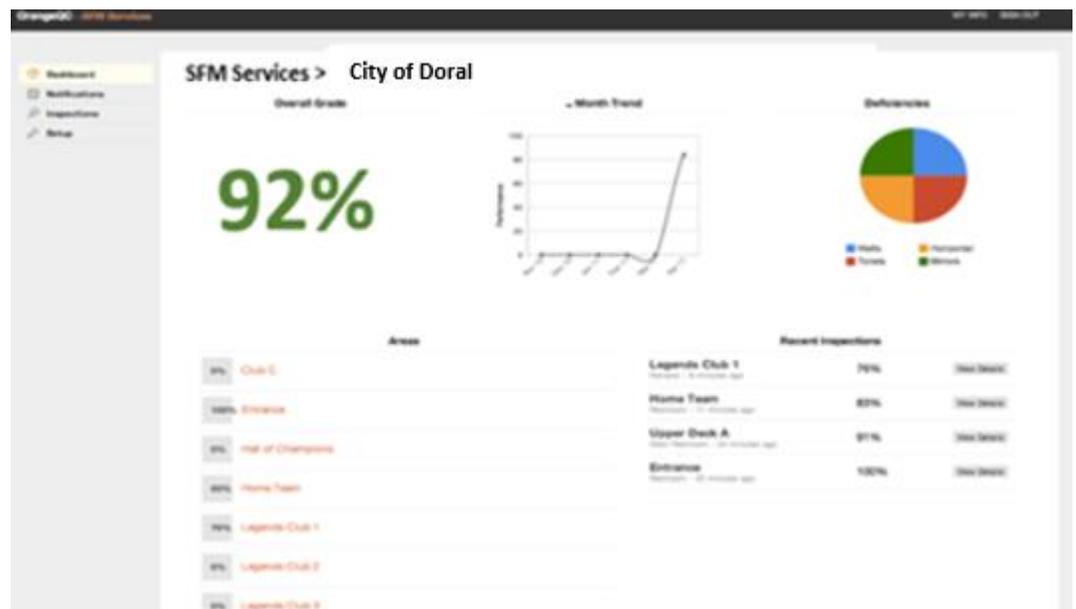
Below is report provided to client that will show the evaluation of progress in 3 forms which include:



These reports can be emailed to property managers in a pdf format.

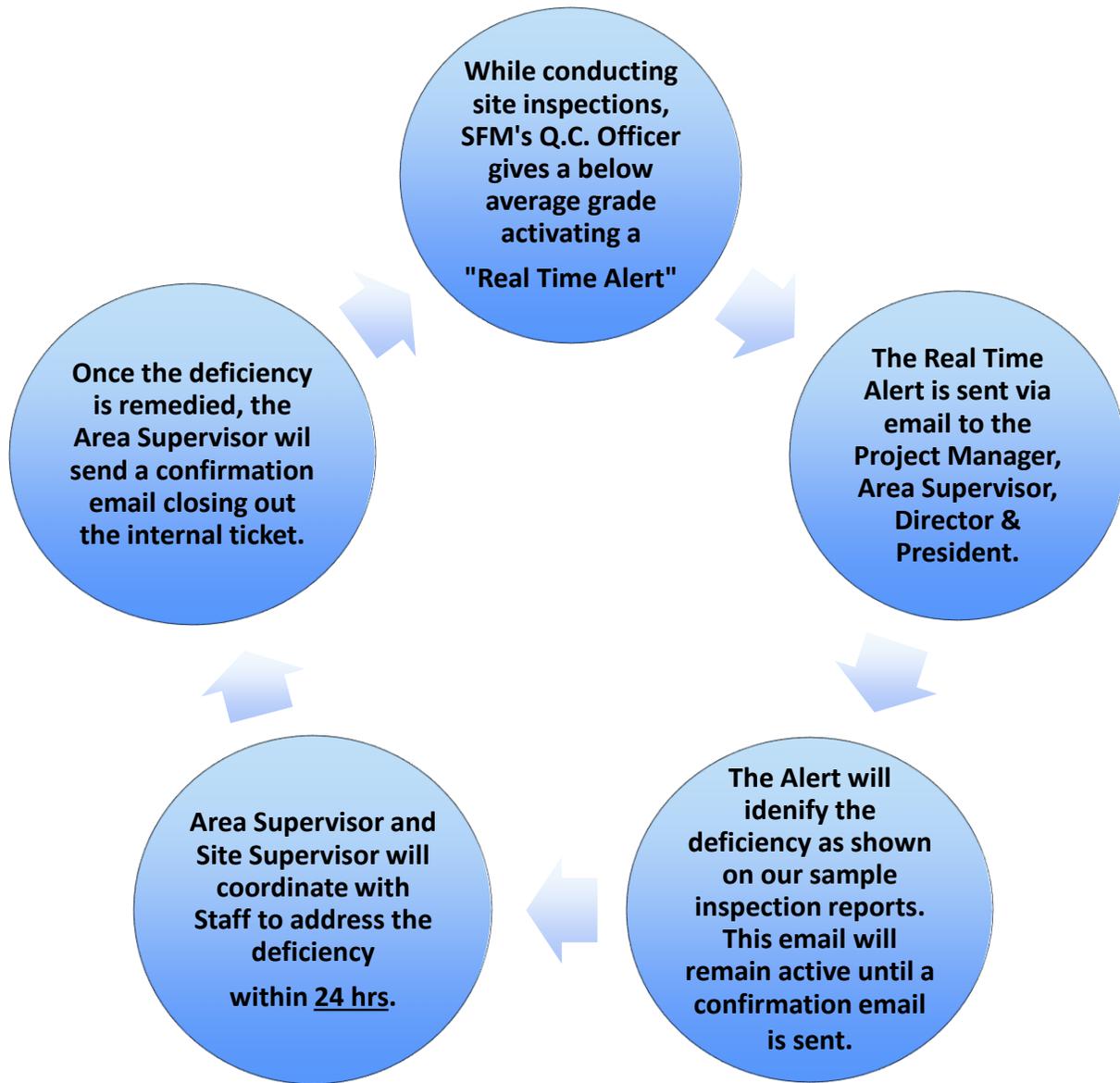
Management reports contain the following:

