



Monthly Department Report

BUILDING



May 2026

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY26	Week 31	Week 32	Week 33	Week 34	Week 35
Performance Indicator	5/1/2026	5/8/2026	5/15/2026	5/22/2026	5/29/2026
Customer Service Activity					
Customers Assisted (DoralQ)	85	102	133	128	85
Average Lobby Wait Time (Goal <10m)	5	7	8	8	8
Average Service Time with Customer	17	11	16	15	14
Design Professional Meetings (311) Requested	3	2	8	8	6
Online Chat Portal Visitors (Tyler - Coming in 2026!)					
Online/Chat Engagements					
Phone calls (Received)	917	553	727	684	426
Phone calls answered	561	300	345	333	240
Call Success Rate (Goal >60% Average)	61%	54%	47%	49%	56%
2.0 Permitting Performance Activity					
2a. Applications Received (SWR: Permit Listing)	128	155	160	133	108
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	673	690	648	615	464
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	133	101	84	118	55
Construction Value (\$ millions)	\$ 9.90	\$ 7.30	\$ 4.58	\$ 6.70	\$ 45.10
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$ 217,808.78	\$ 164,169.72	\$ 71,750.78	\$ 122,174.40	\$ 600,472.36
2.0 Inspection Performance (Next Business Day)					
2c. Inspections Requested (all depts) SWR: Inspection Listing	486	501	359	470	403
2d. Inspections Completed (Requested - Not Completed by Next Business Day)	486	501	356	469	403
Inspections Completed Rate (%)	100%	100%	99%	100%	100%
2.0 Private Provider Activity					
2e. Inspections by a Private Provider (SWR: Status: PPI Complete)	2	0	1	0	2
% of Total Inspections Completed	0%	0%	0%	0%	0%
Plans Reviews by a Private Provider (AdvSeach: Private Provider - Plans Reviews)	1	1	0	5	1
% of Total Plans Reviews Completed	0%	0%	0%	1%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0	0
2h. Other Permissible Activities not contemplated above					
2g. Building Department Positions					
Vacancies	5	6	6	6	6
Percentage Fully Staffed	88%	85%	85%	85%	85%
Permit Completion / Occupancy Data					
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	3	5	1	6	4
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	1	4	6	2	1



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Building Department Updates

- EnerGov Internal Stakeholders Meetings ongoing
- CRS RLAA Program List Received and being reviewed; will be sent to Council in August
- Building Safety Month was a success with the department hosting 5 weeks of Meet-N-Greet Your Building Official, 29 Attendees
- Department hosted Annual Interagency Meeting with over 40 attendees from outside agencies
- Building staff attended first round budget meetings

Building Projects

- Color Me Mine – Downtown Doral
- Bridgepoint (now Kurv) Public Art Submittals

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements)
 - Posted: Structural Plans Examiner, Building Plans Examiner, Permitting Manager, Building Budget Coordinator
 - Internal Posting(s): Building Budget Coordinator
 - New Hires: N/A
 - Interviews Completed: Permitting Manager (Candidate selected), Building Plans Examiner (Candidate selected)
 - Vacancies: Structural PX
 - BCAIB: PW Inspector Angel Garay scheduled for June pre-app
 - Retirements: BD Plans Examiner John Berg and Budget Coordinator Rosalind Morgan retired! We wish them well on their new adventure.

Development Services Administration Updates

- DSA presented Semi-Annual Report Update at May Council Meeting and developed collateral materials for posting on web and in solution center
- DSA working with IT/Dario on further refining data queries for better reporting
- DSA attended Gridics implementation meetings and testing
- DSA participated in Chatbot testing and setup



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June 2026

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY26	Week 36	Week 37	Week 38	Week 39
Performance Indicator	6/5/2026	6/12/2026	6/19/2026	6/26/2026
Customer Service Activity				
Customers Assisted (DoralQ)	91	94	113	111
Average Lobby Wait Time (Goal <10m)	8	10	9	8
Average Service Time with Customer	15	13	14	16
Design Professional Meetings (311) Requested	4	2	4	3
Online Chat Portal Visitors (Tyler - Coming in 2026!)				
Online/Chat Engagements				
Phone calls (Received)	583	588	631	675
Phone calls answered	285	331	300	314
Call Success Rate (Goal >60% Average)	49%	56%	48%	47%
2.0 Permitting Performance Activity				
2a. Applications Received (SWR: Permit Listing)	158	127	123	115
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	634	628	524	571
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	110	109	48	87
Construction Value (\$ millions)	\$ 80.90	\$ 14.10	\$ 1.17	\$ 6.50
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$ 1,314,968.39	\$ 451,740.00	\$ 29,514.68	\$ 82,301.26
2.0 Inspection Performance (Next Business Day)				
2c. Inspections Requested (all depts) SWR: Inspection Listing	452	408	401	489
2d. Inspections Completed (Requested - Not Completed by Next Business Day)	452	408	401	489
Inspections Completed Rate (%)	100%	100%	100%	100%
2.0 Private Provider Activity				
2e. Inspections by a Private Provider (SWR: Status: PPI Complete)	0	0	1	0
% of Total Inspections Completed	0%	0%	0%	0%
Plans Reviews by a Private Provider (AdvSeach: Private Provider - Plans Reviews)	4	0	1	0
% of Total Plans Reviews Completed	1%	0%	0%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0
2h. Other Permissible Activities not contemplated above				
2g. Building Department Positions				
Vacancies	7	7	7	6
Percentage Fully Staffed	83%	83%	83%	85%
Permit Completion / Occupancy Data				
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	3	0	0	6
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	2	3	4	4



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Building Department Updates

- Ongoing Special Event Permitting Application workshops and process refinement
- EPL / EnerGov Upgrade 6/12 Completed

Building Projects

- Doral Marketplace – Whole Foods Site Visit / TCO
- Oasis at Doral Pre-submittal

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements)
 - Posted: Structural PX
 - Internal Posting(s): n/a
 - New Hires: Permitting Manager and Building Budget Coordinator pending
 - Interviews Completed: n/a
 - BCAIB: PW Inspector Angel Garay approved
 - Please welcome: Building Plans Examiner Adriana Rabassa

Development Services Administration Updates

- DSA attended Miami Association of Realtors local conference w/ Mayor
- DSA completed initial fee schedule study for building department