



Doral Blvd (NW 36/41 St) Medians

AB Arazoza Brothers Corp.



MAINTENANCE DIVISION

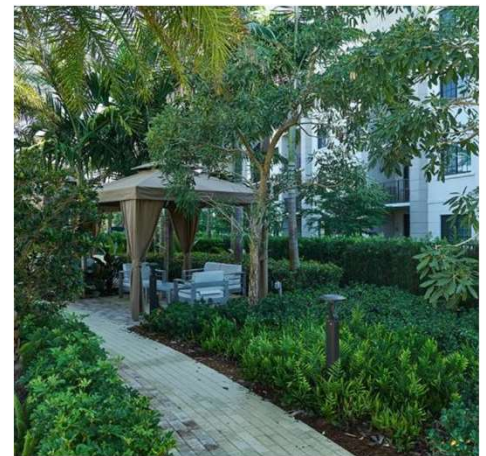
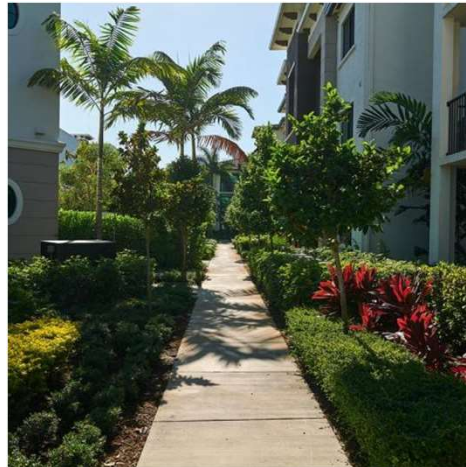
Together We Cover More Ground

Jonathan Hernandez, Branch Manager- South Florida Division
Phone: 305-401-6273 Email: Jedward@arazozabrothers.com

Organization

Arazoza Brothers is a fully bonded and insured Maintenance, Landscape, Irrigation, and Mitigation Contracting Company founded in February 1988. It is a family-run operation priding itself on superior workmanship and plant selection, as well as timely and satisfactory completion of landscape and irrigation contracts. In the past thirty five years, Arazoza Brothers Corporation has grown steadily on the strength of our improving reputation and respect for our clients' needs and concerns. During this time, we have completed many landscape and irrigation construction projects, as well as handling the maintenance of a variety of scopes. These projects include properties ranging from residential homes and developments to government parks, roads, and state highways.

We have completed jobs from Key West to as far north as Jacksonville, with branch offices in Miami, Palm Beach, Orlando, and Jacksonville. Arazoza Brothers is Florida's leading Commercial Landscape, Irrigation, and Maintenance company. As always, the Arazoza Brothers project team starts with the two brothers, Eddy and Albert Arazoza, who are heavily involved in all aspects of the company, and have been for over 35 years. Their corresponding resumes highlight their extensive experience in completion and maintenance of multiple commercial projects. The Arazoza Team as a whole represents over 100 years of experience in the Landscape and Irrigation industries. The Arazoza Brother's Team brings a wide diversity of skilled and highly trained technicians, professional horticulturists, and savvy workers who handle every aspect of the landscape and Irrigation installation and maintenance of your project from pre- construction to complete customer satisfaction.



INTRODUCTION LETTER

As a representative of Arazoza Brothers Maintenance, I would like to express our gratitude for considering us for your future landscape maintenance services provider. We understand that maintaining a beautiful and well-maintained lawn requires more than just cutting the grass. It requires consistent and timely landscaping services to keep your outdoor space looking its best throughout the year.

Our team of experts is equipped with the knowledge and experience to provide a full range of services to keep your property looking its best. We offer services that include lawn care, hedge trimming, tree pruning, plant health care, and irrigation system installation and maintenance. Our goal is to ensure that your lawn and landscape remain healthy, vibrant, and attractive throughout the year, regardless of the season or weather conditions.

At Arazoza Brothers Maintenance, we take pride in our attention to detail and commitment to quality. We understand that each property has unique needs, and we work closely with our clients to develop a customized maintenance plan that meets their specific requirements and budget. Our team of professionals uses advanced software and equipment to ensure accurate scheduling, efficient work processes, and timely completion of all projects.

We value open communication with our clients and believe that regular on-site visits are essential to identify any maintenance issues before they become a problem. We provide our clients with regular updates on our progress and any issues that may arise, ensuring complete transparency throughout the maintenance process.