- Labor budget
- Supplies budget
- Equipment budget
- Sales



SFM'S INTERNAL COMMUNICATION SYSTEM

In order to maintain high quality standards, SFM relies on effective internal communication to quickly remedy any account deficiency. Below is a representation of SFM's internal communication process when an area is found deficient by a quality control officer.



INSPECTION REPORTS

Time Stamped

#9467608
BATHROOMS



Location: (60357) CMB Public Restrooms 1 Washington Ave South Point Park (6 am - 8 pm)
 Inspector: Lucia Mioniz
 Completed: 2023-06-27 3:42pm
 Score: 100%

Line Item	Rating	Score
Location		
 <p style="text-align: center;">1</p>		
Toilets	Excellent	100%
 <p style="text-align: center;">2</p>		
Floors	Excellent	100%
 <p style="text-align: center;">3</p>		
Baseboards	Excellent	100%
Urinals	Excellent	100%
Partitions	Excellent	100%
 <p style="text-align: center;">4</p>		



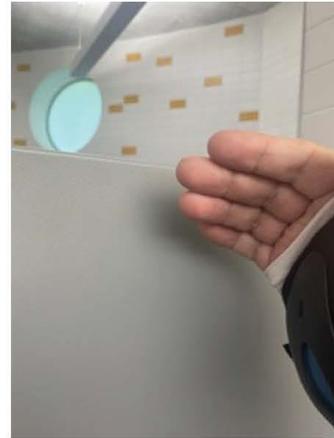
Line Item	Rating	Score
Sinks	Excellent	100%
 <p data-bbox="331 520 347 541">5</p>		
Mirrors	Excellent	100%
 <p data-bbox="331 821 347 842">6</p>		
Vents	Excellent	100%
Trash	Excellent	100%
 <p data-bbox="331 1163 347 1184">7</p>		
Doors	Excellent	100%
Showers	Excellent	100%
Notes		
Water Fountain	Excellent	100%
 <p data-bbox="331 1589 347 1610">8</p>		



1
In-app Photo
2023-06-27 3:39pm



2
In-app Photo
2023-06-27 3:40pm



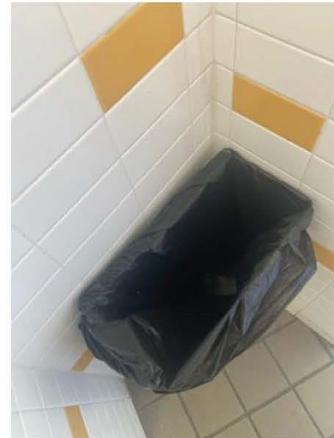
3
In-app Photo
2023-06-27 3:40pm



4
In-app Photo
2023-06-27 3:40pm



5
In-app Photo
2023-06-27 3:40pm



6
In-app Photo
2023-06-27 3:40pm



7
In-app Photo
2023-06-27 3:41pm



8
In-app Photo
2023-06-27 3:42pm

7. POLICIES & PROCEDURES

HUMAN RESOURCES PROGRAM

For over 30 years now, SFM has offered consistent work, keeping our pool of applicants full of local enthusiastic personalities. Using our regional employment recruitment strategies, SFM’s experienced recruitment team will target local residents for employment opportunities thus fostering community involvement and development. SFM is known for its local employment opportunities throughout South Florida and **we are truly a LOCAL business** that can boast about giving back to the community more than any other vendor.

