



Monthly Department Report

BUILDING

November 2025

Department Stats/ Key Performance Indicators

Permit Fee Utilization Report Year FISCAL YEAR REPORT FY25	Week 45	Week 46	Week 47	Week 48
Performance Indicator	11/7/2025	11/14/2025	11/21/2025	11/28/2025
Customer Service Activity				
Customers Assisted (DoralQ)	158	160	124	76
Average Lobby Wait Time (Goal <10m)	8	9	7	8
Average Service Time with Customer	16	13	19	14
Design Professional Meetings (311) Requested	10	7	5	2
Online Chat Portal Visitors (Velaro)				
Online/Chat Engagements				
Phone calls (Received)	547	539	547	347
Phone calls answered	361	368	368	227
Call Success Rate (Goal >50% Average)	66%	68%	67%	65%
2.0 Permitting Performance Activity				
2a. Applications Received (SWR: Permit Listing)	174	239	139	71
Permits & Plans Reviews (all depts) (SWR: Permit & Plan Reviews Listing)	734	482	603	447
2b. Permits Approved / Issued (SWR: Permit Issuance Summary)	101	59	103	49
Construction Value (\$ millions)	9.2	16.45	15.3	34.6
Total Fees Collected (Includes Extensions, Renewals, etc.)	\$239,847	\$199,493	\$509,386	\$60,618
2.0 Inspection Performance				
2c. Inspections Requested (all depts) SWR: Inspection Listing	419	424	434	281
2d. Inspections Completed (Requested - Cancelled)	403	403	419	267
Inspections Completed Rate (%)	96%	95%	97%	95%
2.0 Private Provider Activity				
2e. Inspections by a Private Provider (AdvSearch: Private Provider Inspections Complete (By Type))	2	3	2	4
% of Total Inspections Completed	0%	1%	0%	1%
Plans Reviews by a Private Provider (AdvSearch: Private Provider - Plans Reviews)	4	3	4	2
% of Total Plans Reviews Completed	1%	1%	1%	0%
2f. Audits Performed on Inspections by a Private Provider	0	0	0	0
2h. Other Permissible Activities not contemplated above				
2g. Building Department Positions				
Vacancies	7	8	8	8
Percentage Fully Staffed	83%	80%	80%	80%
Permit Completion / Occupancy Data				
TCO/TCC's Issued (AdvSearch: TCO Inspections Completed)	2	0	9	8
CO/CC's Issued (AdvSearch: MDC Property Appraiser - CO Issued Report)	2	7	1	3



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Building Department Updates

- EnerGov Upgrade
 - DigEplan item for November Council pulled from consent agenda due to lack of proof of concept from neighboring agencies, functionality and useful life remaining with current product and cost
- CRS Program Update
 - No updates at this time.
 - Flood Ordinance update passed on first reading at October Council; second reading pulled from November council due to FDEM commentary; submitted for December Council
- Building Milestone Program
 - 2024-25 Compliance in progress
 - Assistant Director working with Code Compliance on properties that have not complied with the 2022 Update.

Building Projects

- Codina Projects: Sevilla, North & South Retail and Parking underway.
- Bridgepoint build-outs and Marketplace projects underway including Whole Foods, Chik-fil-A

BD Administration

- Personnel updates (e.g., new hires, training, staff achievements).
 - Posted: Permitting & Development Services Manager, Structural Plans Examiner (BD)
 - Internal Posting(s): Records Clerk
 - New Hires: Please welcome Rodney Rodriguez, Plumbing Inspector
 - Interviews Completed: System Analyst
 - Promotions: None for the period.



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Development Services Administration Updates

- DSA held follow-up meetings with CC, PZ
- DSA attended cross-department meetings w/ CM Office for: PGA Golf Tour, Downtown Doral “La Joya” project, Police HQ Project, 7901 NW 14 ST Lake Fill Project, Lifetime Fitness
- DSA participated in ITN 2025-20 Evaluations, BCEGS Certifications & Training webinar