



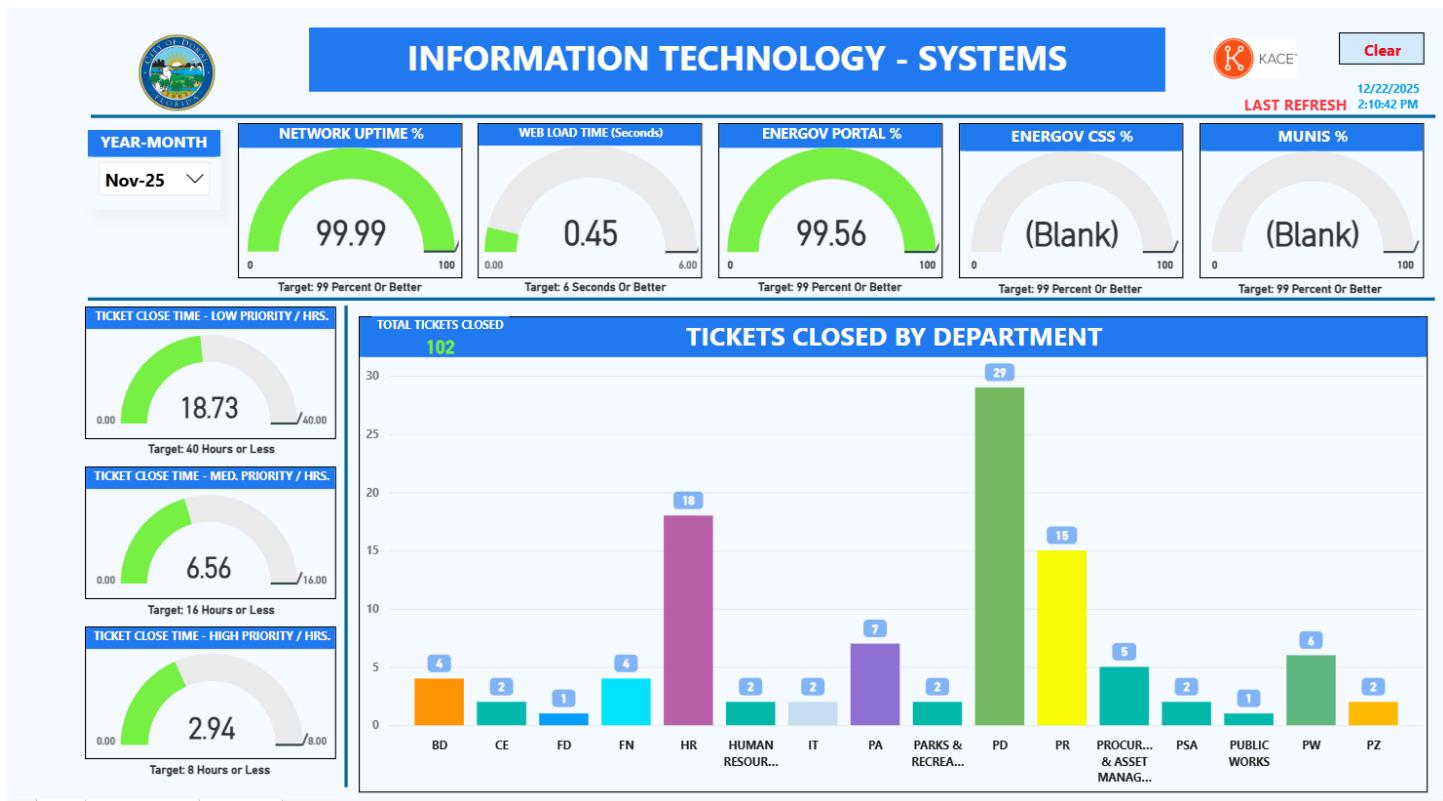
# Monthly Department Report

## INFORMATION TECHNOLOGY



**November 2025**

### Department Stats/ Key Performance Indicators





# Monthly Department Report

## INFORMATION TECHNOLOGY



### INFORMATION TECHNOLOGY - HELP DESK TICKETS



Clear

12/22/2025  
2:10:42 PM

LAST REFRESH



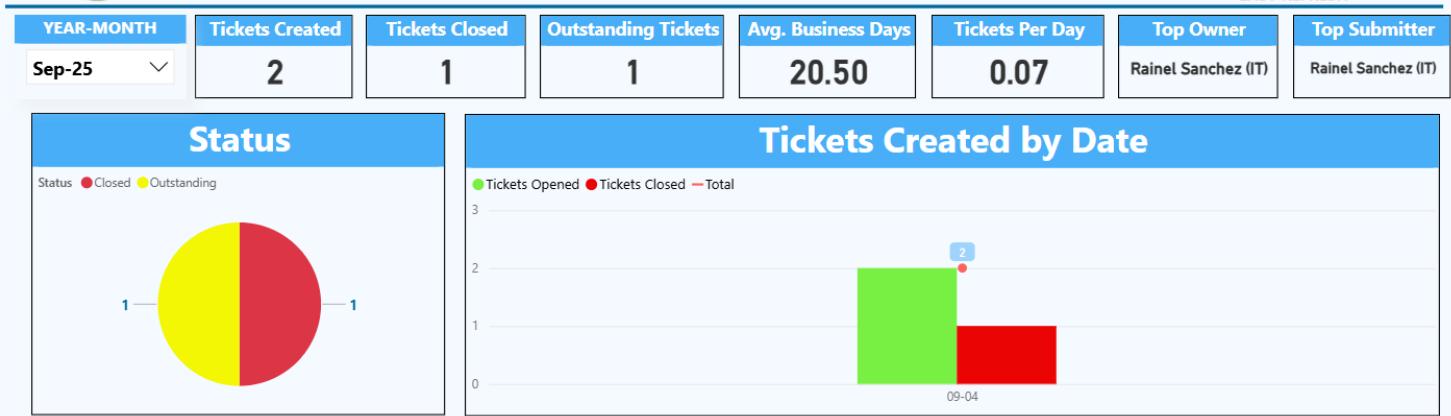
### INFORMATION TECHNOLOGY - CHANGE MGMT



