

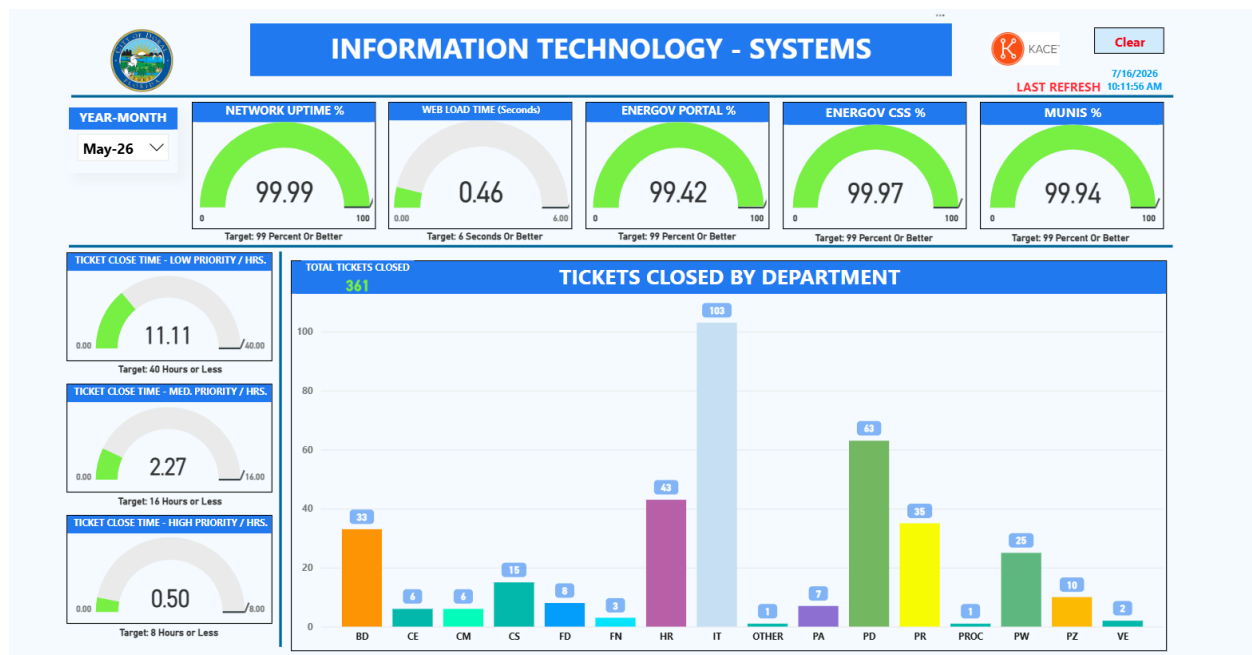


Monthly Department Report

INFORMATION TECHNOLOGY

May 2026

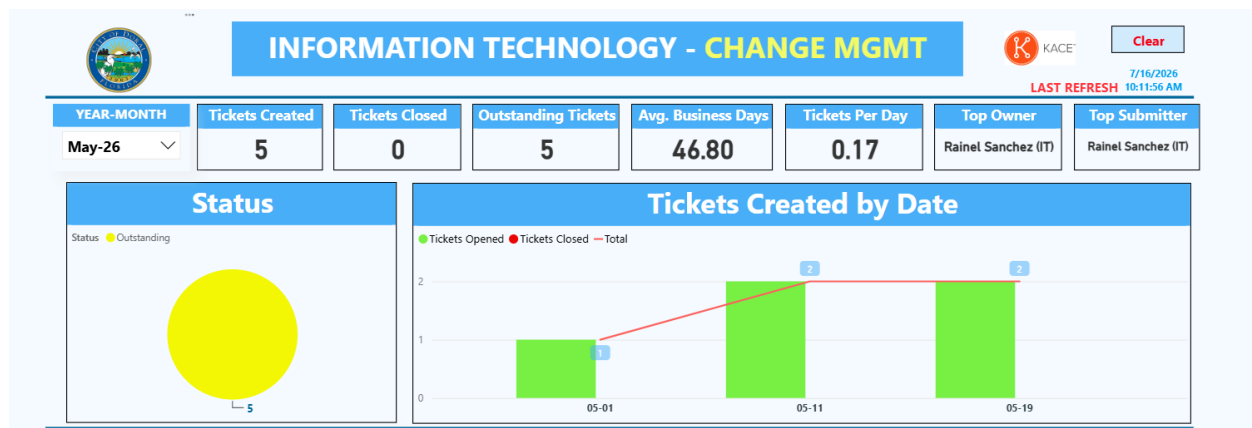
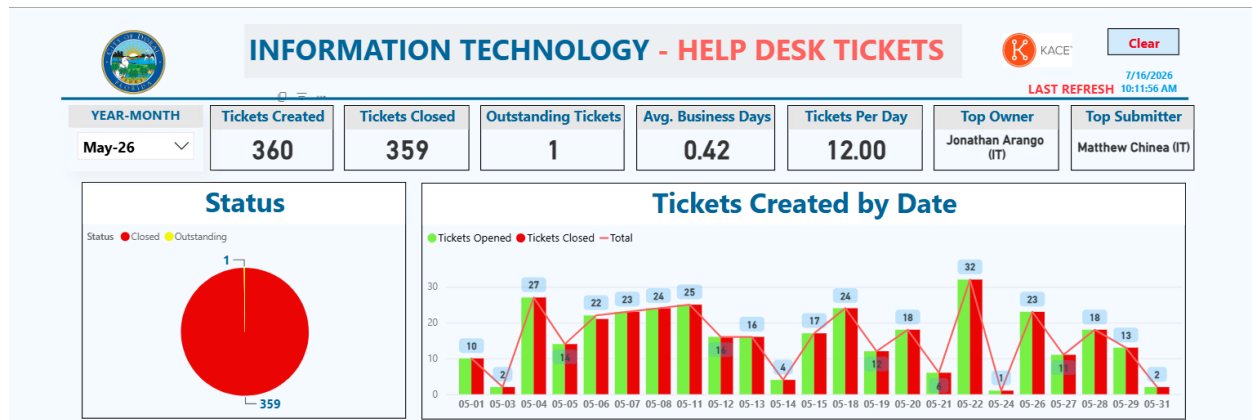