Having a well-trained and organized staff is essential to maintenance operations, and everyone who is on our team plays an intricate role in the successful operations of every project. At SFM, our onboarding professionals and management team prepare hundreds of qualified individuals to successfully carry out their daily assignments. SFM employees are trained, uniformed, and fully equipped prior to their job assignment assuring effective performance as specified by our client.

In the past, human resources professionals focused primarily on administrative tasks such as finding qualified employees, matching them to appropriate jobs, and balancing the interests of the organization with the rights and needs of employees. Today, the roles of HR professionals have evolved to support an organization in reaching its strategic goals and improving business results, while cultivating talented and capable staff. Simply understanding human resources management terminology, concepts and principles just doesn’t cut it today.

Our talented managers design and implement human resources management policies that support our organization’s strategic plan for growth and “Brand” recognition. They serve to enhance our organization’s ability to attract, motivate, develop, and retain effective employees, which is paramount to our client retention through quality service and growth through reputation.



SFM'S HIRING FORMAT

Described below is a detailed plan for hiring, retaining, and training that identifies the methods for ensuring SFM's staff, including management personnel, are maintaining industry standards in training and best practices.

SFM Services performs LEVEL 1 & LEVEL 2 investigative background checks for all employees staffing our client's facilities. Our investigative background checks include the following:



- ✓ Social Security Number Verification
- ✓ Criminal History Search (7 years)
- ✓ Terrorist Watch List
- ✓ Employment Verification
- ✓ Violent Sexual Offender Registry Search
- ✓ DMV Records (7 years)
- ✓ Florida HRS Abuse Registry

SFM employee files contain health checks and required testing as well as documented training and development compliant with OSHA.

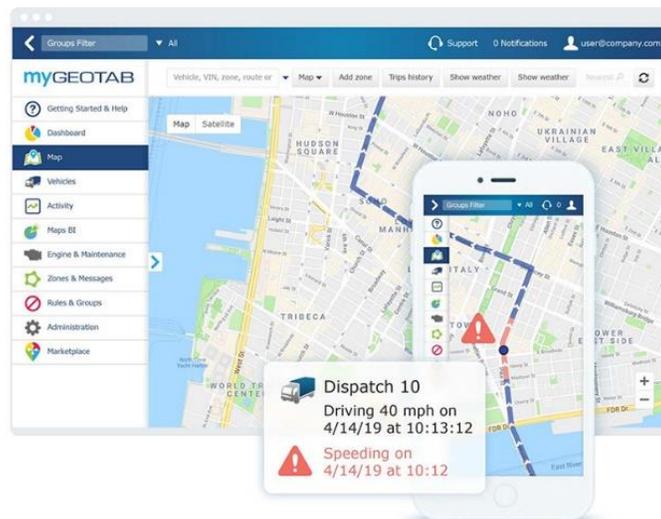


EMPLOYEE TRACKING

All drivers for SFM are registered with SambaSafety. SambaSafety gives us the security of knowing that our drivers are continuously being monitored while on and off the job. Their system always encourages our employees to drive safely.



All SFM Vehicles are equipped with the "GeoTab" GPS tracking system. This ensures our drivers are servicing all locations and will tell us how much time is spent at each location.



HIRING METHODOLOGY

Step 1: Utilize SFM’s network of 1,000+ employees in the local market, coordinate interviews with incumbent employees, utilize online digital platforms such as Zip Recruiter and Social Media. SFM also places advertisements in the local paper if necessary.

Step 2: Identify project supervisor candidates and perform 2 Panel Interview Process.

Step 3: Hire supervision.

Step 4: Employee application review and job orientation.

Step 5: Criminal background check and Drug screening.

Step 6: Make offer of employment to all new hires and I-9 verification.

Step 7: Luis Sanchez, Risk & Safety Manager. Provide New Hire Training.

Assurance Personnel Availability

Some positions in this contract will be part-time. This will allow us to have a pool of back-up staff on call that will already possess the necessary qualifications, training, and experience to carry out their work.

BACKGROUND CHECKS

As a standard practice, our Team will run level 1 & 2 federal background checks (nationwide check involving all states) on all its new hires as required.  Employees requiring access to federally regulated secure areas will undergo individual background screening. When it comes to assuming a client’s staff or filling an open position for them, we are flexible. We have found that background research standards often vary by client choice. Some clients are involved in specialized hiring program initiatives. In these situations, we first consult the client as to the depth of report desired (city, county, state or federal) and run reports upon mutual agreement with the client. We have utilized the same FCRA (Fair Credit Reporting Act) compliant provider for over 5 years and have and have had no incidents of incorrect or false information. For this contract SFM will not hire any employee who:

- Has been convicted of a violent felony or conspiracy to commit a violent felony within the past five (5) years;
- Has been convicted of a felony involving the trafficking of a controlled substance within the past (5) years;
- Has two (2) or more convictions for a violent felony, for conspiracy to commit a violent felony, or involving the trafficking of a controlled substance;
- Is a sexual offender or a sexual predator;
- Has failed to provide proof of United States citizenship or legal immigration status in the United States.

