



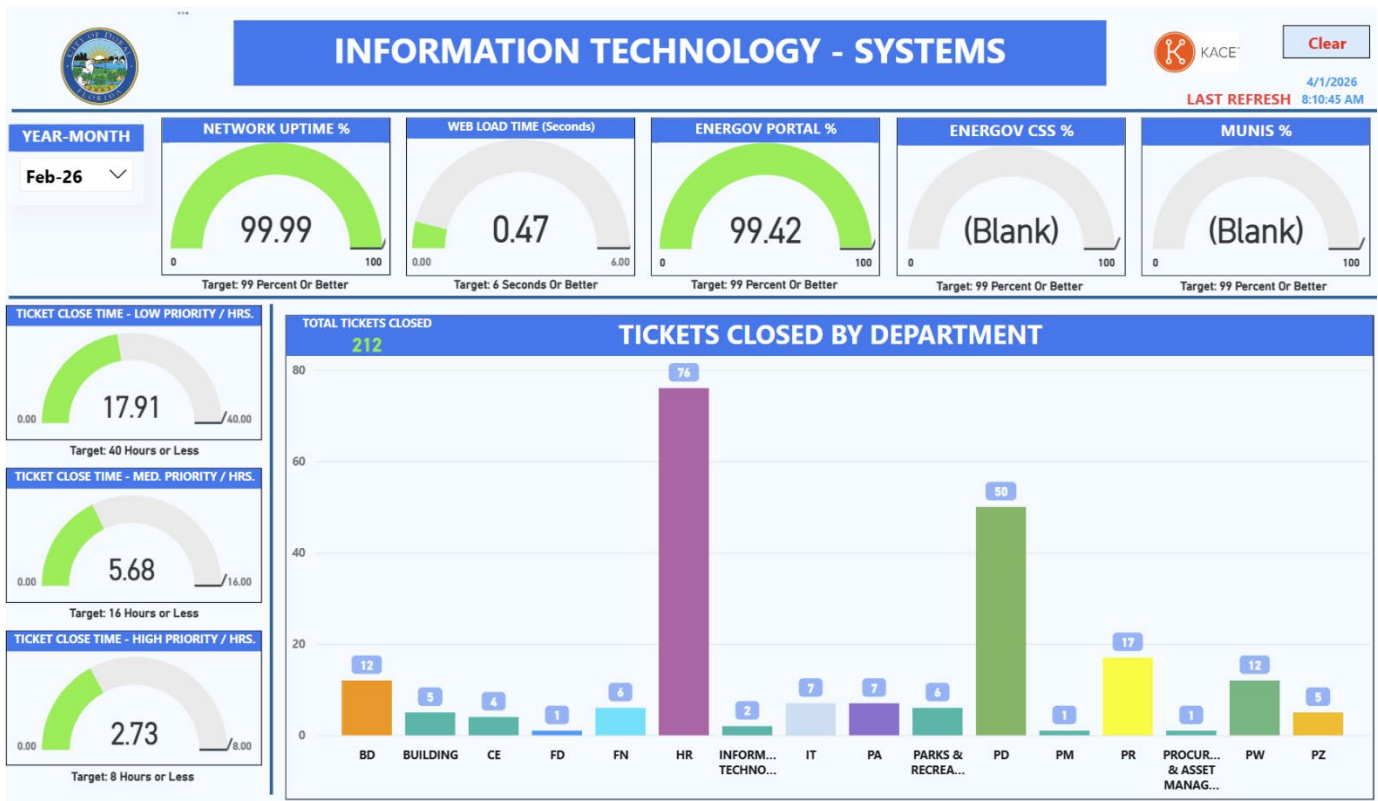
Monthly Department Report

INFORMATION TECHNOLOGY



February 2026

Department Stats/ Key Performance Indicators





Monthly Department Report

INFORMATION TECHNOLOGY



INFORMATION TECHNOLOGY - HELP DESK TICKETS

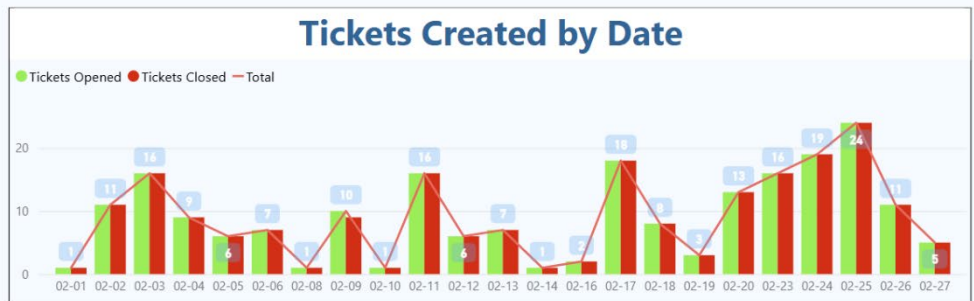
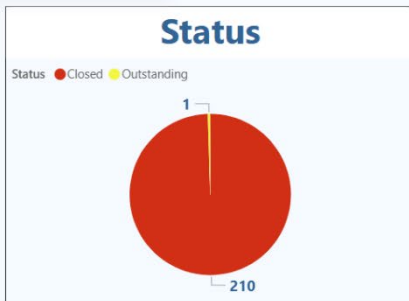


Clear

4/1/2026 ...

LAST REFRESH 8:10:45 AM

YEAR-MONTH	Tickets Created	Tickets Closed	Outstanding Tickets	Avg. Business Days	Tickets Per Day	Top Owner	Top Submitter