We are dedicated to building long-lasting partnerships based on trust and mutual respect. We value hard work and strive to exceed our clients' expectations with exceptional service and attention to detail. Thank you for considering Arazoza Brothers Maintenance as your landscape maintenance partner. We look forward to the opportunity to work with The City of Doral and keep your roadway looking beautiful for years to come.

Sincerely,

Jonathan Hernandez, Branch Manager Miami - Maintenance Division

7027 SW 87th Court

Miami, FL 33173

305-401-6273

jedward@arazozabrothers.com

Together We Cover More Ground

Hands-On Ownership Involvement

Family owned and
operated since

1988

Jonathan Hernandez

South Florida Maintenance Division – Branch Manager

Professional Qualifications

A driven Landscape Manager with 8+years of successful administrative and operations management. Highly skilled in cultivating and leading high-performance, operations, finance and sales teams focused on exceeding business objectives. His focus and strengths lie in cultivation and retention of long-term client relationships as well as retaining a strong team while creating a path for growth.

**YEARS OF
EXPERIENCE**
8+ Years

Work History

Arazoza Brothers, Branch Manager

2022-2024

Develop branch wide strategic business plan, set goals for future growth, via organic growth. Setting a multi-million dollar goal for the next 10 years. Sets training for all team members. Develop and enforce company policies in regards to safety, budgets, financial performance and reporting. Hire and develop management, production and sales teams. Establish long term relationships with organizations and customers aid in system and procedure development to roll out state wide. Report progress to ownership, participate in large construction and landscape installation to improve transition of Construction jobs to our maintenance division.

Arazoza Brothers, Project Manager

2016-2022

As a Project Manager for Arazoza Brothers, I thrived in forming relationships with developers and designers, to create landscape concepts on new luxury high-rises. Projects have ranged from Armani Casa, SLS Lux, Mary Brickell Village, Paraiso District and 1000 Museum - by Zaha Hadid.



Jonathan Hernandez
Branch Manager

T: (305) 246-3223 | M: (305) 401-6273
E: jedward@arazozabrothers.com | www.arazozabrothers.com
7027 SW 87th Court Miami FL, 33173



Knowledge and Skills

Attention to detail, forward thinking planner working within design and budget constraints to meet customer needs. Great relationship builder with customers, municipalities, managers, vendors and the like.

Extensive knowledge in horticultural practices with disease, insect and plant id. Creation of landscape designs, estimating and sales. Team building and employee motivation.

Overall Organization Experience

Arazoza Brothers is Florida's leading Commercial Landscape company. We take pride in delivering consistently excellent results for clients across the state, throughout the lifespan of their landscapes. Our Maintenance Division provides a wide variety of landscape management services to keep your property looking beautiful year-round. Throughout each project, our landscape supervisors inspect the property, guaranteeing the highest quality of work.

As you manage your site(s), you face balancing the visual impact of your property against the cost of sustaining and protecting your investment. Our partnership ensures your landscape needs are covered from maintenance, fertilization, tree care, weed and pest management, storm preparedness and response, and exterior upkeep services.

Beautiful year-round landscaping makes an important positive impression on visitors, tenants and employees. You can count on Arazoza Brother's commercial landscape maintenance crews to give your property the reputation of quality. Our team provides the expertise necessary to care for your turf, trees, shrubs, and plants – providing a natural environment that enhances the appeal of all of your properties. Our property management service team will provide you professional services within a schedule that you can rely on – leaving you with precious time and resources to devote to the many other challenges of running your business.