EMPLOYEE SATISFACTION AND RECOGNITION PROGRAM

SFM Janitorial's Employee Satisfaction and Recognition Program aims to create a positive work environment and acknowledge the hard work and dedication of our employees. We understand the importance of employee satisfaction in achieving organizational success and believe that recognizing their efforts is crucial in fostering motivation and loyalty. We recognize employees in multiple ways:



- ✚ Employee of the Month
- ✚ Spot bonuses for positive client feedback
- ✚ End of Year bonus for select staff
- ✚ Safety BBQ's/Picnics if Safety Goals are achieved
- ✚ Spot bonuses for achieving Excellent Quality Control results

SFM employees are offered the following benefits:

Immediately

- ✚ Overtime pay rate if certain holidays are worked.
- ✚ Safety rewards and bonuses.
- ✚ Free uniforms.
- ✚ Direct deposit.

After the 90-Day probation period.

- ✚ Health Insurance.
- ✚ Free Life Insurance
- ✚ Lifeworks Employee Assistance Program
- ✚ Safety rewards & bonuses.
- ✚ Continued education.
- ✚ Career advancement opportunities.

After 1-Year of employment.

- ✚ Enrollment into 401K program for supervisors and managers.
- ✚ Paid time off for supervisors and managers.



DRUG FREE WORKPLACE PROGRAM

SFM IS PROUD TO PARTICIPATE IN THE NATIONAL DRUG FREE WORKPLACE PROGRAM.

It is our desire to provide a drug free, healthy, and safe workplace. To promote this goal, employees are required to report to work in appropriate mental and physical condition to perform their jobs in a satisfactory manner. While on our account premises and while conducting business-related activities off premises, no employee may use, possess, distribute, transfer, sell, or be under the influence of alcohol or illegal drugs to help ensure a safe and healthy working environment.



Much like seat belts with automobiles, Insurance companies have stringent requirements in the coverage they provide. Job applicants and employees may be asked to provide body substance samples (such as urine and/or blood) to determine the illicit or illegal use of drugs and alcohol at any time during their employment if there is justifiable cause to do so.

All employees are subject to post accident drug testing. An employee involved in a work-related injury is required to take a drug/alcohol test with their post-accident visit at any care provider.

SFM's Drug-Free Workplace Policy sends a clear message that alcohol and drug use in the workplace is prohibited.

Objectives/ Goals

- To reduce drug use in the workplace
- To increase productivity
- To improve efficiency
- To reduce accidents in the workplace
- To deliver better customer service
- To demonstrate a more professional attitude and standard of conduct
- Encourage employees who have alcohol and/or substance abuse problems to voluntarily seek help



To achieve these goals, SFM Services conducts:

- Initial and periodic safety training sessions
- Drug Abuse Awareness pamphlets
- Random Drug Screening of existing employees
- Alcohol and Drug screening in the event of work-related accidents
- Complete drug Screening of all job candidates prior to start of assignments
- Formal and informal counseling by trained supervisors

EMPLOYEE IDENTIFICATION & UNIFORMS

We realize the importance that a properly identified employee can have working in a government building and public spaces. For this reason, SFM provides uniforms that are easily identifiable and professional. Janitorial employees wear orange-colored t-shirts with our logo clearly visible on both sides. This color makes identification even easier. Shirts are made of a polyester-cotton blend that makes it easy for our cleaning staff to keep them clean. We issue three sets to each employee and mend or replace them as needed.

Should you wish a different type of uniform, we can provide shirts, slacks, windbreakers, and parkas, all labeled with the SFM logo. By request, we can provide uniforms tailored to represent you, matching colors, and logos.



The identification card is just as important as a clear identifiable uniform. Every SFM employee is provided an employee ID and required to carry it with them during work hours.

SFM understands and enforces the need to have all personnel clearly identified. We want to make sure your patients, hospital staff, and visitors feel safe and that they always know who is working around them.



UKG TIME AND ATTENDANCE SYSTEM

SFM has implemented UKG UltiPro as its Human Resources Information System (HRIS) including but not limited to recruiting, onboarding (which facilitates new-hire compliance such as I-9 management, E-Verify, W-4 filing and new-hiring mandated training), employee data management, time and attendance, payroll processing and tax compliance, certification and development tracking, document retention (including confidential document management), COVID-19 Vaccine Document Management, scheduling, benefit compliance and administration, grievance and performance management for accountability, custom reporting and business intelligence, and offboarding.



In addition to UKG UltiPro, we've integrated UKG's Workforce Ready Management software to monitor and control all aspects of employee time and attendance while reducing the cost of overtime, administrative labor, and clerical mistakes. Not only does this integration allow us to effectively manage our remote teams, it also ensures we have the adequate staff available to carry out the daily operational tasks assigned to each location.

