

# CITY OF DORAL COUNCIL MEETING MEMORANDUM MAYOR AND COUNCIL

## **ITEM TITLE:**

A RESOLUTION OF THE MAYOR AND THE CITY COUNCIL OF THE CITY OF DORAL, FLORIDA, SUPPORTING THE LAUNCH OF THE "DORAL SENIORS IT ACADEMY" PILOT PROGRAM TO ENHANCE DIGITAL INCLUSION FOR SENIOR RESIDENTS; DIRECTING THE CITY MANAGER TO COORDINATE PROGRAM IMPLEMENTATION AND HOST THE NEXT SENIOR CYBERSECURITY SEMINAR DURING THE UPCOMING HOLIDAY SEASON; PROVIDING FOR INCORPORATION OF RECITALS; AND PROVIDING FOR AN EFFECTIVE DATE

#### **BRIEF HISTORY:**

In an ongoing effort to promote digital inclusion and improve technological literacy among the senior population in the City of Doral, I am seeking the support of the Mayor and Council to launch a pilot program entitled "Doral Seniors IT Academy."

This program is inspired by the resounding success and demonstrated community need following the City's first-ever Senior Cybersecurity Seminar, hosted collaboratively by the City's IT Department, Doral Police Department, and the Silver Club.

The Doral Seniors IT Academy would serve as an expansion of this initial effort by providing structured, recurring educational opportunities that address both cybersecurity and broader digital literacy topics relevant to our senior residents.

Program Components include:

Biannual Cybersecurity Seminars: Continuing and expanding upon the successful senior-focused cybersecurity sessions.

Quarterly Digital Literacy Workshops: Covering essential topics such as safe internet use, email and device management, online services, and digital safety.

Certificate of Completion: Seniors will receive certificates for completing each class module.

Intergenerational Volunteer Component: Local high school and college students will serve as volunteers, assisting seniors with one-on-one support, fostering meaningful intergenerational connections and mentorship opportunities.

I recommend that, under the direction of the City Manager and IT Department Director, the next Cybersecurity Seminar be hosted during the upcoming holiday season, when online scams and cybersecurity threats are most prevalent.

### **ESTIMATED COSTS**

- \$5,000 Consultant fee for Cybersecurity Seminar instruction.
- Translation Services: To be provided by Wordly, the same platform currently utilized during City Council meetings. (Cost TBD)

# **LEGISLATIVE ACTION: (IF APPLICABLE)**

Date:	Resolution/Ordinance No.	Comments

#### FISCAL IMPACT STATEMENT:

The proposed item has a fiscal impact on revenues and/or expenditures in the amount of:
□ \$50,000.00 or more

#### RECOMMENDATION:

I am respectfully requesting that the Mayor and Council support the initiation of the Doral Seniors IT Academy as a City pilot program under the coordination of the IT Department and the City Manager's Office.