Feb-26	211	210	1	0.67	7.03	Rodolfo Portilla (IT)	Jeanne Espinal (HR)



INFORMATION TECHNOLOGY - CHANGE MGMT

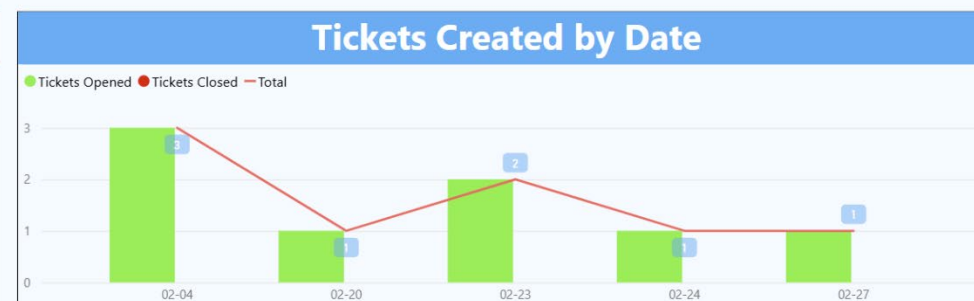
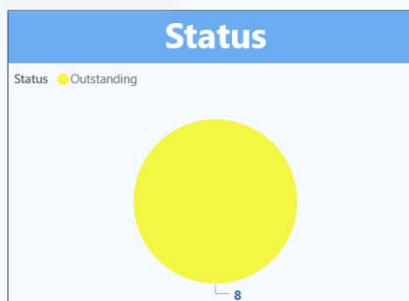


Clear

4/1/2026 ...

LAST REFRESH 8:10:45 AM

YEAR-MONTH	Tickets Created	Tickets Closed	Outstanding Tickets	Avg. Business Days	Tickets Per Day	Top Owner	Top Submitter
Feb-26	8	0	8	31.38	0.27	Eduardo Mendes (IT)	Eduardo Mendes (IT)