Below is a list of tailored services available through our software.

Biometric Fingerprint Equipped Time Clocks

SFM Services uses biometric time clocks to make time fraud obsolete. Working in tandem with our cloud-based time and attendance system, the biometric fingerprint time clock systems give us real time visibility into our workforce.

Mobile Time Tracking App

SFM Services offers the on-the-go employees the option to clock in/out via a mobile time clock app. The app contains Geo-fencing and Geo-tracking, so that we can securely track our workforce. Mobile Punch captures the date, time, and GPS location of each punch.

Telephone Time Tracking

In worksites where a traditional time clock is not an option, SFM Services allows telephone time tracking. In a nutshell, telephone time tracking allows employees to clock in and out via a landline. Employees simply call a toll-free number and follow the prompts. These punches are audited regularly, to ensure employees are punching into the assigned landline.

Real Time Alerts

Real-time alerts are designed to ensure that our employees are in their designated worksites on time. A team of personnel, including the Supervisor and Manager, receive real time alerts when a scheduled employee forgets to punch in, punches in late, or fails to report to work. This scheduling technology assists us in responding immediately to no shows.

8. SAFETY AND TRAINING PROGRAM

DORAL CENTRAL PARK COMMUNITY CENTER



Our Team prides itself in having one of the best training programs in the janitorial sector. The quality of service we deliver through extensive training has permitted us to grow exponentially over the last decade. We believe that the best way to offer exceptional service to our clients is to recruit the most talented, dedicated people in the industry.

We then train them to meet our high standards and make certain they understand that nothing stands in the way of customer satisfaction. The training is conducted by SFM's Risk and Safety Manager, Luis Sanchez. Mr. Sanchez is an OSHA 501 certified instructor with the State of Florida. This is a competitive advantage SFM has over other janitorial companies. It gives SFM the ability to train and retrain employees as necessary throughout the year. Our program consists of extensive classroom and hands on training procedures.

The following methodology is employed by Luis Sanchez for his trainings:

1. Classroom teaching is based on research and personal experiences.
2. Professional participation by experts in the field of the subject.
3. Practical exercises discussed and acted in role plays in class.
4. Situational Exercises where specific issues are presented and resolved in class by the student and further discussed in a group setting.
5. Testing and Quizzes of materials shared in class.
6. Providing training materials when necessary for further evaluation and study.



SFM In-House OSHA certified trainer.

THE UNIVERSITY OF
ALABAMA[®]

OSHA TRAINING INSTITUTE EDUCATION CENTER

Certifies that

Luis G. Sanchez

Has attended and successfully completed the

OSHA 501 Trainer Course in General Industry

Held ***11/28/2022 - 12/1/2022*** in ***Mobile, AL***

UNDER THE SPONSORSHIP OF THE OSHA TRAINING INSTITUTE, TO OBTAIN THIS
CERTIFICATE OF COMPLETION # 2211-SH0501-09-11

28 Contact Hours

2.8 Continuing Education Units (CEUs) earned

Your Trainer Status Expires: 12/1/2026

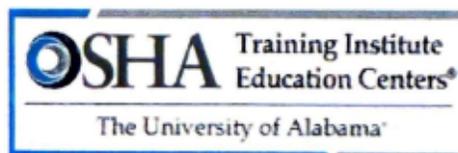


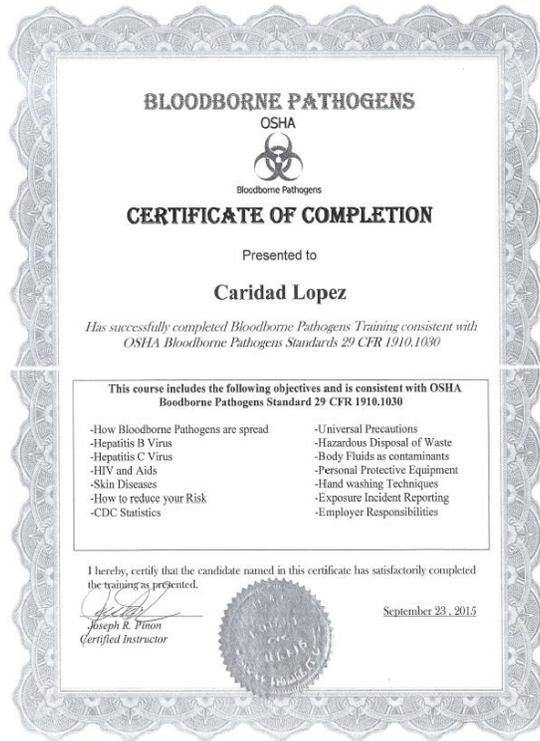
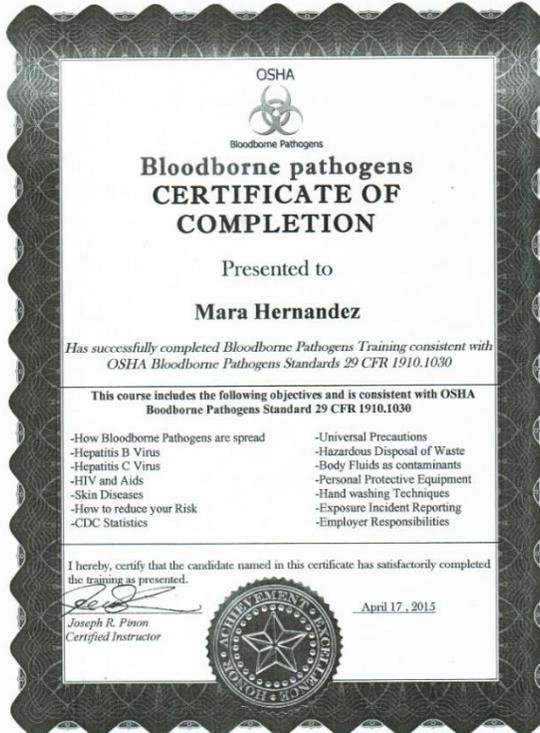
*Robert Murphy, Director
Office of Training & Education
OSHA*