Department Stats/ Key Performance Indicators





Monthly Department Report

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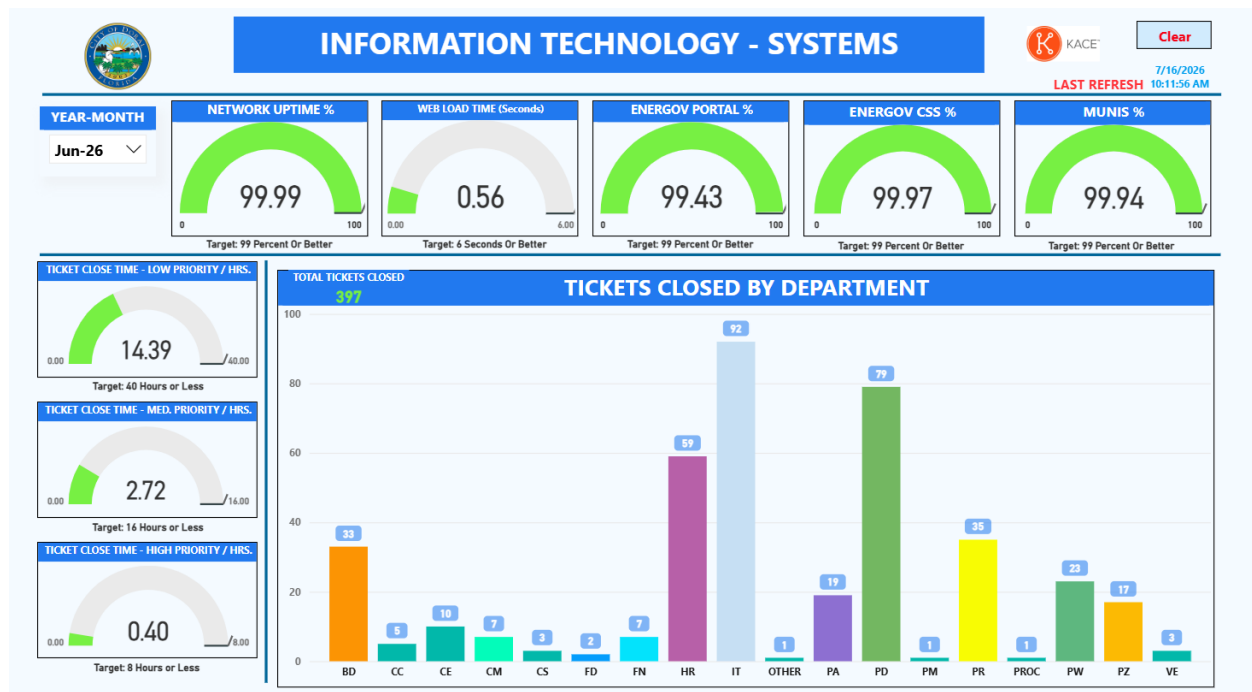