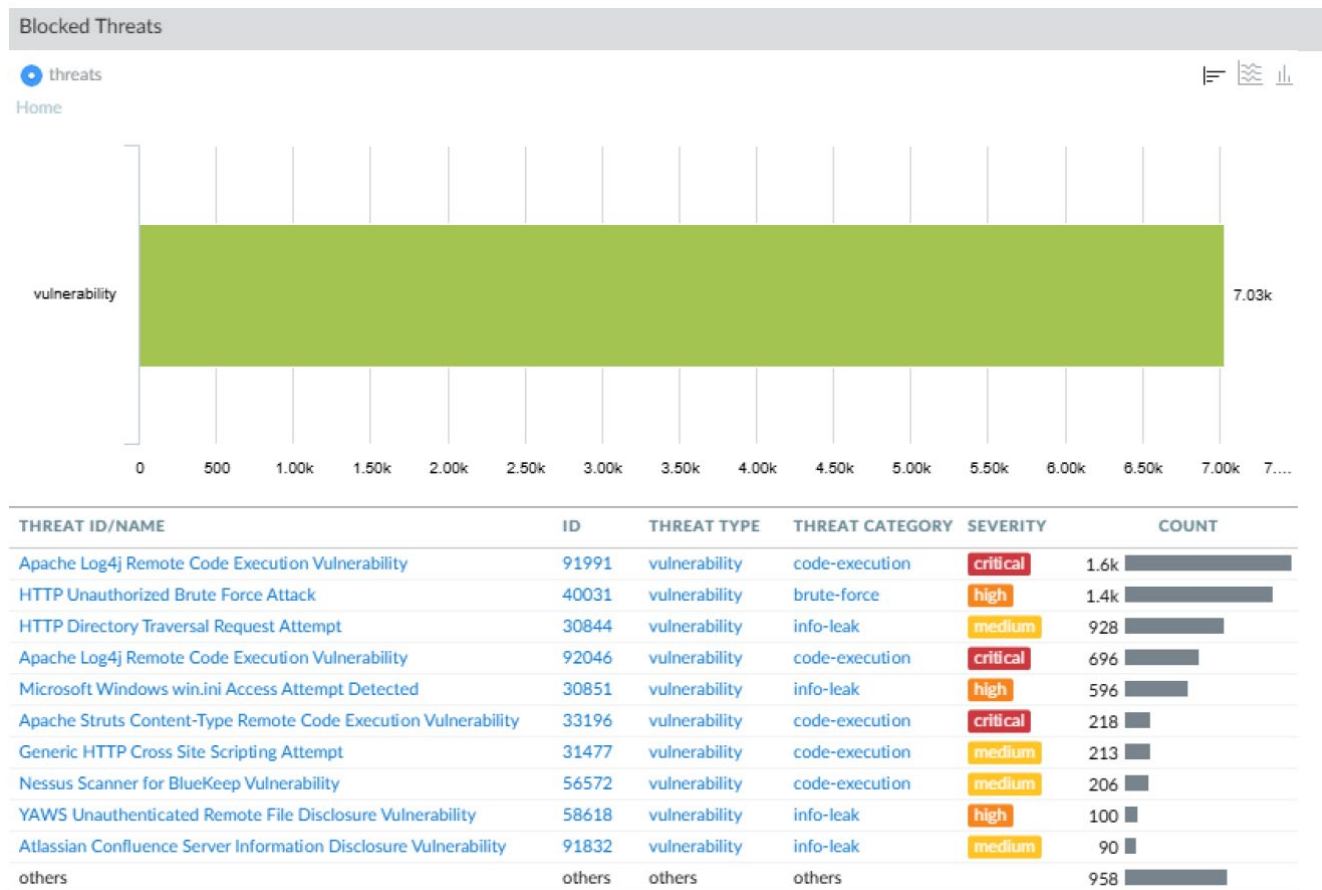
Monthly Department Report

INFORMATION TECHNOLOGY



Security Statistics

Blocked Threats - City Hall - February 2026





Monthly Department Report

INFORMATION TECHNOLOGY

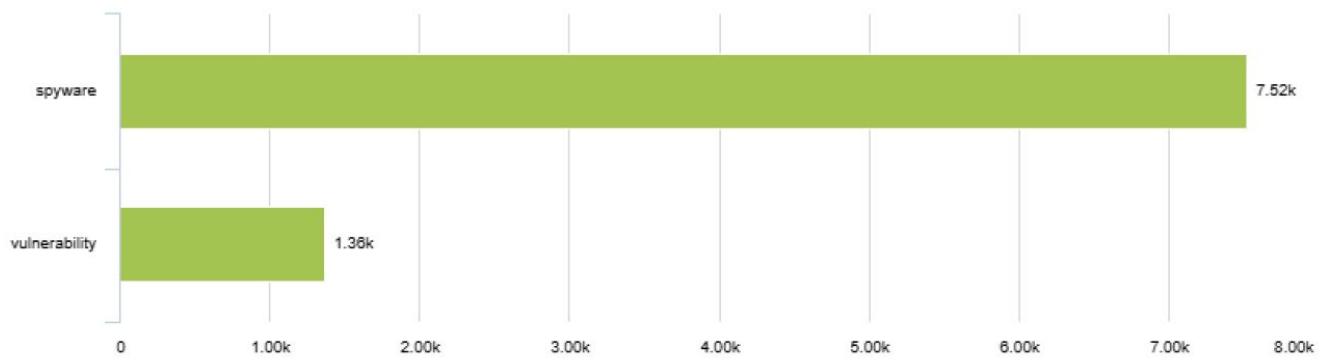


Blocked Threats – Data Center – February 2026

Blocked Threats

● threats

Home



THREAT ID/NAME	ID	THREAT TYPE	THREAT CATEGOR	SEVERITY	COUNT
Suspicious TLS Evasion Found	14978	spyware	spyware	informati	7.5k
HTTP Unauthorized Brute Force Attack	40031	vulnerability	brute-force	high	945
Metasploit VxWorks WDB Agent Scanner Detection	56693	vulnerability	info-leak	medium	399
Realtek Jungle SDK Remote Code Execution Vulnerability	91535	vulnerability	code-execution	critical	6
SIP INVITE Method Request Flood Attempt	40016	vulnerability	brute-force	high	4
Cisco Smart Install Protocol Vulnerability	56653	vulnerability	code-execution	medium	4
PowerDNS Recursive Out-of-Bounds Read Denial-of-Service Vulnerability	40729	vulnerability	dos	high	4
GPON Home Routers Remote Code Execution Vulnerability	37264	vulnerability	code-execution	critical	1
MVPower DVR Shell Unauthenticated Command Execution Vulnerability	57566	vulnerability	code-execution	critical	1
Xiaomi R3P/R3D Command Injection Vulnerability	56837	vulnerability	code-execution	critical	1



Monthly Department Report

INFORMATION TECHNOLOGY



Email Protection Report – City Hall – February 2026

1 Feb. 2026 - 28 Feb. 2026

City of Doral Threat Protection Report

We have inspected a total of 281591 emails

321

Incidents



284

Phishing



28

Spam



8

Safe



1

Unclassified

2061

Remediated Emails



Monthly Department Report

INFORMATION TECHNOLOGY



Email Protection Report – Doral Police Department – February 2026

1 Feb. 2026 - 28 Feb. 2026

Doral Police Department Threat Protection Report

We have inspected a total of 131162 emails

409

Incidents



397

Phishing



9

Spam



3

Safe



0

Unclassified

2550

Remediated Emails



Monthly Department Report

INFORMATION TECHNOLOGY



Major Project Updates

- Doral Central Park
 - Backend AV programming completed at the recreation center and the aquatics center.