*Sheryl Foucher, Director
OSHA Training Institute Education Center
The University of Alabama*

UA OSHA Training Institute Education Center UA SafeState - College of Continuing Studies - Training and Conference Activities
Box #70310, Tuscaloosa, AL 35487-0310
<http://uaosha.ccs.ua.edu>





CERTIFICATE

Of Completion For

Pascale Lopez

This graduate has passed the **Master Green Technician Course**, as instructed by the Academy of Cleaning Excellence. This certified Master Technician now has the knowledge and conceptual ability to apply healthy, Best Practices, within commercial environments.




BOBBY ZAGERS - I.C.E.
GEM Supply Company
NOVEMBER 2023




DAVID THOMPSON
Director -
Academy of Cleaning Excellence

Certificate of Achievement

Presented to:
Pascale Lopez

has received 0.2 CEU for successfully completing: *Best Practices for Electrostatic and Other Sprayer Technology Roundtable*

Test name:

1.27.20 Best Practices for Electrostatic and Other Sprayer Technology Roundtable

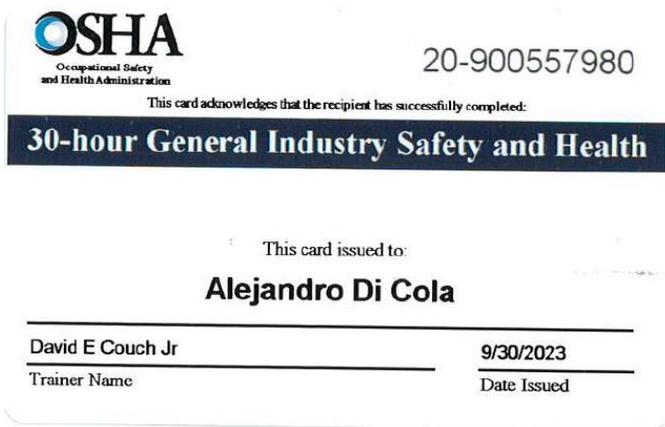
Score: 100% 5 / 5



Trade Press Media Group, Inc.

Thu 28th Jan 2021







Pedro Reus

has completed the CleanCheck module for Classroom Cleaning ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Classroom Cleaning .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Classroom Cleaning .



S.S. Olf 1/24/2019
Director of Training Date



Pedro Reus

has completed the CleanCheck module for Fitness Facilities ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Fitness Facilities .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Fitness Facilities .



S.S. Olf 1/24/2019
Director of Training Date



Pedro Reus

has completed the CleanCheck module for Hard Floor Care ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Hard Floor Care .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Hard Floor Care .



S.S. Olf 1/24/2019
Director of Training Date



Pedro Reus

has completed the CleanCheck module for Kitchen Sanitation ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Kitchen Sanitation .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Kitchen Sanitation .



S.S. Olf 1/24/2019
Director of Training Date



Pedro Reus

has completed the CleanCheck module for Carpet Care ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Carpet Care .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Carpet Care .



S.S. Olf 1/23/2019
Director of Training Date

9. LICENSES, CERTIFICATIONS, & INSURANCE

Certificate of Status

State of Florida Department of State

I certify from the records of this office that SFM JANITORIAL SERVICES, LLC is a limited liability company organized under the laws of the State of Florida, filed on May 9, 2006.

The document number of this limited liability company is L06000047722.

I further certify that said limited liability company has paid all fees due this office through December 31, 2020, that its most recent annual report was filed on April 28, 2020, and that its status is active.

*Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capital, this
the Nineteenth day of August,
2020*



Samuel R. Bee
Secretary of State

Tracking Number: 3698809230CU

To authenticate this certificate, visit the following site, enter this number, and then follow the instructions displayed.