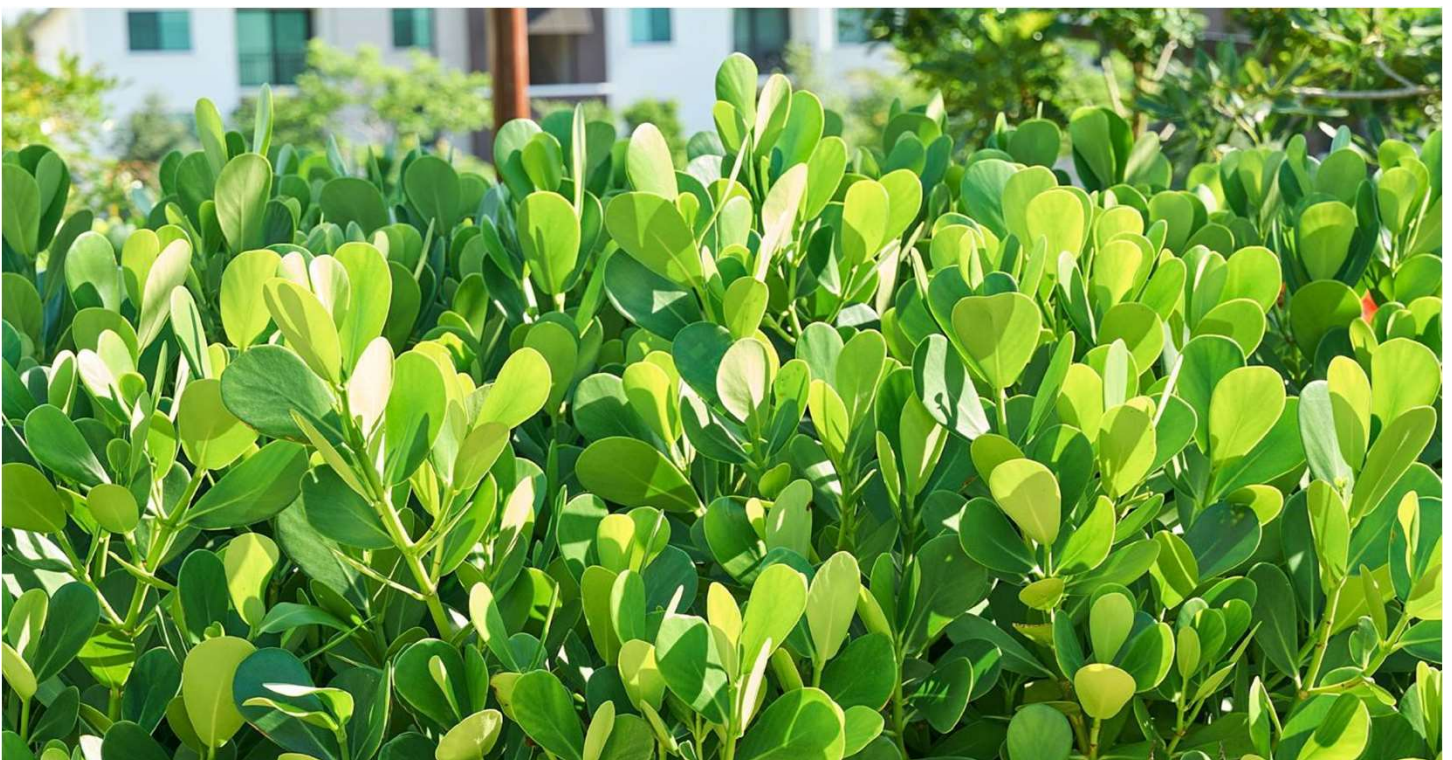
Existing Landscape Renovation

You can evolve and improve the value of your property with smart and cost-effective enhancements, such as mulching and as-needed renovations.

Irrigation Maintenance

As one of Florida's leading irrigation companies, Arazoza Brothers is staffed by a team of fully licensed and insured professionals trained in the industry's latest Irrigation Maintenance practices. A little preventative maintenance can go a long way in stopping problems before they arise, preventing malfunctions, and keeping your lawn lush, healthy, and green.

- Inspecting wires on all controller and valves
- Updating controller settings, times, and dates
- Replacing back up batteries if needed
- Cleaning nozzles
- Straightening sprinkler heads
- Cleaning filters on reclaimed and well-water systems
- Inspecting for leaks, broken pipes, and any areas that may cause high water bills
- Checking backflow device



-60 Days Before inception

- Procure needed Specialized Equipment
- Formalize relationship with Subcontractors
- Start Certification on Standards for Account managers
 - Florida Department of Environmental Protection Agency
 - Florida Nursery Growers and Landscape Association (FNGLA)
 - FDOT Standard Plans for Road Construction
 - FDOT Maintenance Rating Program Handbook
 - FDOT Design Standards
 - MOT Certifications
- Start Mapping of all areas.