Monthly Department Report

INFORMATION TECHNOLOGY

June 2026

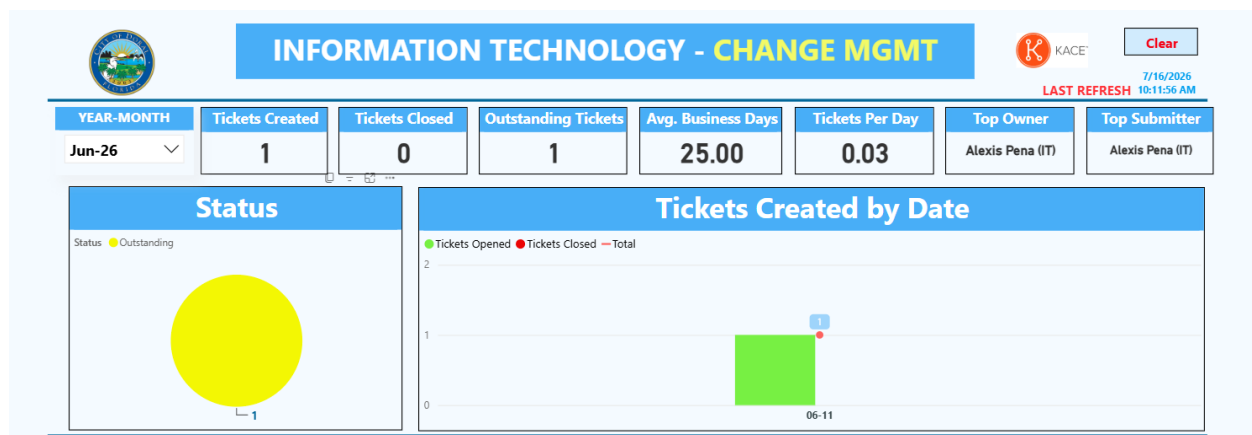
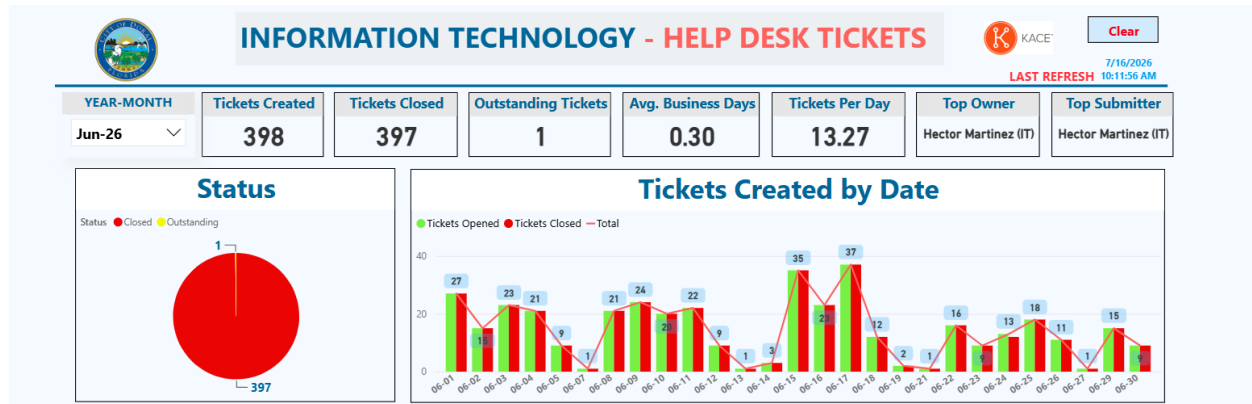
Department Stats/ Key Performance Indicators