<https://services.sunbiz.org/Filings/CertificateOfStatus/CertificateAuthentication>

Current Annual Filing

2024 FLORIDA LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L06000047722

Entity Name: SFM JANITORIAL SERVICES, LLC

Current Principal Place of Business:

7500 NW 74TH AVE
MEDLEY, FL 33166

Current Mailing Address:

7500 NW 74TH AVE
MEDLEY, FL 33166 US

FEI Number: 20-4908937

Certificate of Status Desired: No

Name and Address of Current Registered Agent:

TRIAIY, CARLOS
2301 NW 87 AVE
501
DORAL, FL 33172 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Authorized Person(s) Detail :

Title	MGR	Title	MGRM
Name	INFANTE, CHRISTIAN H	Name	SFM SERVICES, INC
Address	7500 NW 74TH AVENUE	Address	7500 NW 74TH AVENUE
City-State-Zip:	MEDLEY FL 33166	City-State-Zip:	MEDLEY FL 33166

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 605, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: CHRISTIAN INFANTE

MANAGER

03/20/2024

Electronic Signature of Signing Authorized Person(s) Detail

Date

Occupational Licenses

BROWARD COUNTY LOCAL BUSINESS TAX RECEIPT

115 S. Andrews Ave., Rm. A-100, Ft. Lauderdale, FL 33301-1895 – 954-357-4829
 VALID OCTOBER 1, 2023 THROUGH SEPTEMBER 30, 2024

Business Name: SFM JANITORIAL SERVICES LLC **Receipt #:** 325-346069
Business Type: CLEANING/JANITORIAL (JANITORIAL SERVICES)

Owner Name: CHRISTIAN INFANTE **Business Opened:** 08/23/2024
Business Location: 5612 NW 8TH ST **State/Country/Cert/Reg:**
 MARGATE
Business Phone: 3058182424 **Exemption Code:**

Rooms **Seats** **Employees** **Machines** **Professionals**
 10

Tax Amount		Number of Machines:			Vending Type:		Total Paid
	Transfer Fee	NSF Fee	Penalty	Prior Years	Collection Cost		
40.50	0.00	0.00	0.00	0.00	0.00	0.00	40.50
Receipt Fee			40.50				
Packing/Processing/Canning Employees			0.00				

THIS RECEIPT MUST BE POSTED CONSPICUOUSLY IN YOUR PLACE OF BUSINESS

THIS BECOMES A TAX RECEIPT

WHEN VALIDATED

This tax is levied for the privilege of doing business within Broward County and is non-regulatory in nature. You must meet all County and/or Municipality planning and zoning requirements. This Business Tax Receipt must be transferred when the business is sold, business name has changed or you have moved the business location. This receipt does not indicate that the business is legal or that it is in compliance with State or local laws and regulations.

001024

Local Business Tax Receipt

Miami-Dade County, State of Florida
 -THIS IS NOT A BILL - DO NOT PAY

LBT

5770830

BUSINESS NAME/LOCATION
 SFM JANITORIAL SERVICES LLC
 7500 NW 74TH AVE
 MEDLEY FL 33166

OWNER
 SFM JANITORIAL SERVICES LLC
 C/O CHRISTIAN H INFANTE MGR

Employee(s) 30

RECEIPT NO.
 RENEWAL
 3101375

SEC. TYPE OF BUSINESS
 213 SERVICE BUSINESS
 EXEMPT

PAYMENT RECEIVED BY TAX COLLECTOR
 \$135.00 08/30/2024
 FPPU17-24-005079

EXPIRES
SEPTEMBER 30, 2025

Must be displayed at place of business
 Pursuant to County Code
 Chapter 8A - Art. 9 & 10

This Local Business Tax Receipt only confirms payment of the Local Business Tax. The Receipt is not a license, permit, or a certification of the holder's qualifications, to do business. Holder must comply with any governmental or nongovernmental regulatory laws and requirements which apply to the business.
 The RECEIPT NO. above must be displayed on all commercial vehicles - Miami-Dade Code Sec 8a-276.
 For more information, visit www.miamidadegov/taxcollector

Town of Medley

LOCAL BUSINESS TAX RECEIPT

BTAX25-2639

VALID OCT 1, 2024 - SEPT 30, 2025

SFM JANITORIAL SERVICES LLC
 7500 NW 74 AVE
 Medley, FL 33166

SFM JANITORIAL SERVICES LLC
 7500 NW 74 AVE
 Medley, FL 33166

Is hereby issued a Local Business Tax Receipt for the Town of Medley, valid through September 30th of the tax year listed above for the occupation of:

JANITORIAL SERVICES

"Issuance of this Business Tax Receipt (BTR) is not a development or zoning approval. All activities and uses operated pursuant to this BTR shall comply with the Town of Medley Municipal Code, Miami-Dade County Regulations and State Laws."