-30 Days Before Inception

- Continue with mapping, engage Doral Blvd (NW 36/41 St) medians to understand areas.
- Start training/Certifications with Crew leaders
 - BMP certifications
 - Driver Certification
 - OSHA Certifications/CPR/ First Aid
 - Incident reporting
 - Production and quality control
 - MOT Certifications
- **Introduce Management/ Production Team to The City representatives**
- Meet with Office Representatives to discuss areas of immediate attention and concern
- Discuss with The Representative the quality inspection process and set up walk schedules
- Develop schedule for daily, weekly and monthly meetings and property walks, set up reporting formats.
- Provide First Month tentative schedules

TRANSITION/TRAINING PLAN

Start Day to First 30 days of Work

- Develop a quality assessment, add any areas of improvement or concern that need to be addressed over the next several months
- Begin Daily, Weekly and Monthly operations
 - Account Mangers and Crew Leaders to train crews for learning curve from start up of operations, introduce them to mapping and daily schedules.
- Follow up on first days of operations, check on pruning techniques and detail operations
- Adjust onsite personnel schedules to insure we are addressing daily operations
- Continue working on quality assessment
- Follow-up; continue to improve daily
- Adjust communication with management if needed
- Adjust Mapping
- Provide Second Month Schedules.

60 Days

- Meet with City of Doral Representative to discuss progress
- Make adjustment to schedules to keep on right track
- Continue monitoring crews and make adjustments
- Continue training crews and work on efficiencies
- Walk property and completely new quality assessment for next 30 days of service
- Prepare and provide Representative with schedules for Third Month of services

RELEVANT PROJECT EXPERIENCE

Avenir: Palm Beach Gardens CDD



Location: Palm Beach Gardens, FL

Contract Value:

\$14,000,000.00

Start/End Dates:

July 2019 - Current

Reference:

Kieth O'Brien

(561) 239 – 5651

floridaselectbuilders@yahoo.com

Starwood Properties– Office Spaces



Location: Miami Beach

Contract Value:

\$73,596.00

Start/End Dates:

October 2022 - Current

Reference:

Cushman and Wakefield

George Martinez

Bal Harbour Shops



Location: Miami Beach, FL

Contract Value:

\$700,000.00

Start/End Dates:

November 2022 - Current

Reference:

Theresa Morocco

(561) 418 - 9781

tm@balharbourshops.com

Ritz Carlton Miami Beach Residences



Location: Miami Beach

Contract Value:

\$209,000.00

Start/End Dates:

1/2023- Current

Name: Nathalie Rader

Phone: 954-295-6088

Email:

Nathalie.rader@ritzcarlton.com

MANAGEMENT AND STAFFING PLAN

Arazoza Brothers Corp. (AB) is proud and appreciative to have the opportunity to propose our services to The City of Doral. We have maintained multiple projects of this scale around the state and are dedicated to continuing with the highest standards of quality and efficiency.



Company Philosophy and Approaches

With over 30 years of experience working on public roadways, AB is a successful business and one of the largest landscape contractors in the state of Florida. Our vast expertise and experience with Florida roadway landscape installation and maintenance projects has produced high-quality products that consistently meet our clients' expectations.

AB is keenly aware of the investment made by The city of Doral and the importance of maintaining these projects. We understand proper maintenance of these projects is vital to the success and future of Dorals landscape program. Our goal is to help the public enjoy beautifully maintained landscapes at a sustainable, reasonable cost. The return on investment is dependent on the proper care of these assets to a condition at or above current conditions. AB is committed to meeting expectations and continually striving to improve site conditions utilizing innovative methods, techniques, and tools developed by team-generated collaborations specific to site conditions. We will ensure this goal is accomplished and that Doral enjoys long- term success.