Clear

10/17/2025  
12:11:19 PM

LAST REFRESH





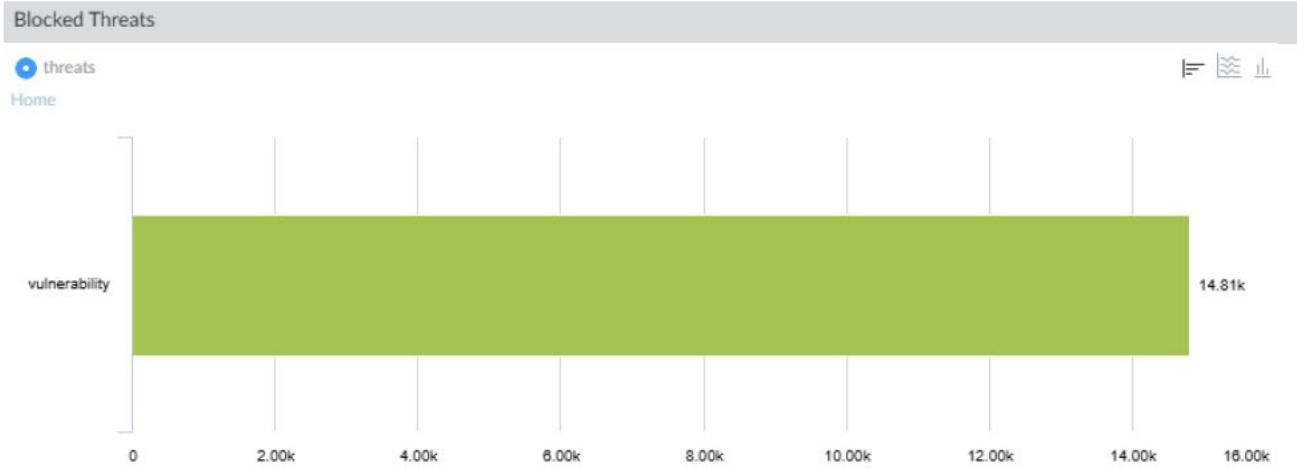
# Monthly Department Report

## INFORMATION TECHNOLOGY



### Security Statistics

#### Blocked Threats - City Hall - November 2025



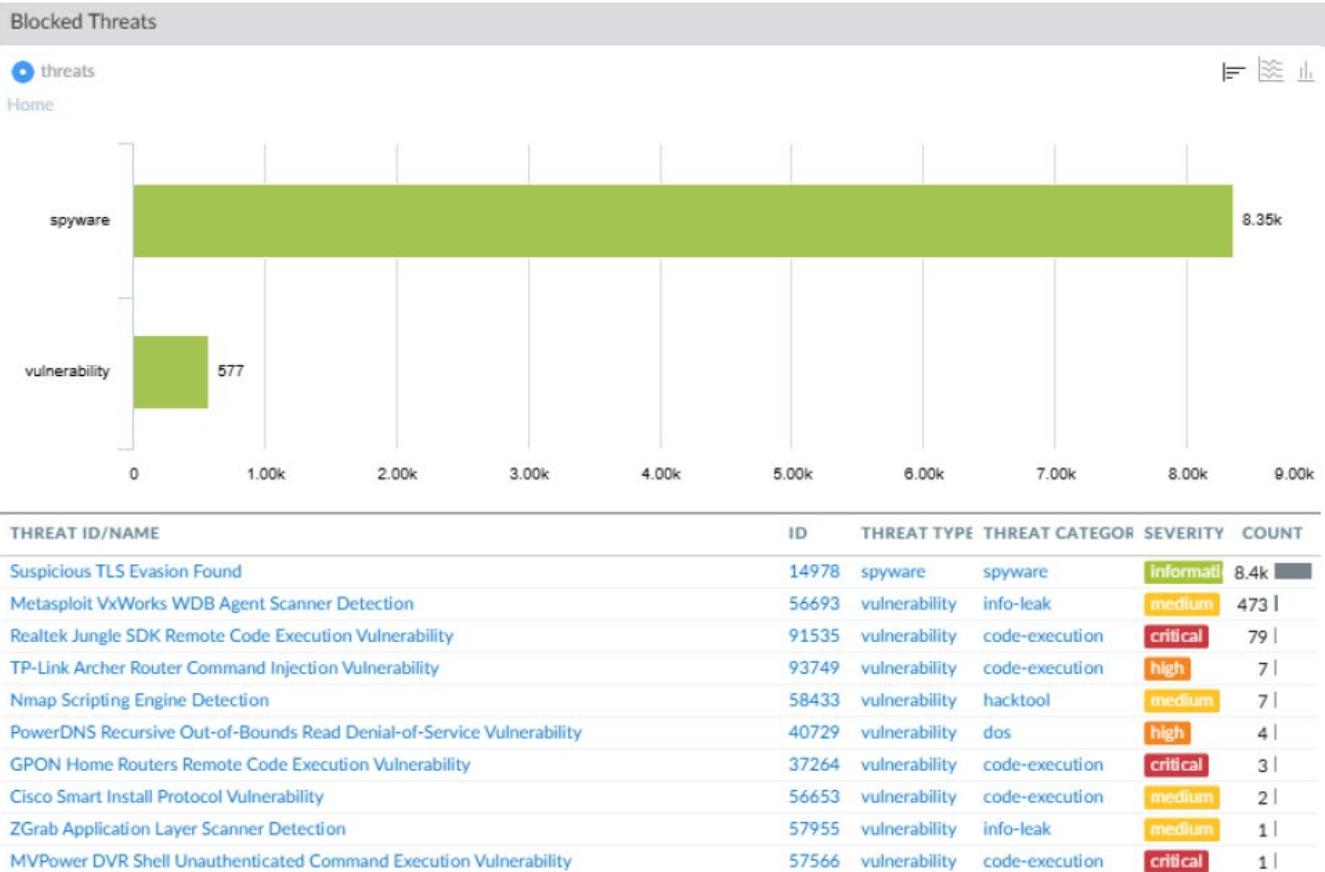
THREAT ID/NAME	ID	THREAT TYPE	THREAT CATEGORY	SEVERITY	COUNT
Apache Log4j Remote Code Execution Vulnerability	91991	vulnerability	code-execution	critical	3.8k
HTTP Directory Traversal Request Attempt	30844	vulnerability	info-leak	medium	2.6k
Microsoft Windows win.ini Access Attempt Detected	30851	vulnerability	info-leak	high	1.6k
HTTP Unauthorized Brute Force Attack	40031	vulnerability	brute-force	high	1.5k
Apache Log4j Remote Code Execution Vulnerability	92046	vulnerability	code-execution	critical	990
Generic HTTP Cross Site Scripting Attempt	31477	vulnerability	code-execution	medium	555
Microsoft MSXML Memory Corruption Vulnerability	35646	vulnerability	code-execution	high	357
YAWS Unauthenticated Remote File Disclosure Vulnerability	58618	vulnerability	info-leak	high	275
Apache Struts2 OGNL Remote Code Execution Vulnerability	54691	vulnerability	code-execution	critical	260
Nessus Scanner for BlueKeep Vulnerability	56572	vulnerability	code-execution	medium	257
others	others	others	others		2.6k



# Monthly Department Report

## INFORMATION TECHNOLOGY

### Blocked Threats – Police Department – November 2025





# Monthly Department Report

## INFORMATION TECHNOLOGY



### Email Protection Report – City Hall – November 2025

1 Nov. 2025 – 30 Nov. 2025

## City of Doral Threat Protection Report

We have inspected a total of 277303 emails

**502**

Incidents

<span>⚠</span> <b>445</b> Phishing	<span>⚠</span> <b>52</b> Spam	<span>✓</span> <b>5</b> Safe	<span>!</span> <b>0</b> Unclassified
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**4367**