Monthly Department Report

INFORMATION TECHNOLOGY



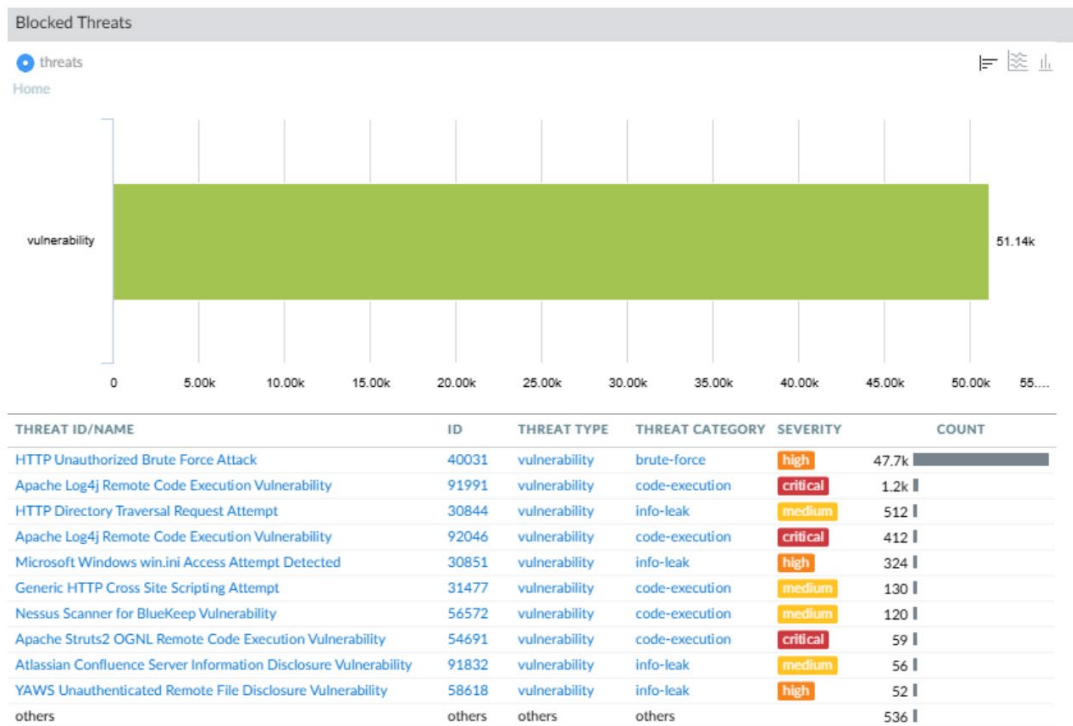


Monthly Department Report

INFORMATION TECHNOLOGY

Security Statistics

Blocked Threats – City Hall –May 2026

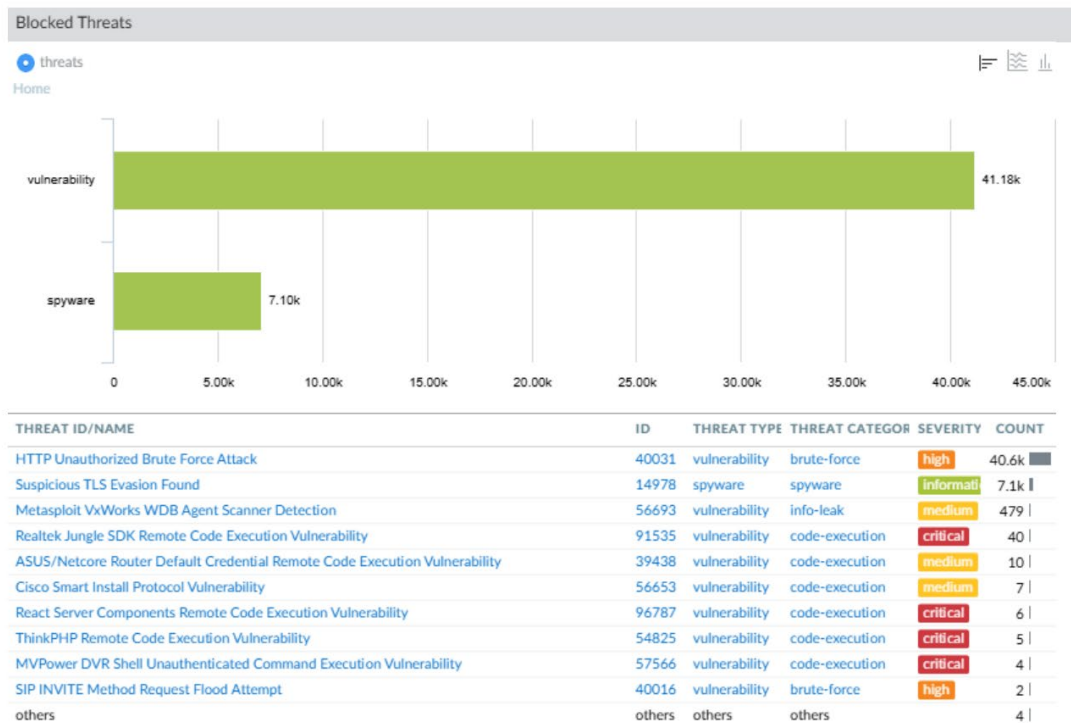




Monthly Department Report

INFORMATION TECHNOLOGY

Blocked Threats – Data Center – May 2026



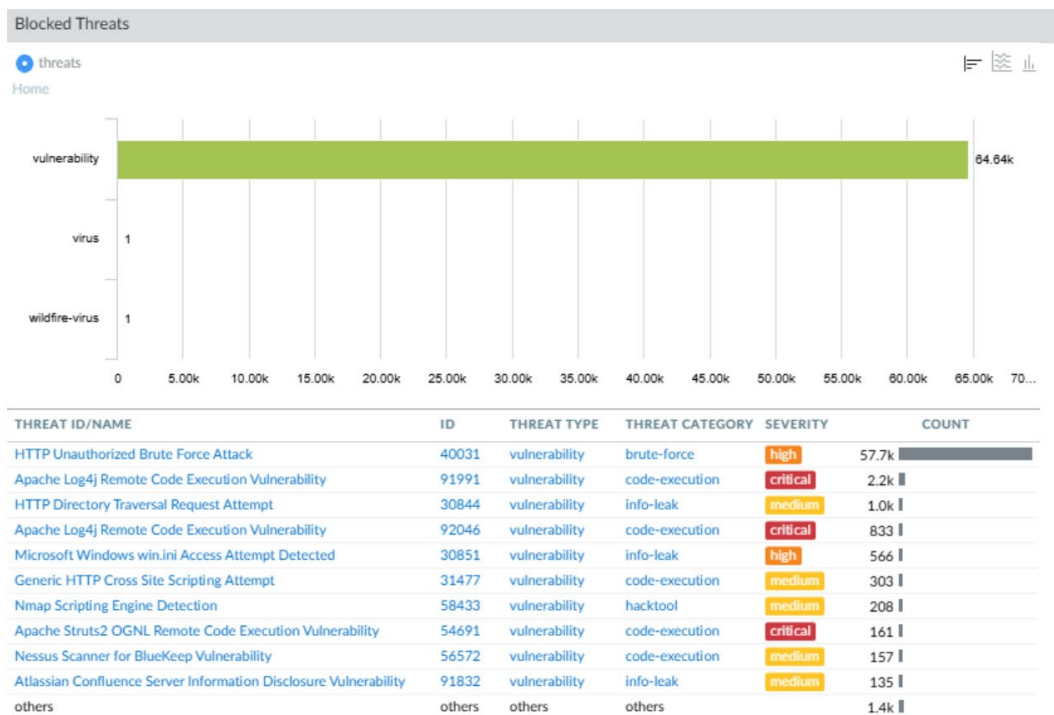