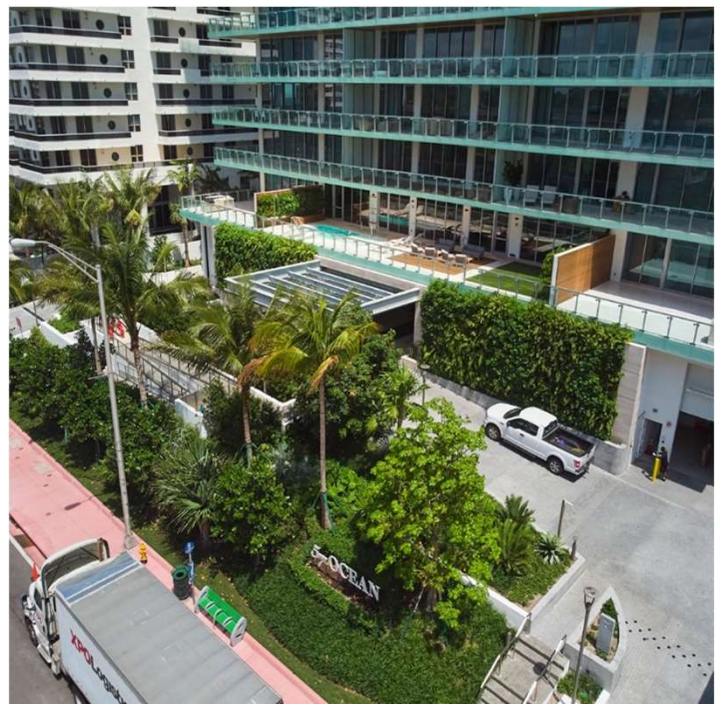
Our **Branch Manager** is Jonathan Hernandez who has over 8 years of landscape maintenance experience. Jon is a highly proficient leader, adept at fostering and guiding high-performance teams towards the achievement of surpassing client expectations.

Experienced Team

The AB Project Team is led by the two founding brothers, Eddy and Albert Arazoza. Eddy Arazoza oversees the installation and maintenance sites and ensures that all projects are completed efficiently and to the highest standard. Albert Arazoza focuses on contract negotiation and preparation, ensuring that proposals are fair and equitable to all parties involved. They have extensive experience completing multiple large community installation and maintenance projects successfully. Their local roots, commitment to excellence, innovation, and relationships developed over the past 30 years sets Arazoza Brothers apart from the rest!

Other key members of the team listed below represent over 100 years of experience in the landscape industry.

Our Managers, Jonathan Hernandez, Alberto M Arazoza, Brandon Perez, Tom Dawson and George Szabo, are all experienced and knowledgeable professionals in the landscaping and management industry. Ivan and Javier will be leading our Streets Team. Together, they have a proven track record of success in delivering high-quality, tailored maintenance services to communities across Florida.



90 Days

- Meet with The Doral Representatives to discuss progress
- Make adjustment to schedules to keep on right track
- Continue monitoring crews and make adjustments
- Continue training crews and work on efficiencies
- Walk property and completely new quality assessment for next 30 days of service
- Prepare and provide Doral representative, schedules for fourth Month of services

120 Days

- Meet with City Representative to discuss progress
- Make adjustment to schedules to keep on right track
- Continue monitoring crews and make adjustments
- Continue training crews and work on efficiencies
- Walk property and complete new quality assessment for next 30 days of service
- Prepare and provide City representative, schedules for fourth Month of services

UNDERSTANDING OF THE SCOPE OF SERVICES

Some of our most effective solutions implemented on similar projects include:

- Mapping of all services that will be provided. Maps depict flow of the work, type of equipment, area to work on, crew size etc. This allows Arazoza to have better control of the work, better planning, improve productivity and quality.

- Use of 50-gallon spray rigs to do weed control, allowing less stops to fill up spray tanks and better control of herbicide mix.
- Possible use of autonomous mowers around lake banks and some slopes to prevent accidents of mowers going in the lakes and improve productivity
- Supervisors will provide quality inspections using pronto forms to create real time reporting using pronto forms.
- Relentless training of all employees on Safety, procure all tools and equipment to prevent accidents from happening.

EFFICIENCY AND VALUED ADDED

As a team, AB is constantly searching for ways to go above and beyond to add value for our clients. Below are a few concepts that we will be deploying to add value to the referenced contract. Please note that our Added Value concepts will not be restricted or limited to the items listed below, as we will continue to look for innovative ways to add value to this contract.

- Over time, AB has compiled a team with over 100 years of landscape experience. This team has been proactively assembled to deliver results that reflect the utmost standards of excellence in which our company operates daily. The relationships and resources that our team has accumulated over the years has positioned AB to fulfill this contract to the highest industry standards. Our team will be equipped with experts in each field of landscape maintenance in order to deliver quality performance in all aspects of the job.

These trees will be monitored and updated monthly on condition in monthly reporting.