Remediated Emails



# Monthly Department Report

## INFORMATION TECHNOLOGY

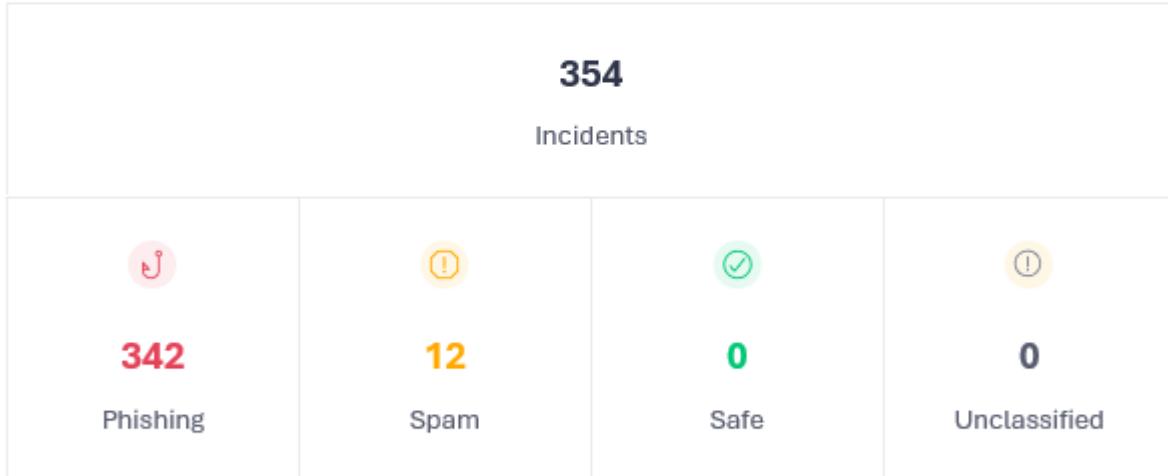


### Email Protection Report – Doral Police Department – November 2025

1 Nov. 2025 - 30 Nov. 2025

## Doral Police Department Threat Protection Report

We have inspected a total of 114514 emails





# Monthly Department Report

## INFORMATION TECHNOLOGY



### Major Project Updates

- Doral Central Park
  - Backend AV programming continues at the recreation center and the aquatics center.
  - Installation of CCTV cameras continues at all phases, 99% completed.
  - Backend servers for CCTV and video analytics have been delivered and installed. Configuration is complete. Testing is complete.
  - Continued troubleshooting CCTV and network equipment affected by lightning.
  - Amphitheater setup with Ticketmaster completed.
- Commissioning and training for outdoor signage at Doral Legacy Park is in progress.
- New Procurement system acquired, configuration is completed, training is in progress.
- City Hall meeting rooms AV upgrade
  - Design for AV upgrade completed.
  - Low-voltage cables have been run.
  - Procurement and installation of equipment for the first meeting room started.
- LPR project with Police Department
  - Site designs have been completed. Permits have been submitted to the City of Doral and Miami-Dade County.
  - Installation has started on two sites. The rest are pending permit issuance.
- Network Automation and Analytics Platform project
  - Kick-off call completed
  - Educational and Technical sessions started
  - Site walkthrough visits completed
  - Configuration for the first site is in progress.

### Administration

- Training and Certifications
  - IT Director attended Rubrik Public Summit 2025 – Virtual.
  - Business Analyst completed his Six Sigma Green Belt certification.
  - Business Analyst continues studying for his Six Sigma Black Belt certification.
- New hires / Promotions
  - Promotion – Network Administrator to Business Analyst.
  - Conducted interviews for the Sr. Network Architect position.
  - Conducted interviews for the Intersection Technology System Analyst position.
- Process improvements or streamlining initiatives
  - The security team started the implementation of the network detection and response platform.
  - IT collaboration with Parks for a replacement of the current parks and recreation system.
  - Conducted a disaster recovery workshop. Two sessions.
  - IT personnel met with Parks leadership to discuss enhancements to internal dashboards.
  - The IT Team continues assessment of the full city security posture.



# Monthly Department Report

## INFORMATION TECHNOLOGY



- The IT team continues to perform annual updates to technology policies and operational procedures.
- Continue to streamline internal/external dashboards for City Hall and the Police Department.
- Streamlined process for the council meeting agenda items system.
- Upgraded server and storage infrastructure.
- IT teams continue to support the city with all audiovisual event needs.
- Met with various vendors for potential new solutions or enhancements to current solutions to streamline and innovate services.