Monthly Department Report

INFORMATION TECHNOLOGY

Security Statistics

Blocked Threats – City Hall –June 2026

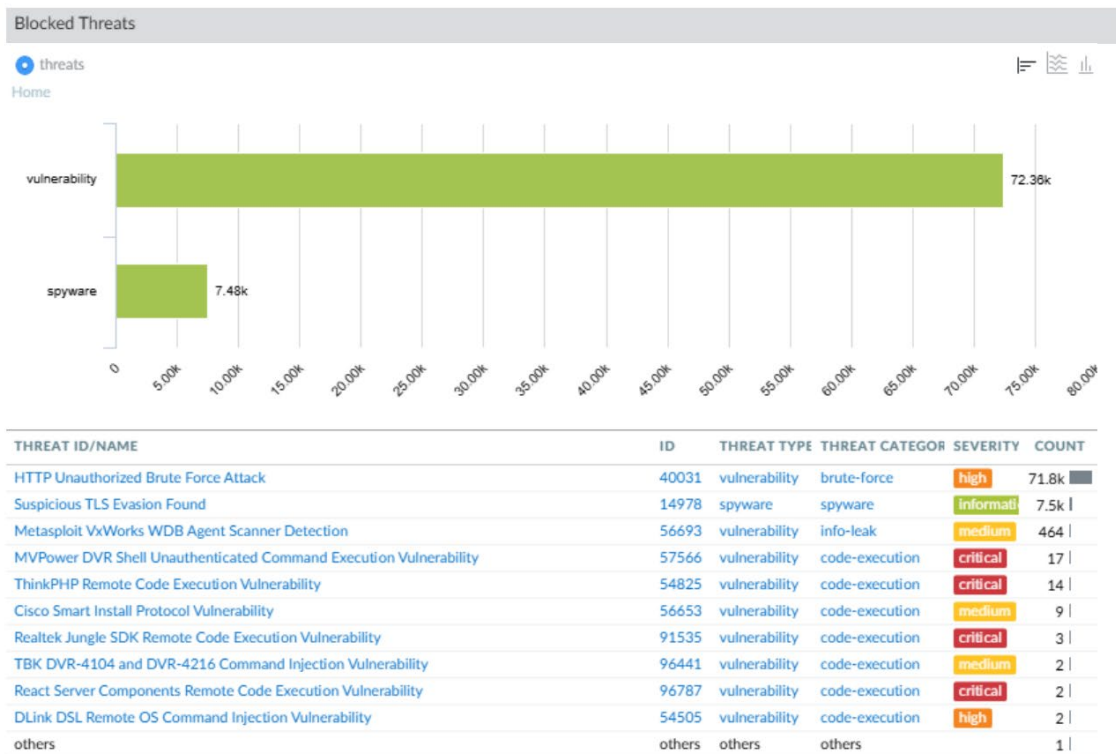




Monthly Department Report

INFORMATION TECHNOLOGY

Blocked Threats – Data Center – June 2026





Monthly Department Report

INFORMATION TECHNOLOGY

Email Protection Report – City Hall – May 2026

1 May 2026 - 31 May 2026

City of Doral Threat Protection Report

We have inspected a total of 280795 emails

365 Incidents			
 283 Phishing	 72 Spam	 9 Safe	 1 Unclassified

4024 Remediated Emails

Emails that were deleted, moved to the spam folder, or were flagged with an inline message based on reported and automatically escalated incidents in the selected time frame.