During significant weather events, pre- and post-inspections of all sites will be performed. All sites will be secured pre-storm to ensure they are free of any potential issues. Post-storm, all sites will be inspected and triaged as needed. Any maintenance/repairs or remedial work needed as a result of weather events will be reported within 24 to 48 hours following the event.

Hurricane AGREEMENT

When a catastrophe occurs, we have the capabilities and manpower to respond immediately. We leverage our local resources and bring in additional teams from outside the area. This allows us to ensure the site is safe and free from pedestrian hazards. Resources from branch offices will be available in the event of an emergency to ensure our customers have access to crews and equipment quickly.



QUALIFICATIONS

LICENSES

Maintenance

- FNGLA Certified Maintenance Technicians
- BMP Train the Trainer

Irrigation

- Florida Certified Plumbers
- Irrigation Association Member
- Smart Water Irrigation

Pest & Disease

- Florida Certified Operators
- Florida Certified Applicators
- Florida Certified Ag Products

Tree Trimming

QUALIFICATIONS

Best Management

- Florida Friendly Landscaping
- Train the Trainer

Emergency Response

- Certified First Responder
- Competent in Training

Storm Water

- Emergency Recovery
- Certified Assessor

Safety

- State Rules and Regulations
- Fall Protection

CERTIFICATIONS

FDOT

- Setup Certified
- Competent Trainer

CPR

- First Aid
- Instructor

OSHA

- Hi Lift Certified
- Osha - 10 card

Horticulturalist

- FNGLA Certified Technicians

DEGREES

Agronomy

- BA | As
- Florida, Penn State

Horticulture

- BA | As
- Florida, Penn State

Business

- BA | As
- FAU | Florida State

Plant Science

- BA | As
- Florida | Rutgers

Uniforms



Certificate of Minority Owned Business

State of Florida

Minority Business Certification

Arazoza Brothers Corporation

Is certified under the provisions of
287 and 295.187, Florida Statutes, for a period from:

02/15/2023 to 02/15/2025



J. Todd Inman
Florida Department of Management Services



Office of Supplier Diversity
4050 Esplanade Way, Suite 380
Tallahassee, FL 32399
850-487-0915
www.dms.myflorida.com/osd

Certificate of Insurance



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
04/18/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Brown & Brown of Florida, Inc. 1201 W Cypress Creek Rd Suite 130 Fort Lauderdale FL 33309	CONTACT NAME: Jim Murphy PHONE (A/C No. Ext): (954) 776-2222 FAX (A/C No.): (954) 776-4446 EMAIL ADDRESS: 053.Certs@bbrown.com														
INSURED Arazoza Brothers Corporation 7027 SW 87 Court Miami FL 33173	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: left;">NAIC #</th> </tr> </thead> <tbody> <tr> <td>INSURER A: FCCI Insurance Company</td> <td>10178</td> </tr> <tr> <td>INSURER B: National Trust Insurance Company</td> <td>20141</td> </tr> <tr> <td>INSURER C: Bridgefield Employers Insurance Company</td> <td>10701</td> </tr> <tr> <td>INSURER D: Evanston Insurance Company</td> <td>35378</td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </tbody> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A: FCCI Insurance Company	10178	INSURER B: National Trust Insurance Company	20141	INSURER C: Bridgefield Employers Insurance Company	10701	INSURER D: Evanston Insurance Company	35378	INSURER E:		INSURER F:	
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INSURER F:															

COVERAGES **CERTIFICATE NUMBER:** CL2332152684 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

ITEM LTR	TYPE OF INSURANCE	ADDITIONAL INSURED	COB	WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:	Y			GL10006771202	04/01/2023	04/01/2024	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (EA OCCURRENCE) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 Employee Benefit Liab \$ 1,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY				CA10006771302	04/01/2023	04/01/2024	BODILY INJURY (EA ACCIDENT) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000				UMB10008352500	04/01/2023	04/01/2024	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 \$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in FL) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A		083056744	04/01/2023	04/01/2024	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
D	Contractors Pollution Liability w/Professional Liability				MKLV2ENV103378	04/01/2023	04/01/2024	Each Claim 2,000,000 Aggregate 2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 RE: Rented/ Leased Equipment
 Synergy Rents is additional insured with respect to General Liability if required by written contract.