 - Installation of CCTV cameras continues at all phases, 99% completed.
- Commissioning for outdoor signage at Doral Legacy Park is completed.
 - Tutorials for training are pending.
- City Hall meeting rooms AV upgrade
 - Design for AV upgrade completed.
 - Low-voltage cables have been run.
 - Procurement and installation of equipment for the first meeting room started.
- LPR project with Police Department
 - Site designs have been completed. Permits have been submitted to the City of Doral and Miami-Dade County.
 - Installation has been completed for two sites. The rest are pending permits.
- Network Automation and Analytics Platform project
 - Kick-off call completed
 - Educational and Technical completed.
 - Site walkthrough visits completed.
 - Configuration for the first site completed
 - First site was migrated. Second site migrated.
 - Configuration for the data center migration started.

Administration

- Training and Certifications
 - The IT department conducted the Senior's IT Academy Cellphone Literacy Part 1 class.
 - IT Director and Assistant IT Director attended AI Best Practices Workshop.
- New hires / Promotions
 - New hire: Sr Network Architect
 - New hire: Network Administrator
 - Transfer/Promotion: Intersection Technology System Analyst.
- Process improvements or streamlining initiatives
 - IT continues collaborating with Parks for a replacement of the current parks and recreation system.
 - IT personnel met with Public Affairs leadership to discuss enhancements to internal dashboards.
 - The IT Team continues assessment of the full city security posture.
 - The IT team continues to perform annual updates to technology policies and operational procedures.
 - Discussed employee page project with HR.



Monthly Department Report

INFORMATION TECHNOLOGY



- Assisted PZ with their new digital zoning platform implementation.
- Continue to streamline internal/external dashboards for City Hall and the Police Department.
- Upgraded server and storage infrastructure.
- IT teams continue to support the city with all audiovisual events.
- Met with various vendors for potential new solutions or enhancements to current solutions to streamline and innovate services.