Monthly Department Report

INFORMATION TECHNOLOGY

Email Protection Report – Doral Police Department – May 2026

1 May 2026 - 31 May 2026

Doral Police Department Threat Protection Report

We have inspected a total of 133588 emails

132 Incidents			
 127 Phishing	 4 Spam	 1 Safe	 0 Unclassified

3824 Remediated Emails

Emails that were deleted, moved to the spam folder, or were flagged with an inline message based on reported and automatically escalated incidents in the selected time frame.



Monthly Department Report

INFORMATION TECHNOLOGY

Email Protection Report – City Hall – June 2026

1 June 2026 - 30 June 2026

City of Doral Threat Protection Report

We have inspected a total of 291102 emails

308 Incidents			
 261 Phishing	 42 Spam	 4 Safe	 1 Unclassified

4227 Remediated Emails

Emails that were deleted, moved to the spam folder, or were flagged with an inline message based on reported and automatically escalated incidents in the selected time frame.



Monthly Department Report

INFORMATION TECHNOLOGY

Email Protection Report – Doral Police Department – June 2026

1 June 2026 - 30 June 2026

Doral Police Department Threat Protection Report

We have inspected a total of 133754 emails

148 Incidents			
 133 Phishing	 13 Spam	 2 Safe	 0 Unclassified

1961 Remediated Emails

Emails that were deleted, moved to the spam folder, or were flagged with an inline message based on reported and automatically escalated incidents in the selected time frame.



Monthly Department Report

INFORMATION TECHNOLOGY

Major Project Updates

- **Network Automation and Analytics Platform project | In Progress**
 - Configuration for the first site completed. First site migrated.
 - Configuration for the second site completed. Second site migrated.
 - Completed the migration of the new switches at the data center.
 - Worked on the configuration of the core switches, border switches, and firewalls for DCP.
 - Windows CA Deployment | In progress
 - Completed Project Kickoff, validated VPN and Domain Access, reviewed the current environment, and created four Virtual machines to be used as the CA servers for this project.
- **Network Detection and Response implementation | Completed**
 - Completed configuration of alerts and reports.
- **Access Control System migration | In Progress**
 - All locations have been properly migrated to the new system.
 - Project is currently 98% complete.
- **Email Security Platform implementation | Completed**
 - Completed all the setup, configuration, and policy implementation required to migrate to the new email security appliance.
- **Employee Page - Intranet | In Progress**
 - Working on the development and deployment of a centralized employee portal for applications, resources, news, events, and departmental information.
- **LPR Police Project | In Progress**
 - Active deployment and utility coordination. Continued infrastructure installation and coordinated with FPL for site energization.
- **LPR Refresh Project | Final project closeout**
 - Completed commissioning, with remaining work focused on legacy equipment removal and cleanup.
- **CCTV and AV Refresh Project | Active Deployment**
 - Glades Park: Completed
 - Legacy Park: Continued camera installations around summer camp operations.
 - Meadows Park: Initiated assessment and planning efforts for CCTV refresh and expanded coverage enhancements. Ongoing coordination with CIP regarding infrastructure requirements, deployment strategy, and project cost analysis.
 - Cultural Arts Center: Continued planning, vendor coordination, and procurement preparation for terrace audio enhancement.