CERTIFICATE HOLDER Synergy Rents 1830 Mason Ave Daytona Beach FL 32117	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
--	--

Starwood Referral

Company Name: Arazoza Brothers Maintenance

Point of Contact: Jonathan Hernandez

Phone and email: (305) 401-6273

Nature of services provided: Landscape and Irrigation Maintenance

Please evaluate the performance of the Contractor Firm and/or Project manager. A score of 10 means you are very satisfied and have no questions about hiring them again, and a score of one is if you would never hire them again because of very poor performance. Please indicate by "N/A" if there is a criteria that does not apply.

NO	CRITERIA	SCORE (1 to 10)
1	Ability to perform the requested services	10
2	Accessibility of firm's staff and principals	10
3	Ability to ensure the project is completed on-time and within budget	9
4	Responsiveness	10
5	Quality of services provided	10
6	Quality and accuracy of on-site inspection	9
7	Ability to respond to feedback	10
8	Professionalism	10
9	Overall customer satisfaction	

Overall Comments:

Arazoza Brothers provide excellent commercial landscaping services at our building, The Preserve, which was specifically designed to accentuate natural foliage. Jonathan and his team continually rise to the challenge of maintaining Class A+ property standards, delivering high quality results and expert guidance regardless of how complex the assignment may be. We are very happy with their services and recommend them as our preferred landscaping vendor here at The Preserve.

Company providing Referral: **Jones, Lang, LaSalle**

Contact Name: **Karl Koenitzer**

Contact Phone and e-mail: (786) 897-4109 karl.koenitzer@jll.com

Date of Services: **Weekly, and as needed for repairs**

Belmont Village Referral Letter

PERFORMANCE EVALUATION SURVEY VILLAGE OF BAL HARBOUR BHCA RFP NO. 2024-03

Company Name: Arazoza Brothers Maintenance

Point of Contact: Jonathan Hernandez

Phone and email: (305) 401-6273

Nature of services provided: Landscape and Irrigation Maintenance

Please evaluate the performance of the Contractor Firm and/or Project manager. A score of 10 means you are very satisfied and have no questions about hiring them again, and a score of one is if you would never hire them again because of very poor performance. Please indicate by "N/A" if there is a criteria that does not apply.

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4	Responsiveness	10
5	Quality of services provided	9
6	Quality and accuracy of on-site inspection	9
7	Ability to respond to feedback	9
8	Professionalism	10
9	Overall customer satisfaction	9

Overall Comments:

Overall satisfied with the service Arazoza Brother's is providing to my community. Jonathan Hernandez is very professional and responsive to the needs of my building. Highly recommend Arazoza Brothers for landscape maintenance at other properties!

Company providing Referral: Belmont Village Coral Gables
Contact Name: Justin Piazza

Contact Phone and e-mail: 786-561-1581/Jpiazza@belmontvillage.com

Date: 4/10/24

Monthly Inspection Reports Sample



Quality Site Assessment

18355299929

Quality Site Assessment - 2024-02-07 14:22:11

2024-02-07

MAINTENANCE INSPECTION

Areas Inspected

AREAS INSPECTED

1 OF 6

Areas Inspected

Relevant Images



Notes and Observations

South Side of building
 - We need to replenish mulch
 - We need to add tree philodendron(5)
 - Some trees needs to be trimmed

QUALITY SITE ASSESSMENT

General Information Header

Property Name: Brightline Ft Lauderdale
Date: Feb 7, 2024
Next Inspection Date: Feb 7, 2024 2:00:00 PM EST
Client Attendees: Lalo
Arazoza Brothers Attendees: Brandon Perez

Customer Focus Area:

MAINTENANCE ITEMS:

RECOMMENDATIONS FOR PROPERTY ENHANCEMENTS:

NOTES TO OWNER/CLIENT:

Areas Inspected

AREAS INSPECTED

1 OF 21

Areas Inspected

Relevant Images



Notes and Observations parking garage timer (pg): 1am start timer 20 minutes each zone 10 zone