Folio No. 22-3011-002-0740

Page 52 of 54

Minority Business Enterprise

SFM Janitorial Services, LLC. is the subsidiary of and 100% owned by SFM Services, Inc., a certified minority owned business. Jose M. Infante and Christian Infante stockholders of SFM Services, Inc. are Hispanic. SFM strongly encourages the recruitment, selection, and promotion of minorities and women in the firm. Several of SFM’s vendors are minority owned as well.

At SFM, we understand the importance of promoting diversity and inclusive practices in our business. We are committed to making good faith efforts to utilize Minority Business Enterprise (MBE) companies when any subcontracting opportunities arise. This commitment aligns with our dedication to fostering equitable opportunities for all contractors and suppliers, regardless of their background or identity.

Any question regarding MBE certification, please contact Beatrice Louissaint, President of the Florida State Minority Supplier Development Council. (305.762.6151)

THIS CERTIFIES THAT

SFM Services, Inc.



* Nationally certified by the: **FLORIDA STATE MINORITY SUPPLIER DEVELOPMENT COUNCIL**

*NAICS Code(s): 561730; 561720

* Description of their product/services as defined by the North American Industry Classification System (NAICS)

<p>12/01/2024</p> <hr/> <p>Issued Date</p>	<p>FL02106</p> <hr/> <p>Certificate Number</p>
<p>12/01/2025</p> <hr/> <p>Expiration Date</p>	 <p>Ying McGuire NMSDC CEO and President</p>
	 <p>Beatrice Louissaint, President & CEO</p>

By using your password (NMSDC issued only), authorized users may log into NMSDC Central to view the entire profile: <http://nmsdc.org>

Certify, Develop, Connect, Advocate.

* MBEs certified by an Affiliate of the National Minority Supplier Development Council, Inc.®

Certificate of Insurance

SFMSER



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
3/1/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Commercial Lines - (305) 443-4886 USI Insurance Services LLC 201 Alhambra Circle, Suite 900 Coral Gables, FL 33134	CONTACT NAME: dewin.molina@usi.com PHONE (A/C, No, Ext): _____ FAX (A/C, No): _____ E-MAIL ADDRESS: dewin.molina@usi.com														
INSURED SFM Services, Inc. 7500 NW 74th Ave Medley, FL 33166	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: left;">NAIC #</th> </tr> </thead> <tbody> <tr> <td>INSURER A : Old Republic Insurance Company</td> <td>24147</td> </tr> <tr> <td>INSURER B : Palomar Excess and Surplus Insurance Company</td> <td>16754</td> </tr> <tr> <td>INSURER C : Ascot Insurance Company</td> <td>23752</td> </tr> <tr> <td>INSURER D : Endurance American Specialty Insurance Compa</td> <td>41718</td> </tr> <tr> <td>INSURER E : Westchester Surplus Lines Ins. Co.</td> <td>10172</td> </tr> <tr> <td>INSURER F : Hanover Insurance Company</td> <td>22292</td> </tr> </tbody> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : Old Republic Insurance Company	24147	INSURER B : Palomar Excess and Surplus Insurance Company	16754	INSURER C : Ascot Insurance Company	23752	INSURER D : Endurance American Specialty Insurance Compa	41718	INSURER E : Westchester Surplus Lines Ins. Co.	10172	INSURER F : Hanover Insurance Company	22292
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COVERAGES **CERTIFICATE NUMBER: 15941744** **REVISION NUMBER: See below**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER: _____			MWZY31262225	03/01/2025	03/01/2026	EACH OCCURRENCE \$ 2,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 500,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 2,000,000 GENERAL AGGREGATE \$ 4,000,000 PRODUCTS - COMP/OP AGG \$ 4,000,000 \$
A	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> Comp/\$250/\$ Coll/\$500/\$1.0			MWTB31519825	03/01/2025	03/01/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 2,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE			CEXP25000006900	3/01/2025	3/01/2026	EACH OCCURRENCE \$ 8,000,000
C				ESXS25100012905	03/01/2025	03/01/2026	AGGREGATE \$ 8,000,000
D	DED RETENTION \$			ELD30076366900	12/26/2024	11/01/2025	\$
A	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) <input type="checkbox"/> Y <input checked="" type="checkbox"/> N If yes, describe under DESCRIPTION OF OPERATIONS below		N/A	MWC31262325	03/01/2025	03/01/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
E	Contractor's Pollution Liab.			G17663723003	12/21/2024	12/21/2025	GENERAL AGGREGATE \$ 2,000,000 EACH OCCURRENCE \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

2025 Master COI

CERTIFICATE HOLDER

SFM Services, Inc.
 7500 NW 74th Ave
 Medley, FL 33166

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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ACORD 25 (2016/03)

(This certificate replaces certificate# 15941687 issued on 3/6/2025)