Monthly Department Report

INFORMATION TECHNOLOGY

- Morgan Levy Park: Continued vendor coordination following PO issuance; installation scheduled to begin.
- **PD HQ Buildout Project | Design Coordination Phase**
 - Continued coordination with the project architect and stakeholders to refine AV, CCTV, network infrastructure, and technology system requirements. Ongoing review of design deliverables and operational needs.
- **Conference Room Modernization | Active Expansion**
 - Received City Manager's Office equipment, scheduled installation, and continued procurement for second-floor conference rooms.

Administration

- **Training and Certifications**
 - The IT Security Analyst and the IT Security Manager attended the Secure Miami Conference on May 5.
 - The IT Security Manager attended the Rubrik Cyber Resilience Forum on May 19.
 - Cisco Live Conference: The IT Security Manager attended the Cisco Live Conference from May 31 to June 4.
 - IT Director and Assistant IT Director conducted the IT session for the 2026 Mayor's Citizens Government Academy.
 - The IT department conducted session 3 of the Seniors IT Academy on the topic of Cybersecurity.
- **New Hires / Promotions**
 - New Hire – Administrative Assistant / Budget Coordinator
- **Process Improvements or streamlining Initiatives**
 - Replacement of security equipment at City Hall and Police Department due to approaching end of life and to improve performance and enhanced capabilities.
 - Replacement of pole-mounted network equipment at Meadows, White Course, and Morgan Levy.
 - Developed and enhanced GIS applications, including roadway management, right-of-way, zoning, FLUM, and no-through truck route applications
 - Assisted departments with vendor address updates and general ERP support.
 - Completed EPL system upgrades, enhanced inspection tools and reporting, supported permit renewals, and resolved customer login issues.



Monthly Department Report

INFORMATION TECHNOLOGY



- Developed and deployed a custom Building Analytics Portal that streamlined permit reporting, KPI tracking, and permit lifecycle analysis through real-time dashboards and optimized SQL Server data services.
- Held follow-up meetings with HR to review form requirements and ongoing digitization efforts. Added the new Police Chief to Open Forms and began preliminary work on the Applicant Selection Form.
- The What Works City certification application has been submitted, and the team is currently awaiting feedback from the organization. In the meantime, supporting documentation and materials remain available for any follow-up requests or clarification during the review process.
- IDEAL Doral Innovation Academy (In Progress)
 - Supporting implementation planning and coordination efforts for the innovation academy initiative.
 - Future efforts include identifying facilitator resources and training opportunities to strengthen workshop delivery, while continuing to build practical experience through ongoing workshops related to the Special Event Permit initiative.
 - A successful second workshop was held for the Special Event Permit, generating valuable feedback to further refine and iterate on the digital application form. Discussions also helped establish a new direction for integrating EnerGov into the process to streamline permit application workflows when additional permits are required.
- HR has completed updates on their side within our HRIS platform for the interview process revamp project. Currently awaiting a demo of the new process to evaluate workflow changes and identify opportunities for further improvement.
- Demonstrated Open Forms to the Parks Department to implement a satisfaction survey, securing approval and support to move the project forward. Began the design phase, focusing on survey structure, questions, and overall user experience.
- Held initial project meetings with HR to discuss scope and objectives to enhance the HR Handbook. Coordinated with vendor to explore opportunities for leveraging AI Process Mapper to support the documentation and analysis process. Additionally, collaborative meetings between IT and HR organized to align project requirements and next steps.
- Following the transition from ClearPoint, implementation of the new strategic planning solution from GameChangers Consulting is underway. Strategic goals were previously established, software access is being finalized, and upcoming meetings with departments will focus on refining initiatives and preparing the dashboard for implementation.
- Continued maintenance of managed switches and Wireless Access Points.



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- Installation of managed switches, exterior connectors, and configuration of network and ports to support a special request for the 4 of July event.
- Continuous maintenance of the Lobbyist Application. Maintained Power Automate workflows, notifications, status updates, and ongoing application support.
- Developed and implemented a streamlined OpenForms solution for the City Clerk for the Advisory Board Application.