AREAS INSPECTED

2 OF 21

Areas Inspected

Relevant Images



Notes and Observations PG 2: all working properly

AREAS INSPECTED

3 OF 21

Areas Inspected

Starwood Properties



Ritz Carlton Miami Beach Residences



Belmont Village



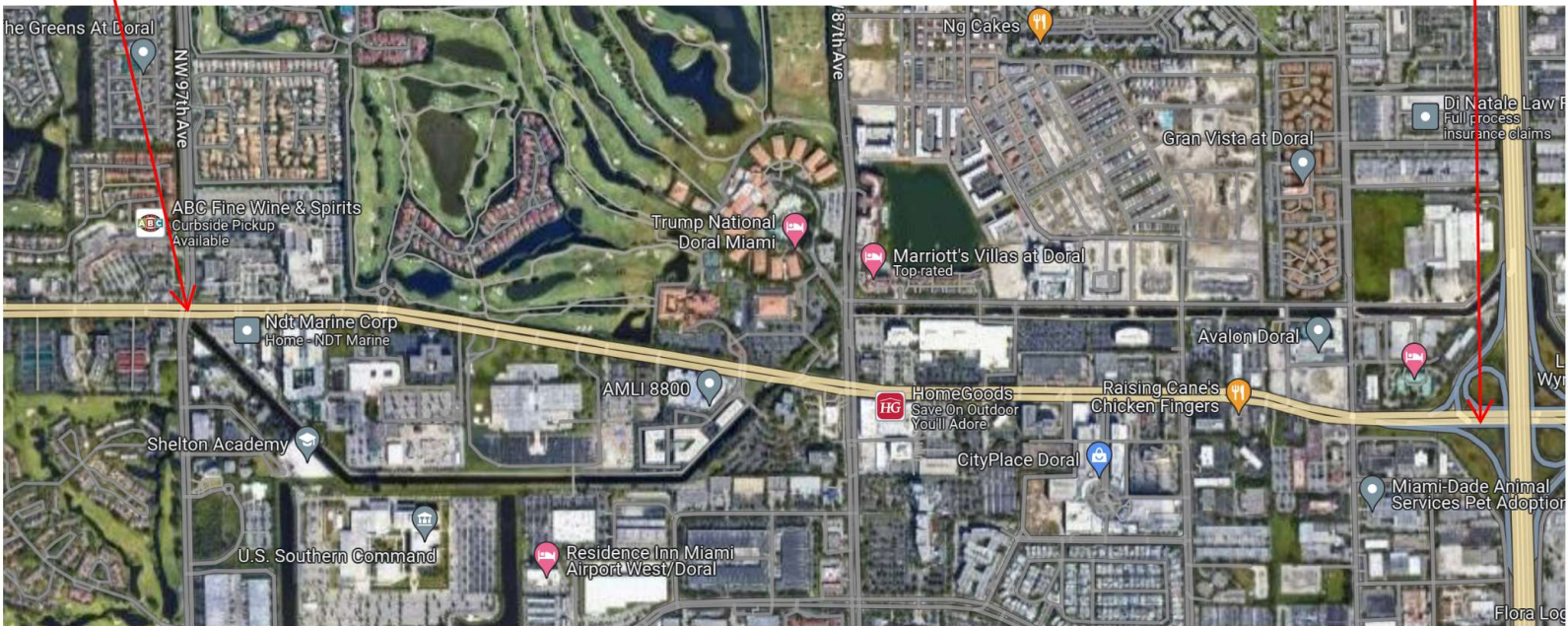
Bal Harbour Shops



Project Start

Medians Only

Project End



Project Limits

Maintenance*	Description
	<i>Hoisting, MOT, Permitts are not included in this proposal.</i>
Detail Service	<i>24 Visits- Includes litter removal, mowing, edging, de-weeding, ground cover ad shrubs trimming, and a monthly site Assessment.</i>
Irrigation Services	<i>12 times per year Operate all zones one time monthly from the controller with a monthly report on the conditions.</i>
Brown Mulch Pallet	<i>Per Pallet- \$700 Delivered and Installed. Mulch to be billed separate from monthly maintenance fee. Tickets to be provided to show quantity installed when Billed</i>
Total Per Visit	\$7,540.00
Total Per Month	\$15,080.00
Total Per Year	\$180,960.00

*MOT Permitting is not included in this price

*Arazoza Brothers Maintenance will have a landscape Box truck with Directional Arrow board to maneuver traffic when working in the medians and maneuvering through turn lanes.

*All workers will be wearing the proper PPE while on site.

*Landscape damaged by car accidents/vandalism/or any weather damage is not the responsibility of Arazoza Brothers Maintenance

*Hardwood Pruning on trees over 12' is not included in this Proposal